

# Visualization for Communication

cs109a

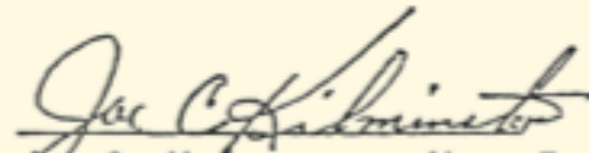


(CNN)

the previous day...

MTI ASSESSMENT OF TEMPERATURE CONCERN ON SRM-25 (51L) LAUNCH

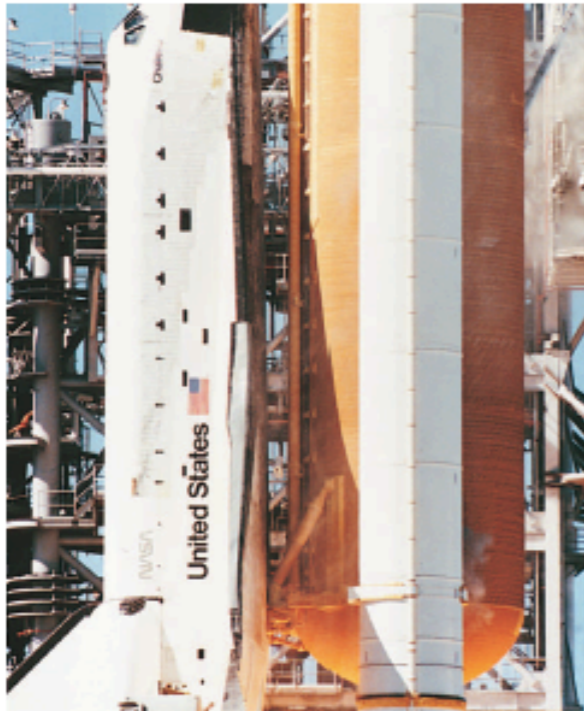
- 0 CALCULATIONS SHOW THAT SRM-25 O-RINGS WILL BE 20° COLDER THAN SRM-15 O-RINGS
- 0 TEMPERATURE DATA NOT CONCLUSIVE ON PREDICTING PRIMARY O-RING BLOW-BY
- 0 ENGINEERING ASSESSMENT IS THAT:
  - 0 COLDER O-RINGS WILL HAVE INCREASED EFFECTIVE DUROMETER ("HARDER")
  - 0 "HARDER" O-RINGS WILL TAKE LONGER TO "SEAT"
    - 0 MORE GAS MAY PASS PRIMARY O-RING BEFORE THE PRIMARY SEAL SEATS (RELATIVE TO SRM-15)
      - 0 DEMONSTRATED SEALING THRESHOLD IS 3 TIMES GREATER THAN 0.038" EROSION EXPERIENCED ON SRM-15
  - 0 IF THE PRIMARY SEAL DOES NOT SEAT, THE SECONDARY SEAL WILL SEAT
    - 0 PRESSURE WILL GET TO SECONDARY SEAL BEFORE THE METAL PARTS ROTATE
      - 0 O-RING PRESSURE LEAK CHECK PLACES SECONDARY SEAL IN OUTBOARD POSITION WHICH MINIMIZES SEALING TIME
- 0 MTI RECOMMENDS STS-51L LAUNCH PROCEED ON 28 JANUARY 1986
  - 0 SRM-25 WILL NOT BE SIGNIFICANTLY DIFFERENT FROM SRM-15

  
JOE C. KILMINSTER, VICE PRESIDENT  
SPACE BOOSTER PROGRAMS

MORTON THIOKOL INC.  
Wasatch Division

INFORMATION ON THIS PAGE WAS PREPARED TO SUPPORT AN ORAL PRESENTATION  
AND CANNOT BE CONSIDERED COMPLETE WITHOUT THE ORAL DISCUSSION

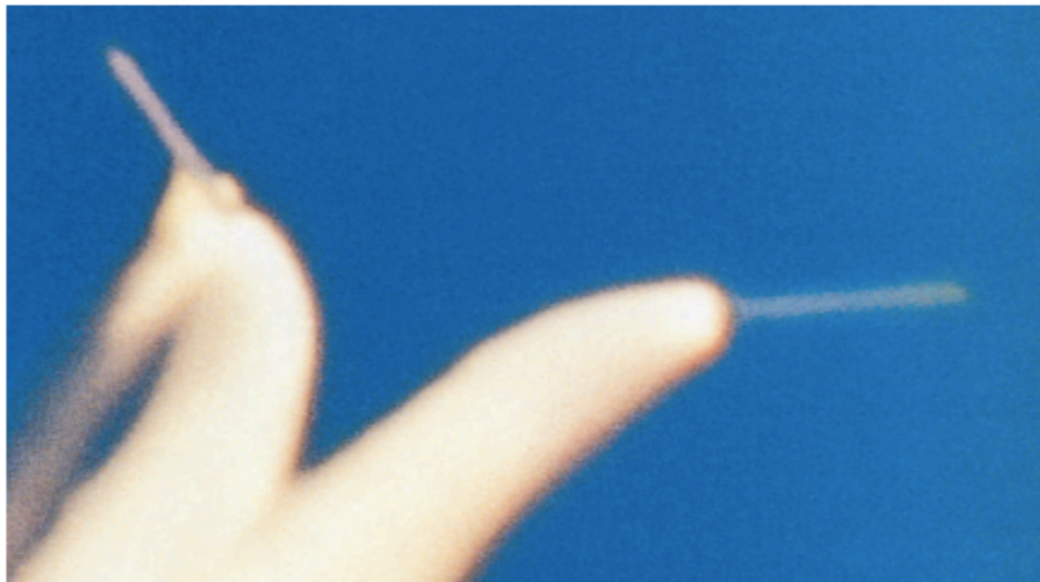
(PCSSCA)



Less than 1 second after ignition, a puff of smoke appeared at the aft joint of the right booster, indicating that the O-rings burned through and failed to seal. At this point, all was lost.



On the launch pad, the leak lasted only about 2 seconds and then apparently was plugged by putty and insulation as the shuttle rose, flying through rather strong cross-winds. Then 58.788 seconds after ignition, when the Challenger was 6 miles up, a flicker of flame emerged from the leaky joint. Within seconds, the flame grew and engulfed the fuel tank (containing liquid hydrogen and liquid oxygen). That tank ruptured and exploded, destroying the shuttle.



As the shuttle exploded and broke up at approximately 73 seconds after launch, the two booster rockets crisscrossed and continued flying wildly. The right booster, identifiable by its failure plume, is now to the left of its non-defective counterpart.



The flight crew of Challenger 51-L. Front row, left to right: Michael J. Smith, pilot; Francis R. (Dick) Scobee, commander; Ronald E. McNair. Back row: Ellison S. Onizuka, S. Christa McAuliffe, Gregory B. Jarvis, Judith A. Resnik.

(VST, Tufte)

HISTORY OF O-RING DAMAGE ON SRM FIELD JOINTS

1169  
Oct 30, 1985  
8-  
y-

AFT

SRM No.	Cross Sectional View			Top View		Clocking Location (deg)	
	Erosion Depth (in.)	Perimeter Affected (deg)	Nominal Dia. (in.)	Length Of Max Erosion (in.)	Total Heat Affected Length (in.)		
61A LH Center Field**	22A	None	None	0.280	None	None	36° --66°
61A LH CENTER FIELD**	22A	NONE	NONE	0.280	NONE	NONE	338°-18°
51C LH Forward Field**	15A	0.010	154.0	0.280	4.25	5.25	163
51C RH Center Field (prim)***	15B	0.038	130.0	0.280	12.50	58.75	354
51C RH Center Field (sec)***	15B	None	45.0	0.280	None	29.50	354
41D RH Forward Field	13B	0.028	110.0	0.280	3.00	None	275
41C LH Aft Field*	11A	None	None	0.280	None	None	--
41B LH Forward Field	10A	0.040	217.0	0.280	3.00	14.50	351
STS-2 RH Aft Field	2B	0.053	116.0	0.280	--	--	90

\*Hot gas path detected in putty. Indication of heat on O-ring, but no damage.  
 \*\*Soot behind primary O-ring.  
 \*\*\*Soot behind primary O-ring, heat affected secondary O-ring.

Clocking location of leak check port - 0 deg.

OTHER SRM-15 FIELD JOINTS HAD NO BLOWHOLES IN PUTTY AND NO SOOT NEAR OR BEYOND THE PRIMARY O-RING.

SRM-22 FORWARD FIELD JOINT HAD PUTTY PATH TO PRIMARY O-RING, BUT NO O-RING EROSION AND NO SOOT BLOWBY. OTHER SRM-22 FIELD JOINTS HAD NO BLOWHOLES IN PUTTY.

Engineer deck, the previous day...

BLOW BY HISTORY

SRM-15 WORST BLOW-BY

- o 2 CASE JOINTS (80°), (110°) ARC
- o MUCH WORSE VISUALLY THAN SRM-22

SRM 22 BLOW-BY

- o 2 CASE JOINTS (30-40°)

SRM-13A, 15, 16A, 18, 23A 24A

- o NOZZLE BLOW-BY

(PCSSCA)

HISTORY OF O-RING TEMPERATURES (DEGREES - F)

MOTOR	MGT	AMB	O-RING	WIND
DM-4	68	36	47	10 MPH
DM-2	76	45	52	10 MPH
QM-3	72.5	40	48	10 MPH
QM-4	76	48	51	10 MPH
SRM-15	52	64	53	10 MPH
SRM-22	77	78	75	10 MPH
SRM-25	55	26	29	10 MPH
			27	25 MPH

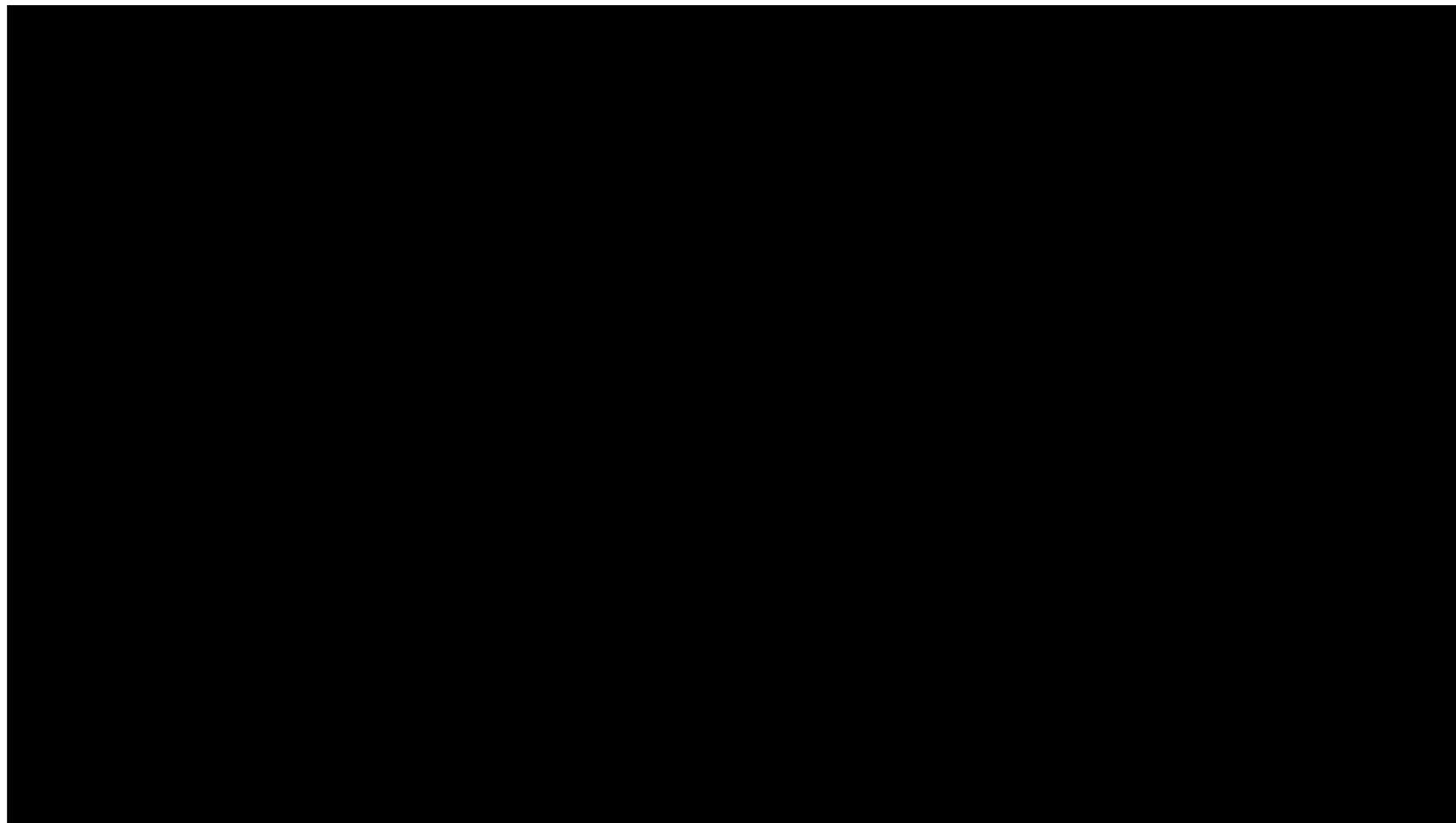
### CONCLUSIONS :

- TEMPERATURE OF O-RING IS NOT ONLY PARAMETER CONTROLLING BLOW-BY  
SRM 15 WITH BLOW-BY HAD AN O-RING TEMP AT 53°F  
SRM 22 WITH BLOW-BY HAD AN O-RING TEMP AT 75°F  
FOUR DEVELOPMENT MOTORS WITH NO BLOW-BY WERE TESTED AT O-RING TEMP OF 47° TO 52°F  
DEVELOPMENT MOTORS HAD PUTTY PACKING WHICH RESULTED IN BETTER PERFORMANCE
- AT ABOUT 50°F BLOW-BY COULD BE EXPERIENCED IN CASE JOINTS
- TEMP FOR SRM 25 ON 1-28-86 LAUNCH WILL BE 29°F 9 AM  
38°F 2 PM
- HAVE NO DATA THAT WOULD INDICATE SRM 25 IS DIFFERENT THAN SRM 15 OTHER THAN TEMP

### RECOMMENDATIONS :

- O-RING TEMP MUST BE  $\geq 53^\circ\text{F}$  AT LAUNCH  
DEVELOPMENT MOTORS AT 47° TO 52°F WITH PUTTY PACKING HAD NO BLOW-BY  
SRM 15 (THE BEST SIMULATION) WORKED AT 53°F
- PROJECT AMBIENT CONDITIONS (TEMP & WIND) TO DETERMINE LAUNCH TIME

(PCSSCA)

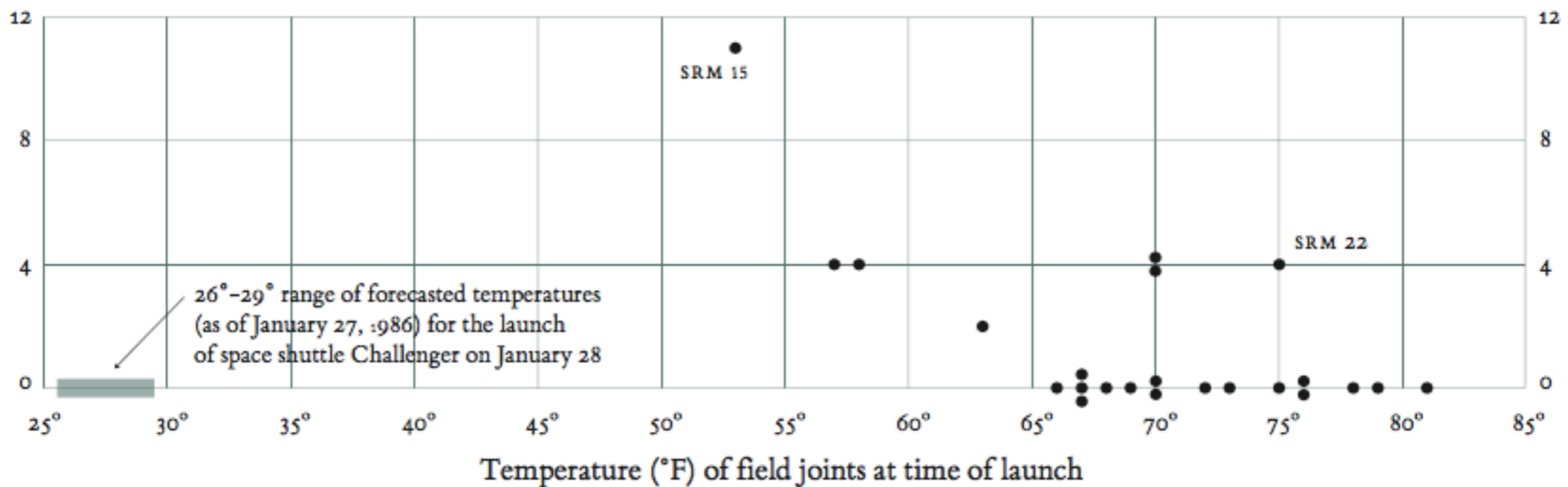


Flight	Date	Temperature °F	Erosion incidents	Blow-by incidents	Damage index	Comments
51-C	01.24.85	53°	3	2	11	Most erosion any flight; blow-by; back-up rings heated.
41-B	02.03.84	57°	1		4	Deep, extensive erosion.
61-C	01.12.86	58°	1		4	O-ring erosion on launch two weeks before Challenger.
41-C	04.06.84	63°	1		2	O-rings showed signs of heating, but no damage.
1	04.12.81	66°			0	Coolest (66°) launch without O-ring problems.
6	04.04.83	67°			0	
51-A	11.08.84	67°			0	
51-D	04.12.85	67°			0	
5	11.11.82	68°			0	
3	03.22.82	69°			0	
2	11.12.81	70°	1		4	Extent of erosion not fully known.
9	11.28.83	70°			0	
41-D	08.30.84	70°	1		4	
51-G	06.17.85	70°			0	
7	06.18.83	72°			0	
8	08.30.83	73°			0	
51-B	04.29.85	75°			0	
61-A	10.30.85	75°		2	4	No erosion. Soot found behind two primary O-rings.
51-I	08.27.85	76°			0	
61-B	11.26.85	76°			0	
41-G	10.05.84	78°			0	
51-J	10.03.85	79°			0	
	06.27.82	80°			?	O-ring condition unknown; rocket casing lost at sea.
51-F	07.29.85	80°			8	



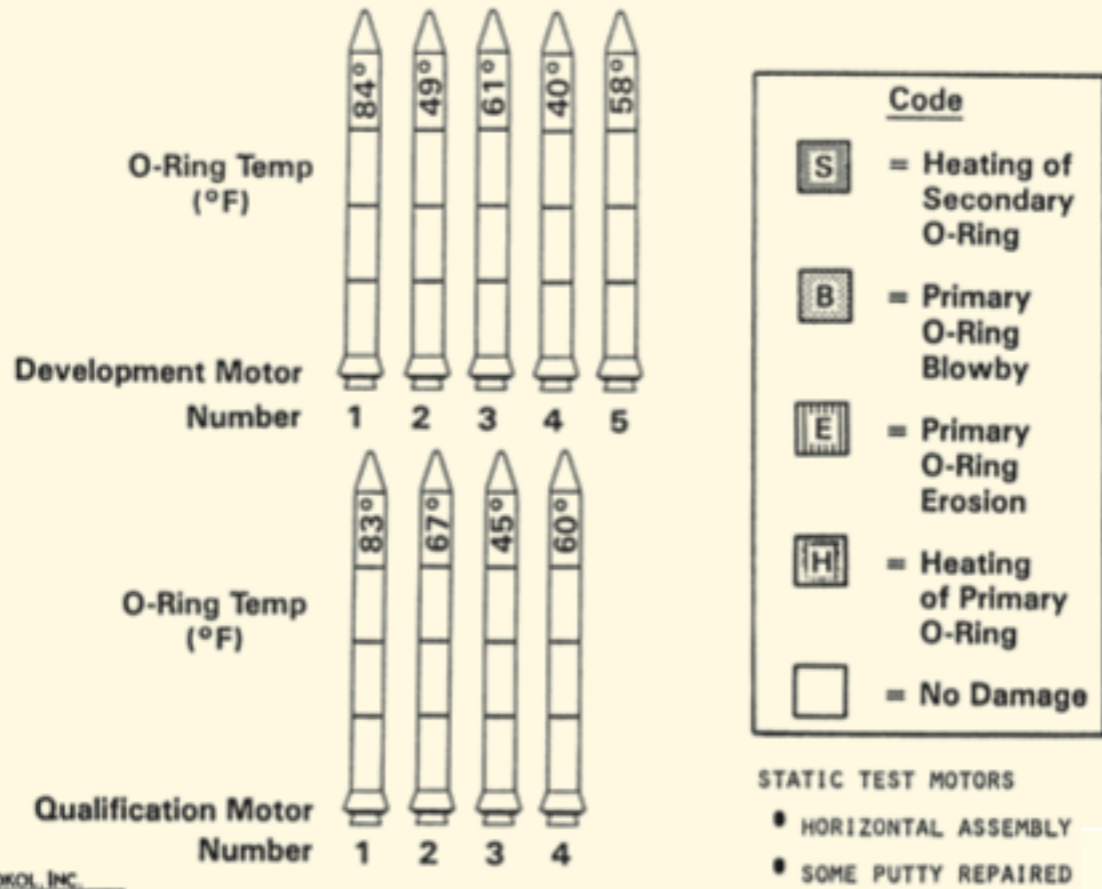
# RISK ASSESSMENT?

O-ring damage index, each launch



(VST, Tufte)

# History of O-Ring Damage in Field Joints



MORTON THICKOL, INC.  
Wasatch Operations

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Chartjunk at hearings

# History of O-Ring Damage in Field Joints (Cont)



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Wasatch Operations

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(PCSSCA)



**Ask** an interesting question.

What is the scientific **goal**?  
What would you do if you had all the **data**?  
What do you want to **predict** or **estimate**?

**Get** the data.

How were the data **sampled**?  
Which data are **relevant**?  
Are there **privacy** issues?

**Explore** the data.

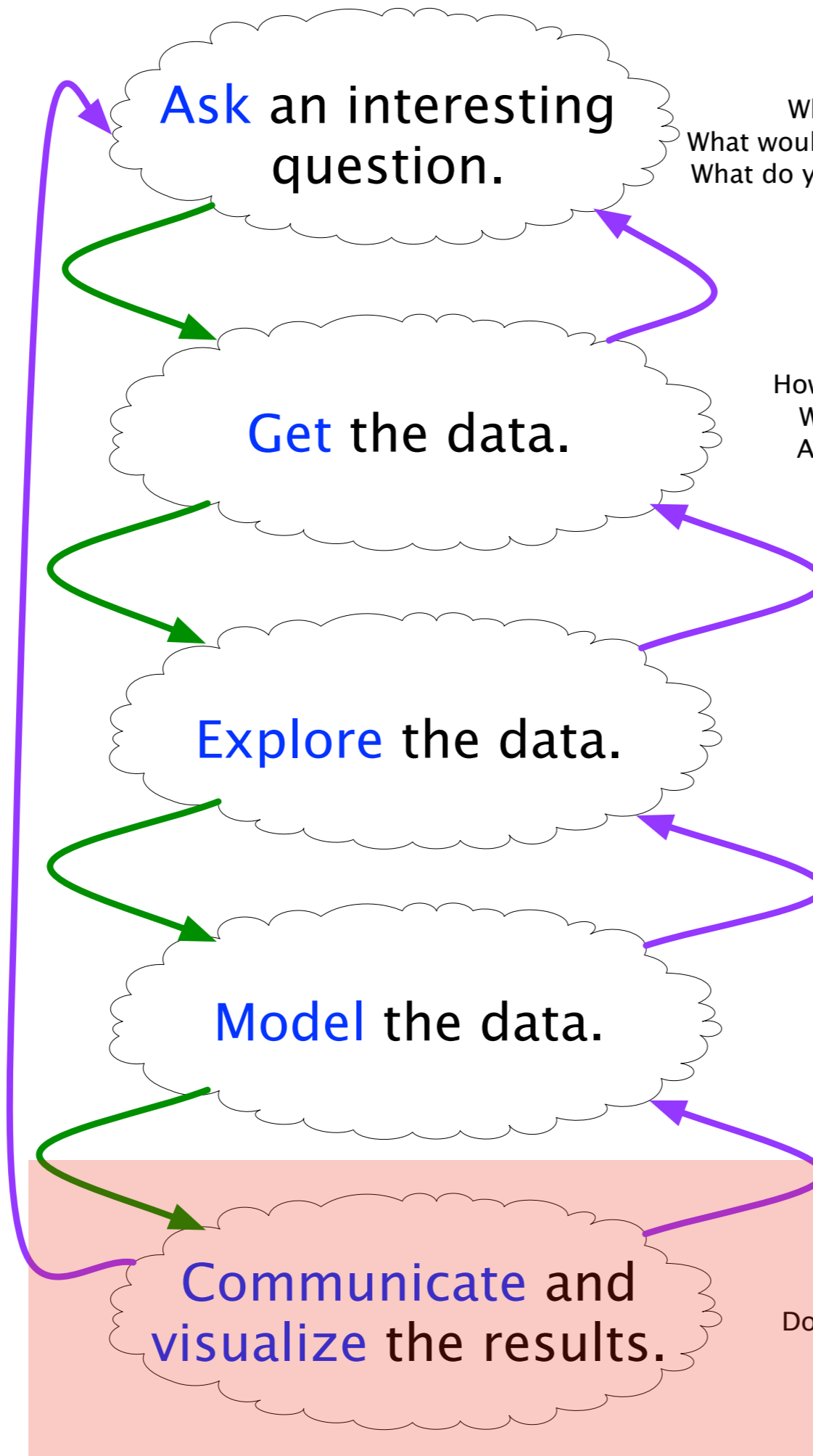
**Plot** the data.  
Are there **anomalies**?  
Are there **patterns**?

**Model** the data.

**Build** a model.  
**Fit** the model.  
**Validate** the model.

**Communicate and visualize** the results.

What did we **learn**?  
Do the results make **sense**?  
Can we tell a **story**?



# Visualization Goals

## **Communicate (Explanatory)**

Present data and ideas

Explain and inform

Provide evidence and support

Influence and persuade

## **Analyze (Exploratory)**

Explore the data

Assess a situation

Determine how to proceed

Decide what to do

# Communicate

# 755



## Steroids or Not, the Pursuit Is On

Barry Bonds is taking aim at the career home run record. He needs only six more to tie Babe Ruth and 47 to equal Hank Aaron.

Lines are cumulative home runs



**Bonds takes lead**  
Home runs after 16 seasons  
Bonds 567  
Aaron 554  
Ruth 516

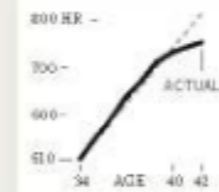
755  
714  
23 seasons  
22 seasons  
20 seasons  
Bonds was injured last season. He played 14 games and hit 5 homers

### Homer Pace After Age 34

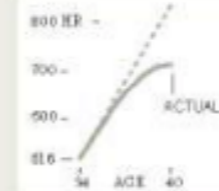
If the accusations are correct, Bonds was 34 in his first season on steroids. Here are projected home run paces for each player after age 34.

----- PROJECTED PACE BASED ON AVERAGE OF PREVIOUS FIVE SEASONS

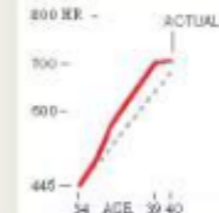
**Aaron**  
Actual homers slightly outpace projected homers for five seasons.



**Ruth**  
Averaged 46.4 homers a season from age 30 to 34. Averaged 42.5 for next four seasons.



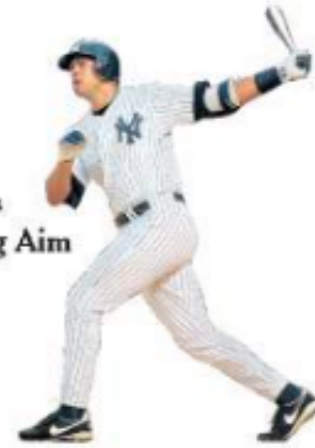
**Bonds**  
From age 35 to 39, he averaged 14 more homers a season than projected.



Note: Ages as of July 1 of each season.

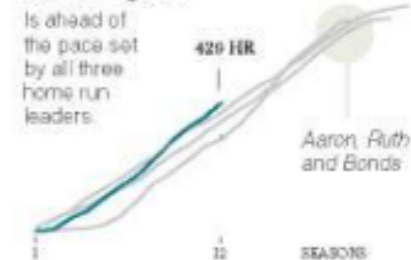
According to allegations in a book about Bonds, he began taking steroids before the 1999 season, his 14th in the league. Two seasons later, he hit 73 home runs, surpassing Aaron's career pace.

### Others Taking Aim



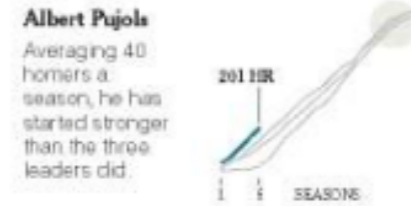
#### Alex Rodriguez

Is ahead of the pace set by all three home run leaders.



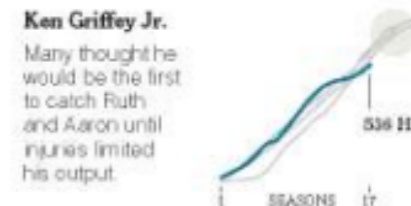
#### Albert Pujols

Averaging 40 homers a season, he has started stronger than the three leaders did.



#### Ken Griffey Jr.

Many thought he would be the first to catch Ruth and Aaron until injuries limited his output.

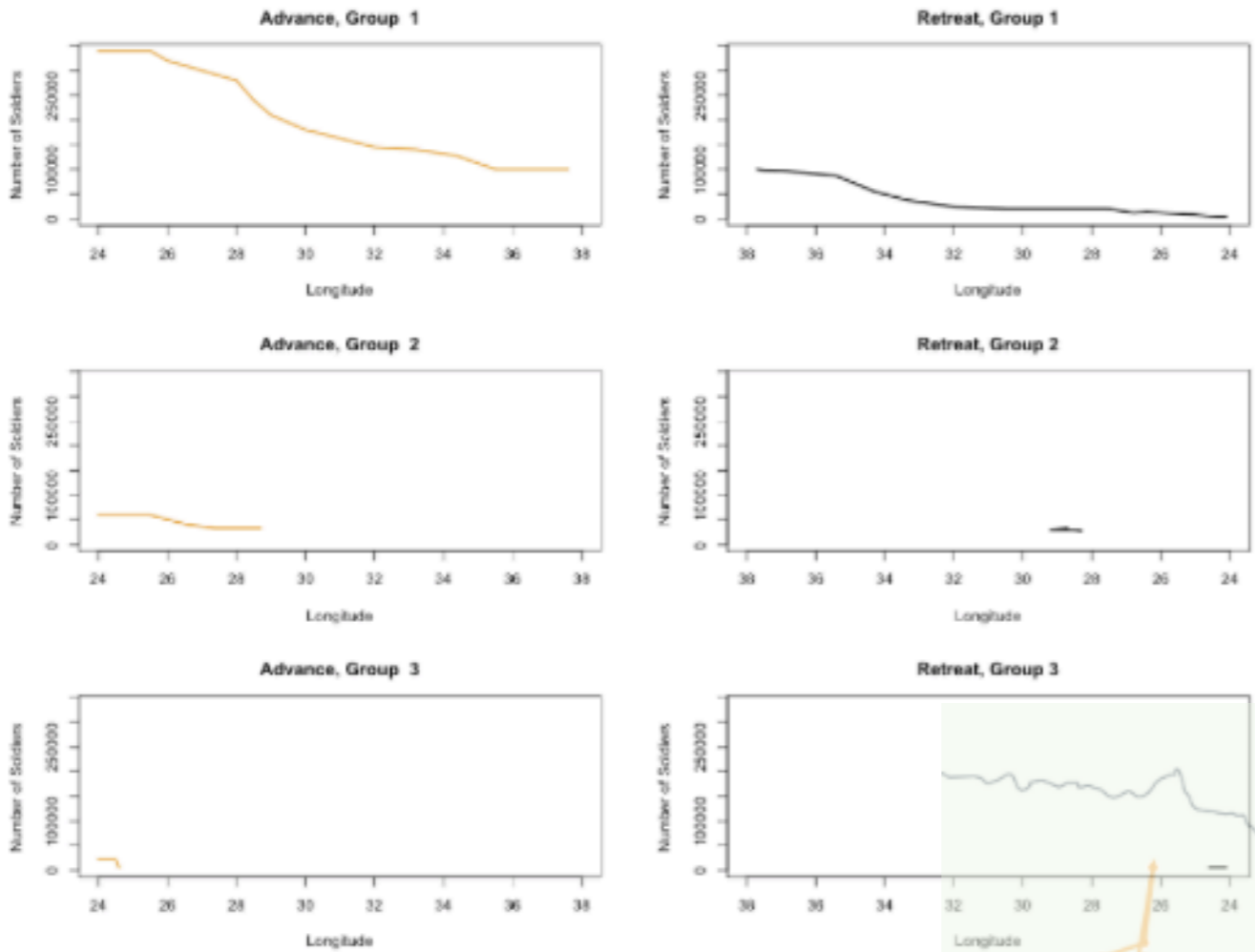


### Differing Paths to the Top of the Charts

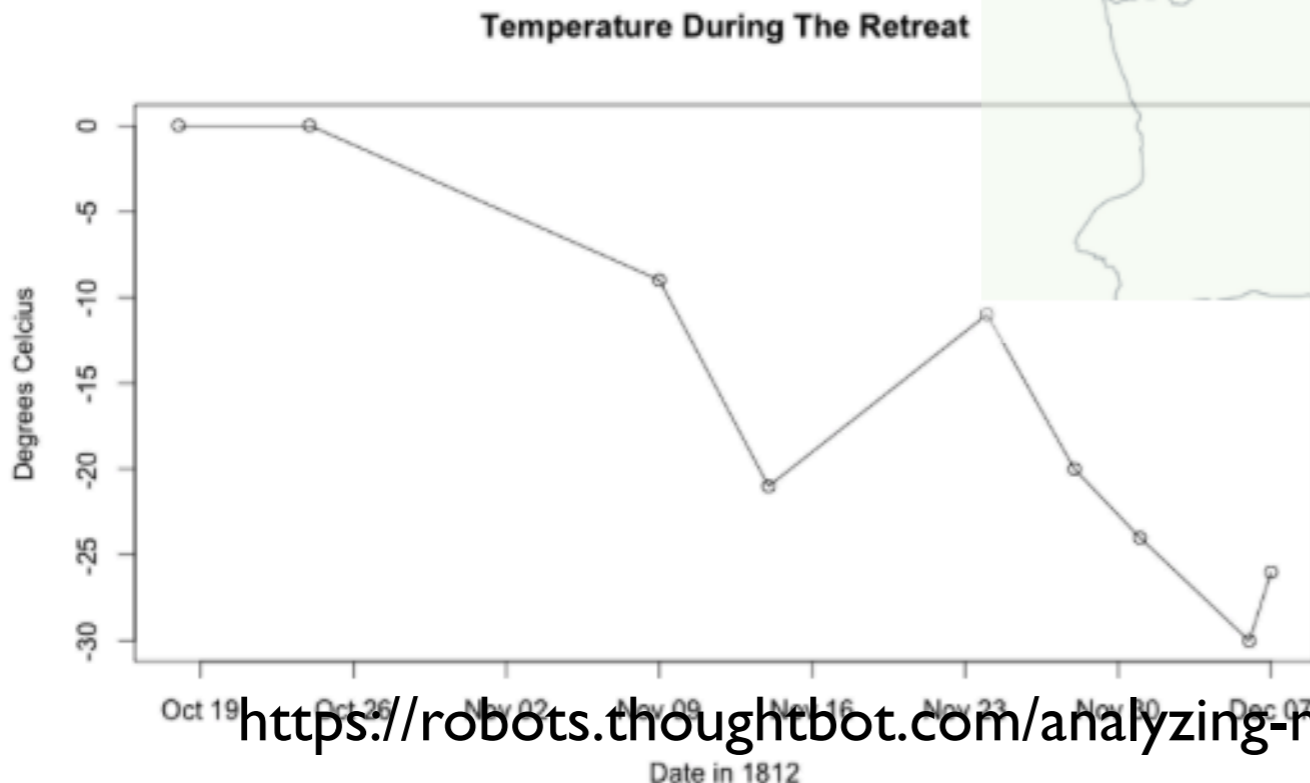
The top seven players on the career home run list, along with a look at Griffey (12th), Rodriguez (37th) and Pujols (tied 257th)



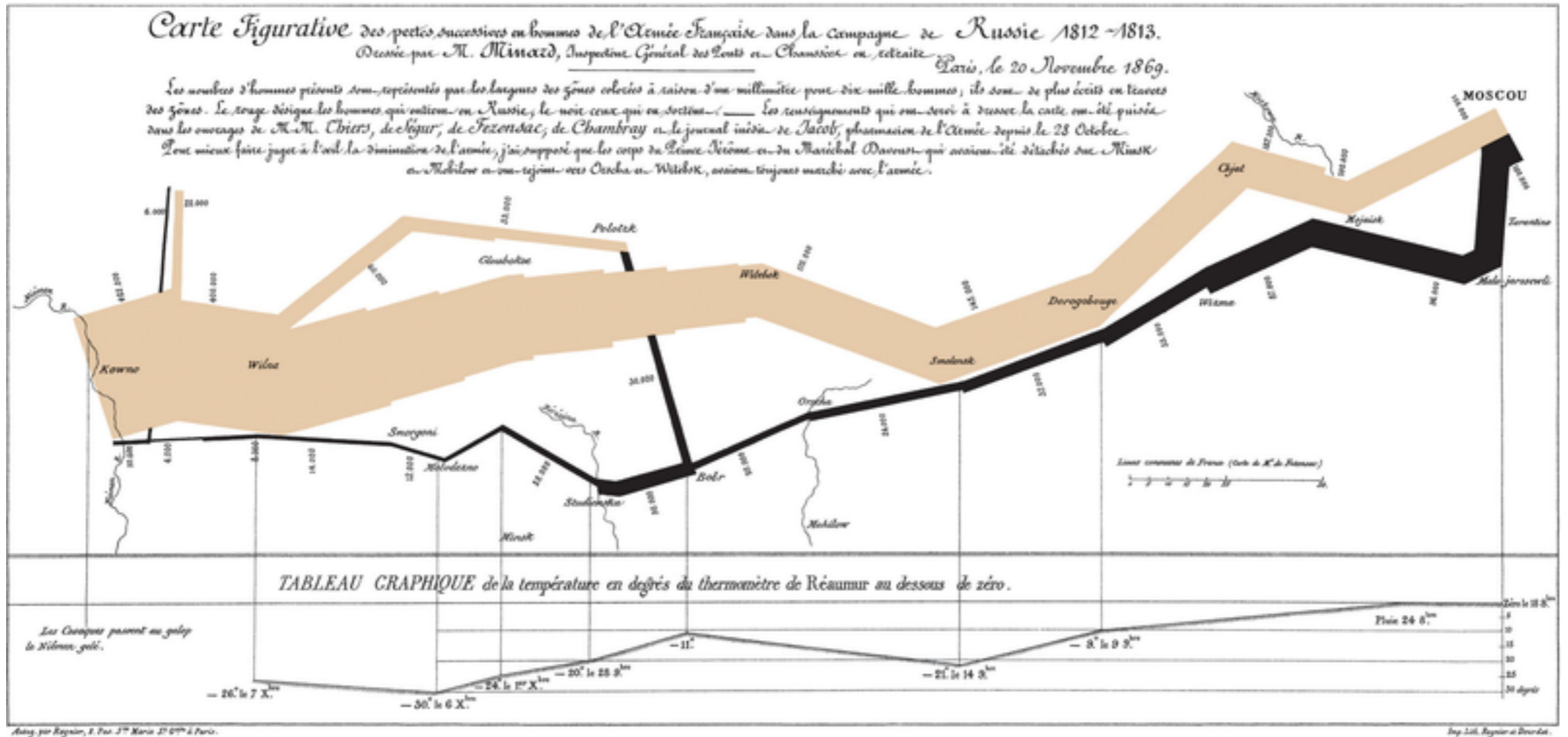
# Napoleon's March to Russia



Next, the temperature experienced by his troops when winter settled in on the return trip.



# Minard's Graphic on Napoleon's Russia Campaign



(from wikipedia)

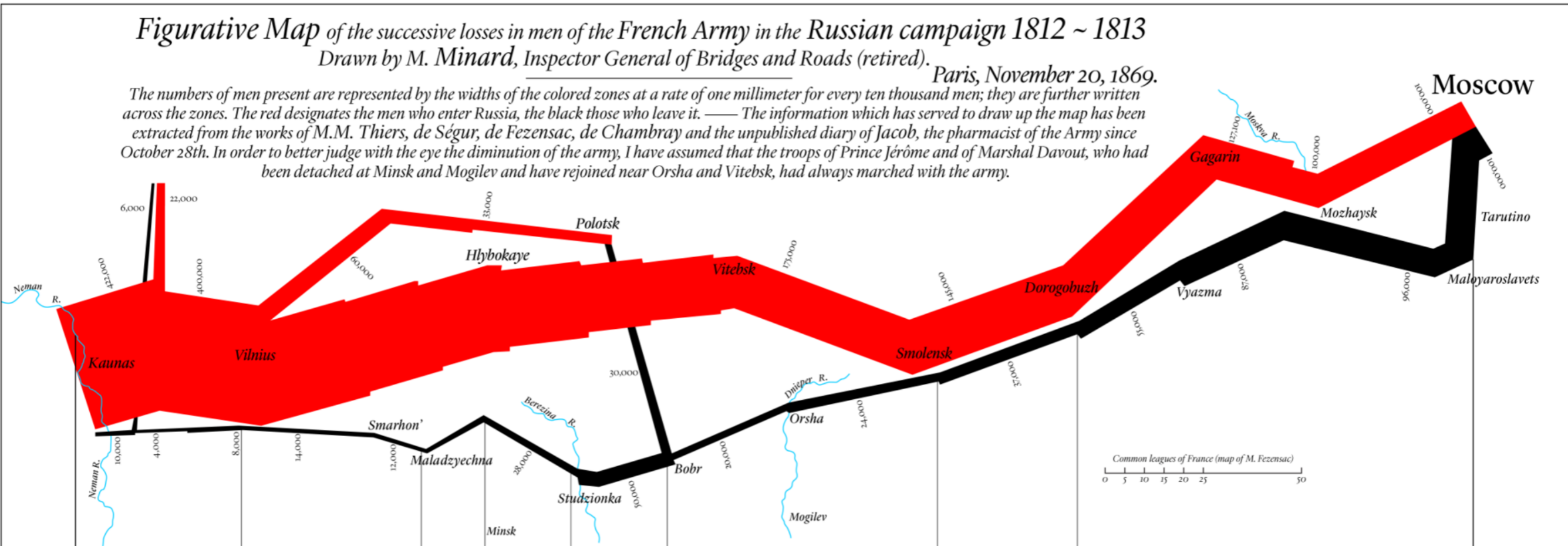
# Minard's Graphic on Napoleon's Russia Campaign

## Figurative Map of the successive losses in men of the French Army in the Russian campaign 1812 ~ 1813

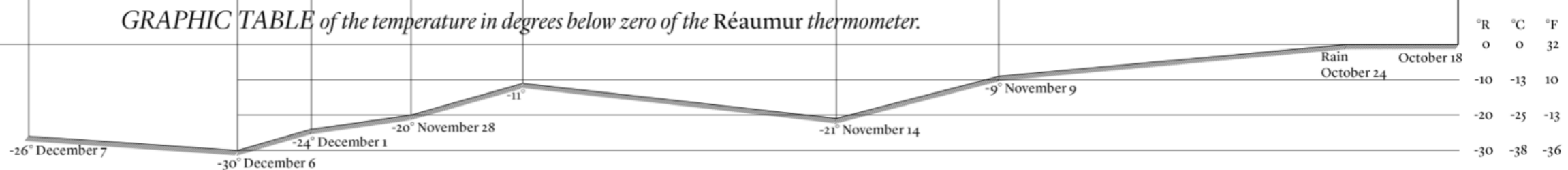
Drawn by M. Minard, Inspector General of Bridges and Roads (retired).

Paris, November 20, 1869.

The numbers of men present are represented by the widths of the colored zones at a rate of one millimeter for every ten thousand men; they are further written across the zones. The red designates the men who enter Russia, the black those who leave it. — The information which has served to draw up the map has been extracted from the works of M.M. Thiers, de Ségur, de Fezensac, de Chambray and the unpublished diary of Jacob, the pharmacist of the Army since October 28th. In order to better judge with the eye the diminution of the army, I have assumed that the troops of Prince Jérôme and of Marshal Davout, who had been detached at Minsk and Mogilev and have rejoined near Orsha and Vitebsk, had always marched with the army.



## GRAPHIC TABLE of the temperature in degrees below zero of the Réaumur thermometer.



(from wikipedia)

# Key Considerations

- Who is your **audience**?
- What **questions** are you answering?
- Why should the audience **care**?
- What are your major **insights** and surprises?
- What **change** do you want to affect?

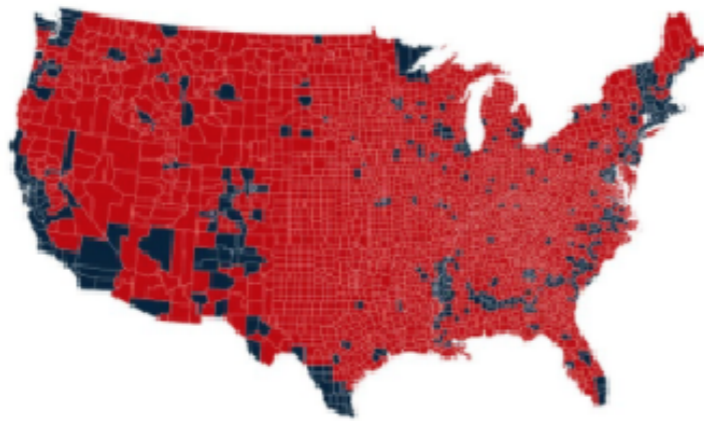
# Effective Visualizations

1. Have graphical integrity
2. Keep it simple
3. Use the right display
4. Use color strategically
5. Know your audience



# WRONG

**CITIZENS<sup>FOR</sup>  
TRUMP**



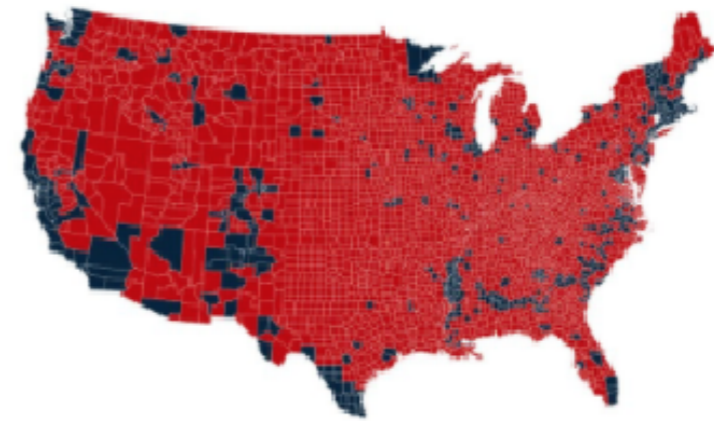
THE INSIDE STORY  
OF THE PEOPLE'S MOVEMENT  
TO TAKE BACK AMERICA



**JACK POSOBIEC**

# RIGHT

**COUNTIES<sup>FOR</sup>  
TRUMP**



THE INSIDE STORY  
OF 46% OF VOTERS' MOVEMENT  
TO TAKE BACK AMERICA



**JACK POSOBIEC**

# The Persuasive Power of Data Visualization

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After looking into common effects in attitude formation and change we searched for specific mentions to the graphical appearance of charts as a driver for persuasion. Some of the comments we collected seem to back up the findings we found in our results. Some participants explicitly mention the charts as being the main reason for their change: *"I already knew that increased incarceration didn't lower crime, but I wasn't sure of the statistics. To see it on the graphs is really eye opening."*; *"I was influenced by the bar graph showing the reasons why the survey respondents played video games."*; *"I would not know exact numbers on this issue - the graphs gave a visual and helped identify the numbers"*; *"Seeing the graphs conflicted with my previous opinion, so I feel like I need to reevaluate my stance in a way."*

It is also important to mention that the graphical appearance of charts is not the only factor that has a strong impact on people's attitude. In our collected feedback, we found numerous references to statistics and numbers, suggesting that mere exposure to data does have a persuasive effect – maybe at least partially due to the increased sense of objectivity evidence supported by numbers carries. We found comments like: *"It was concrete data that seemed compelling."*; *"Seeing numbers is a good indicator of change rather than just reading what someone has to say"*; *"It showed a large amount of different sources, which made it more credible"*. More research is needed to disentangle what kind of specific effects each of these components have on persuasion.

[http://lsr.nellco.org/cgi/viewcontent.cgi?article=1476&context=nyu\\_plltwp](http://lsr.nellco.org/cgi/viewcontent.cgi?article=1476&context=nyu_plltwp)

**Keep it Simple**

# Don't Make Them Think!

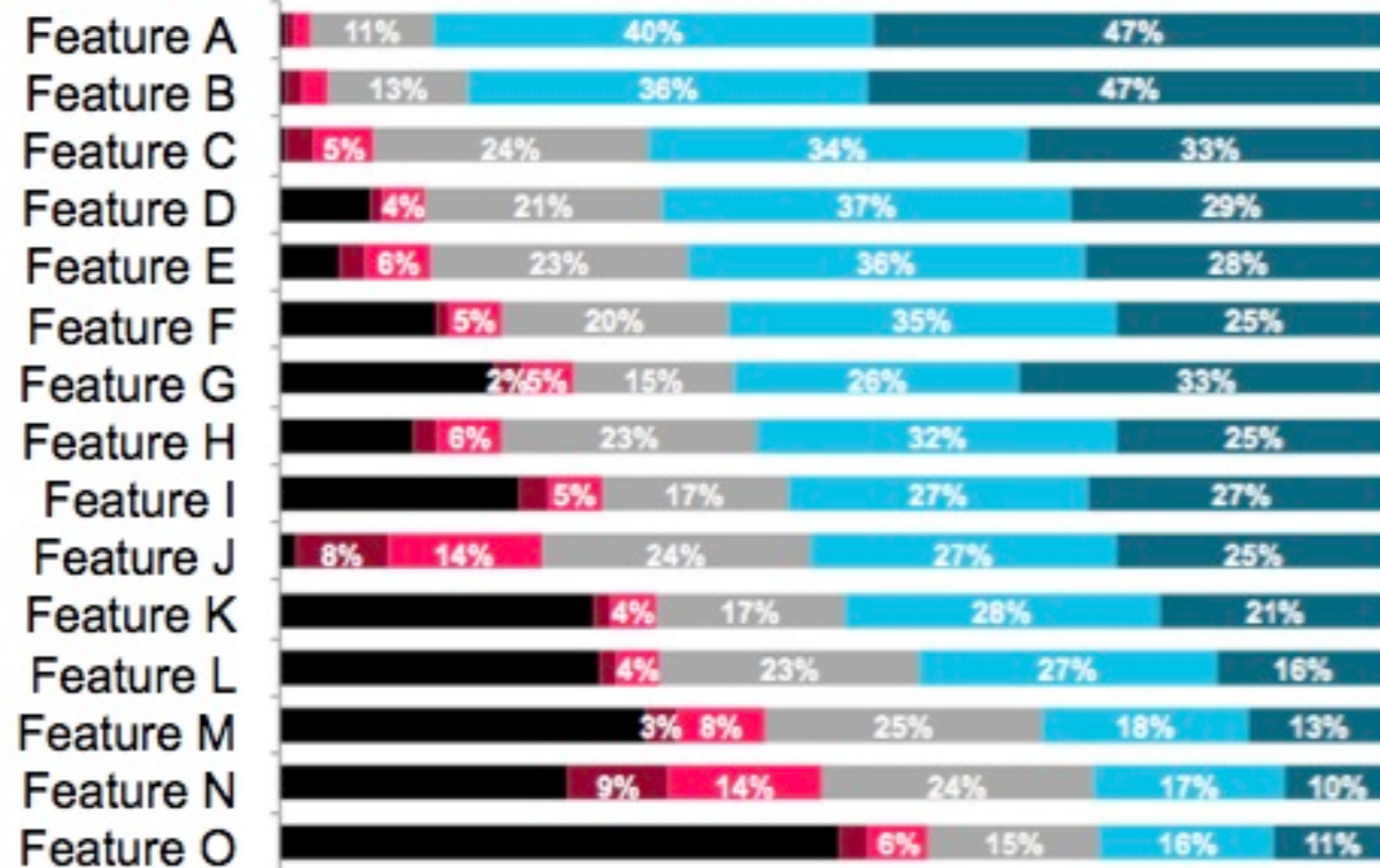
- Your audience does not want to spend cognitive effort on things you know and can just show them
- Lead them through the major steps of your story
- Point out interesting key facts and insights using captions and annotations



# Don't Bury the Lead

How satisfied have you been with each of these features?

■ Have not used ■ Not satisfied at all ■ Not very satisfied ■ Somewhat satisfied ■ Very satisfied ■ Completely satisfied

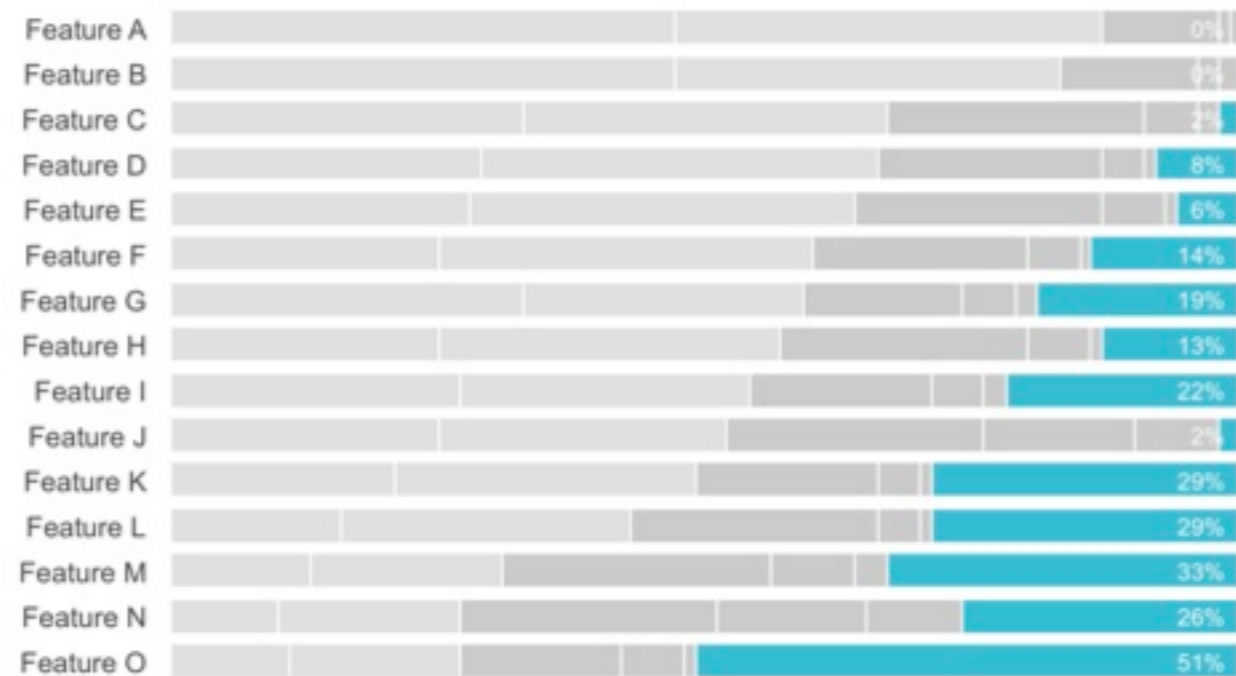


# Don't Bury the Lead

User satisfaction varies greatly by feature

## Product X User Satisfaction: Features

■ Completely satisfied ■ Very satisfied ■ Somewhat satisfied ■ Not very satisfied ■ Not satisfied at all ■ Have not used



Feature O is least-used feature; what steps can we proactively take with existing users to increase use?

Use the right display

Most Efficient



Least Efficient

Position



Length



Slope



Angle



Area



Intensity



Color



Shape



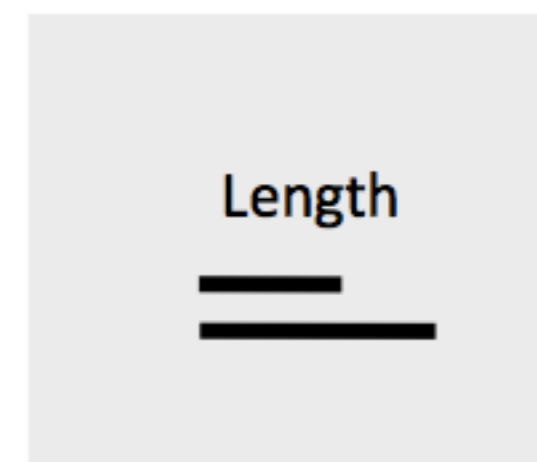
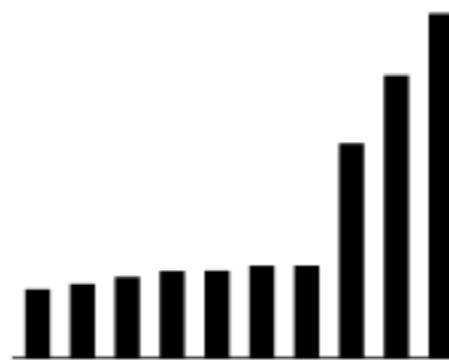
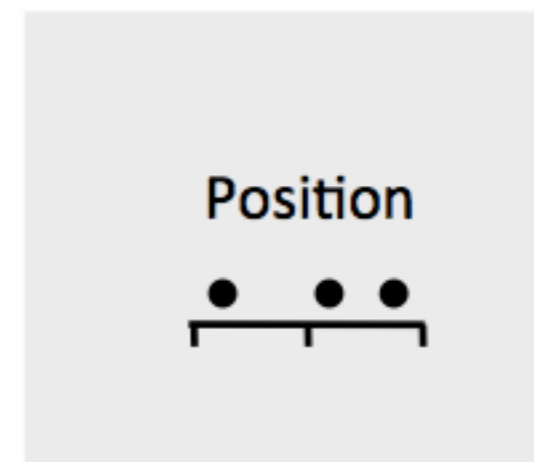
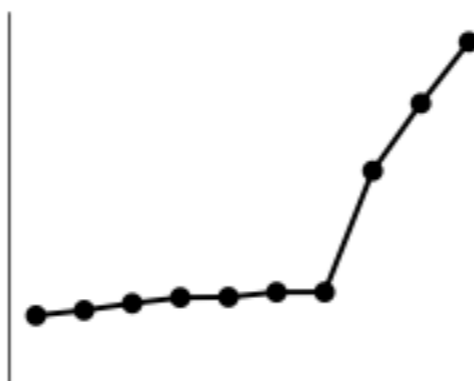
Quantitative

Ordered

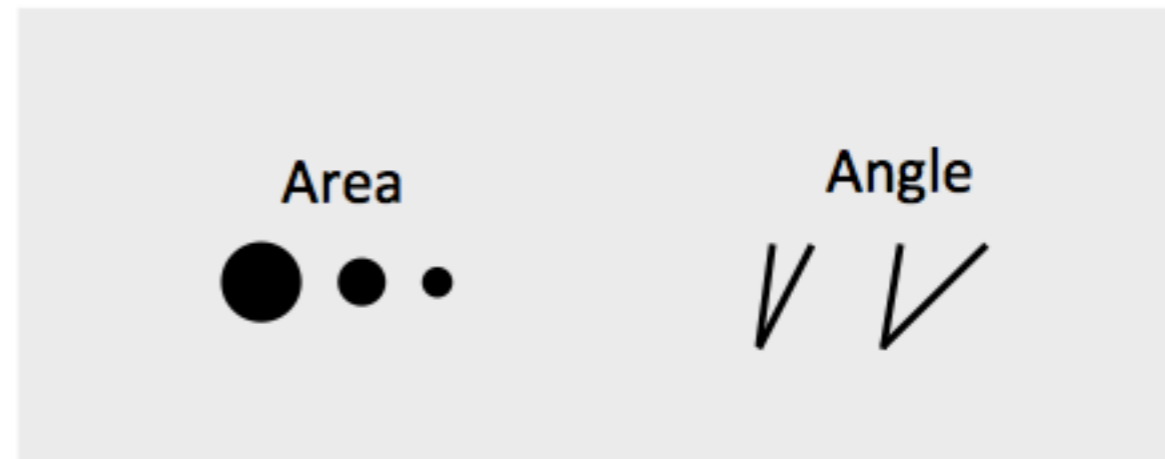
Categories

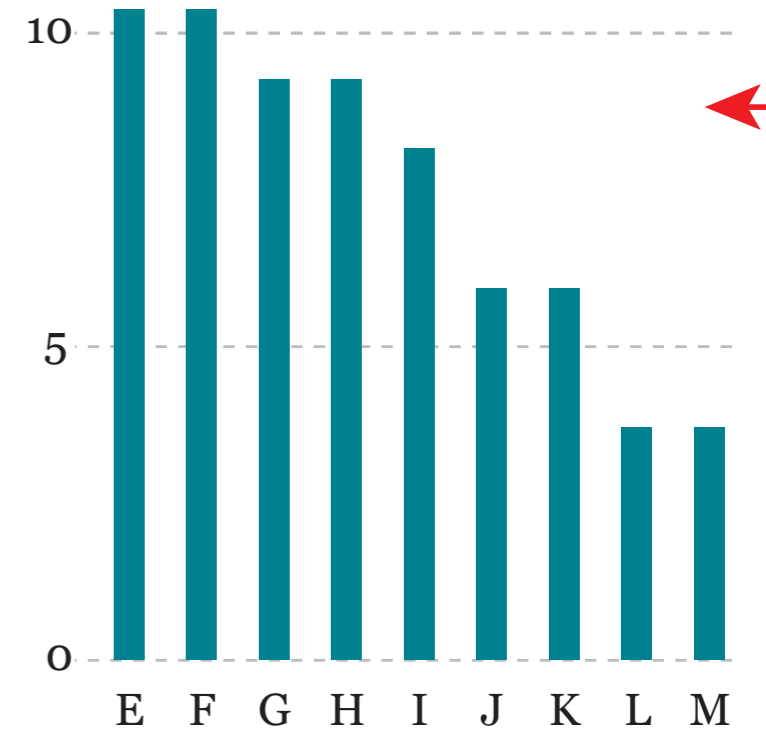
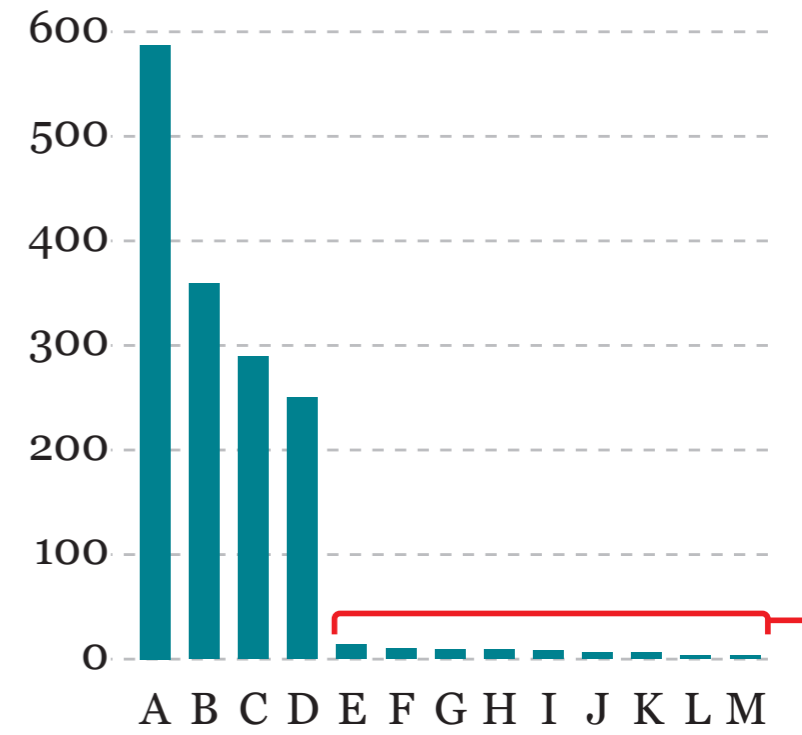
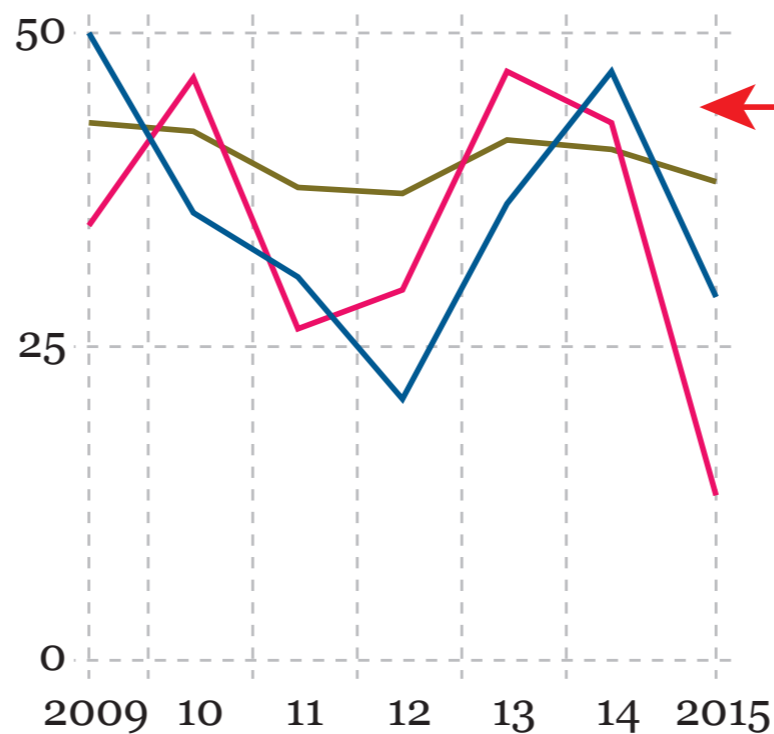
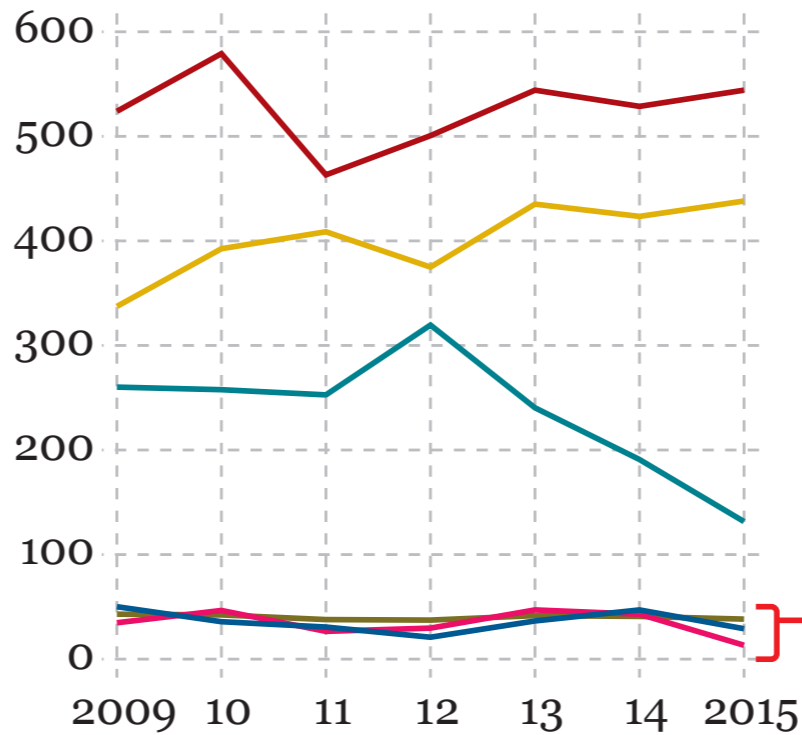
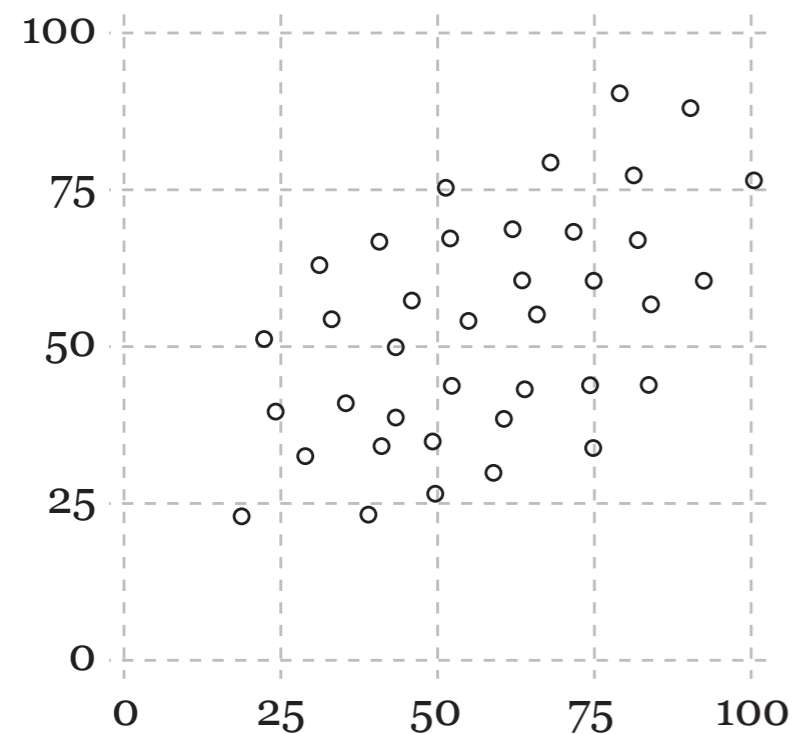
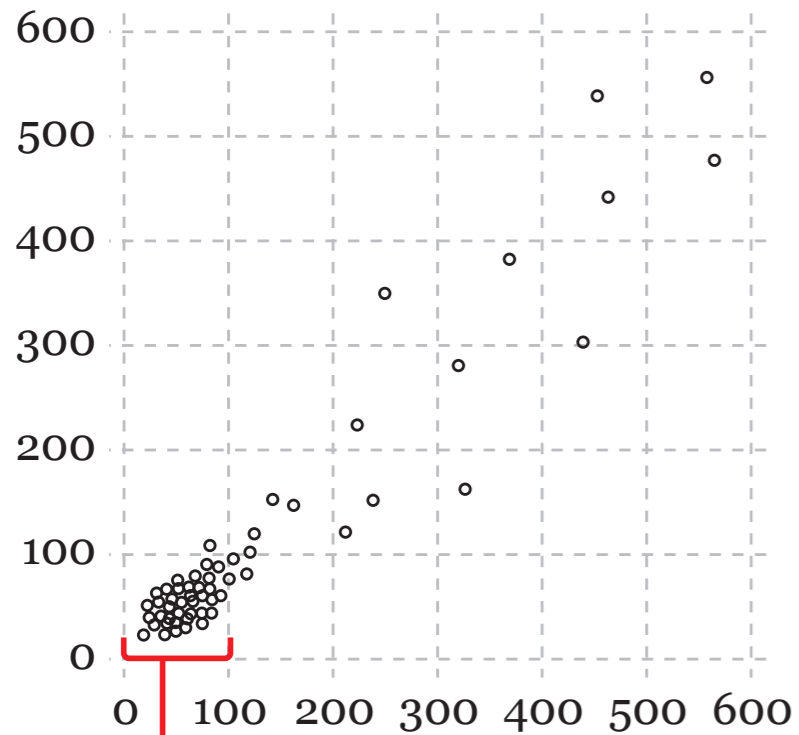


# Most Effective



# Less Effective





Possible solution to cases when you have data that diverge a lot

**Use color strategically**

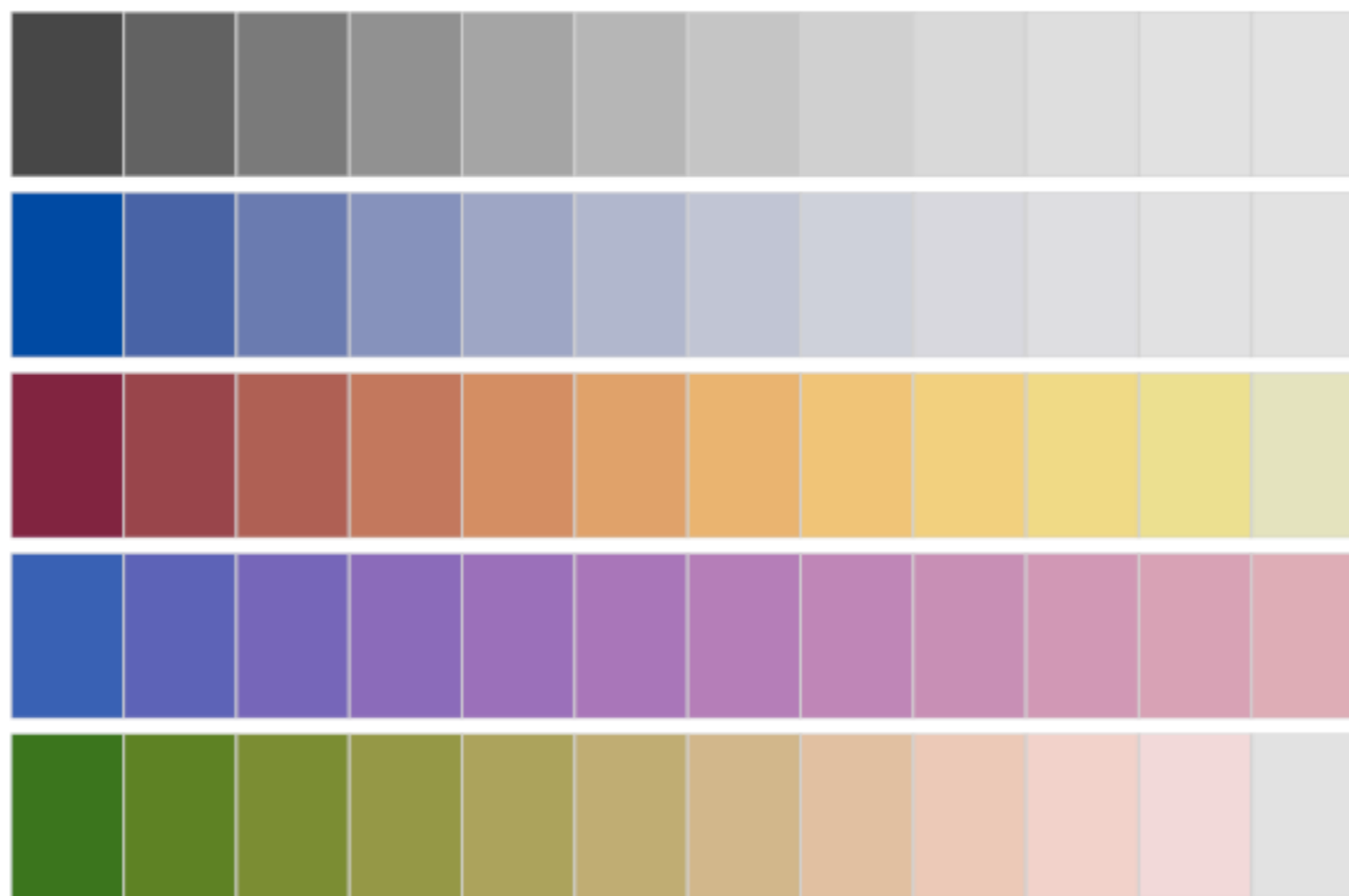
# Colors for Categories

Do not use more than 5-8 colors at once



# Colors for Ordinal Data

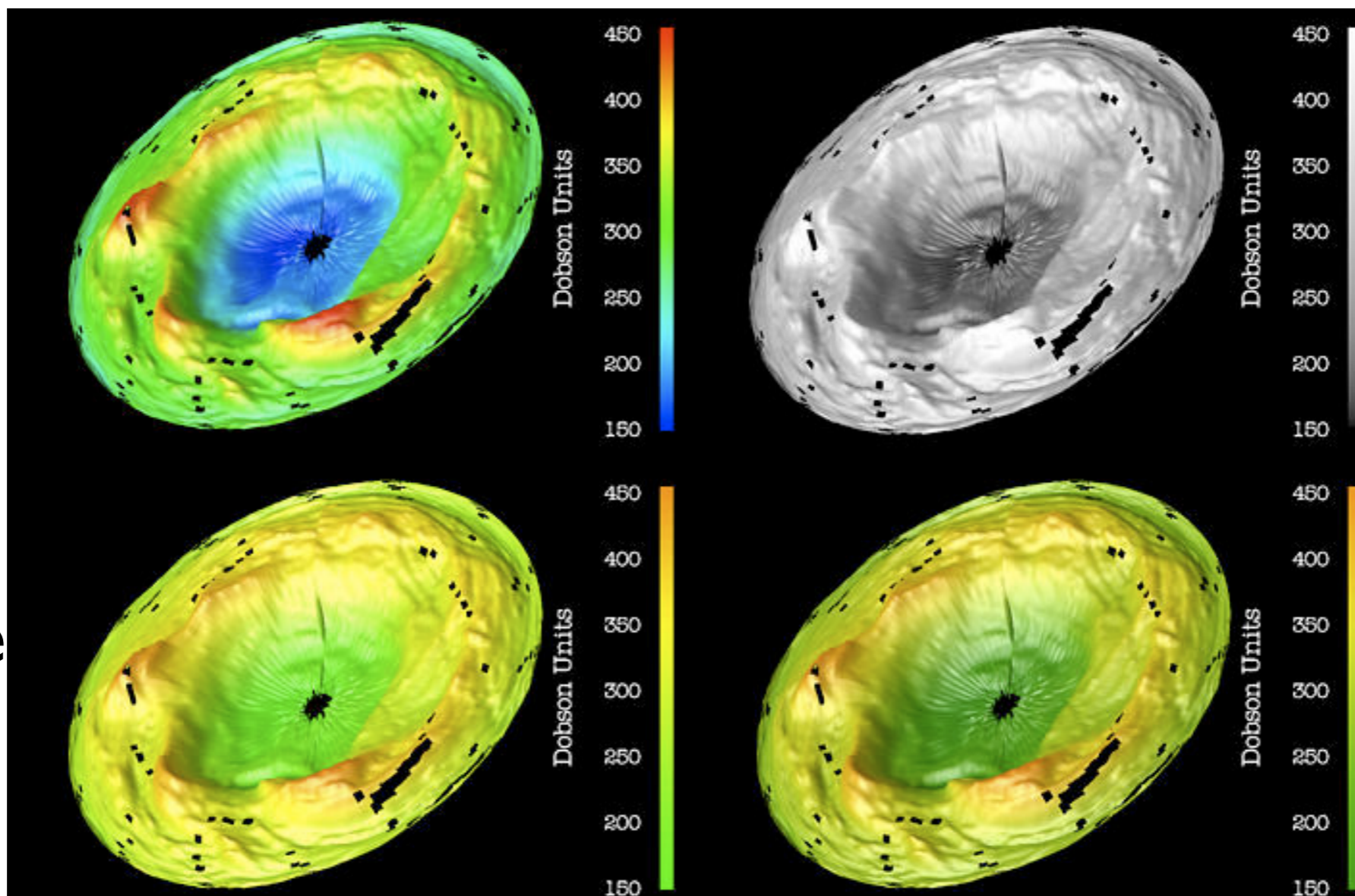
Vary luminance and saturation



Zeilis et al, 2009, "Escaping RGBland: Selecting Colors for Statistical Graphics"

# Colors for Quantitative Data

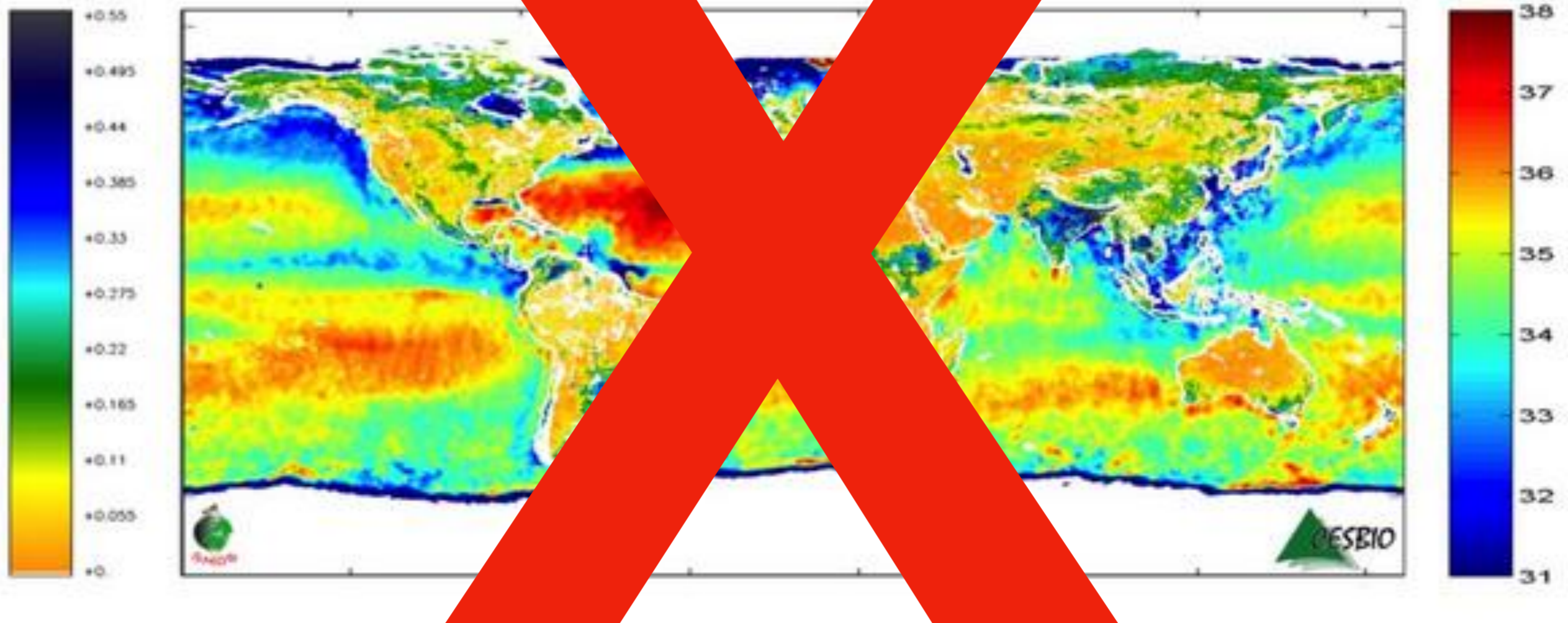
Hue  
(Rainbow)



Luminance

Luminance  
& Hue

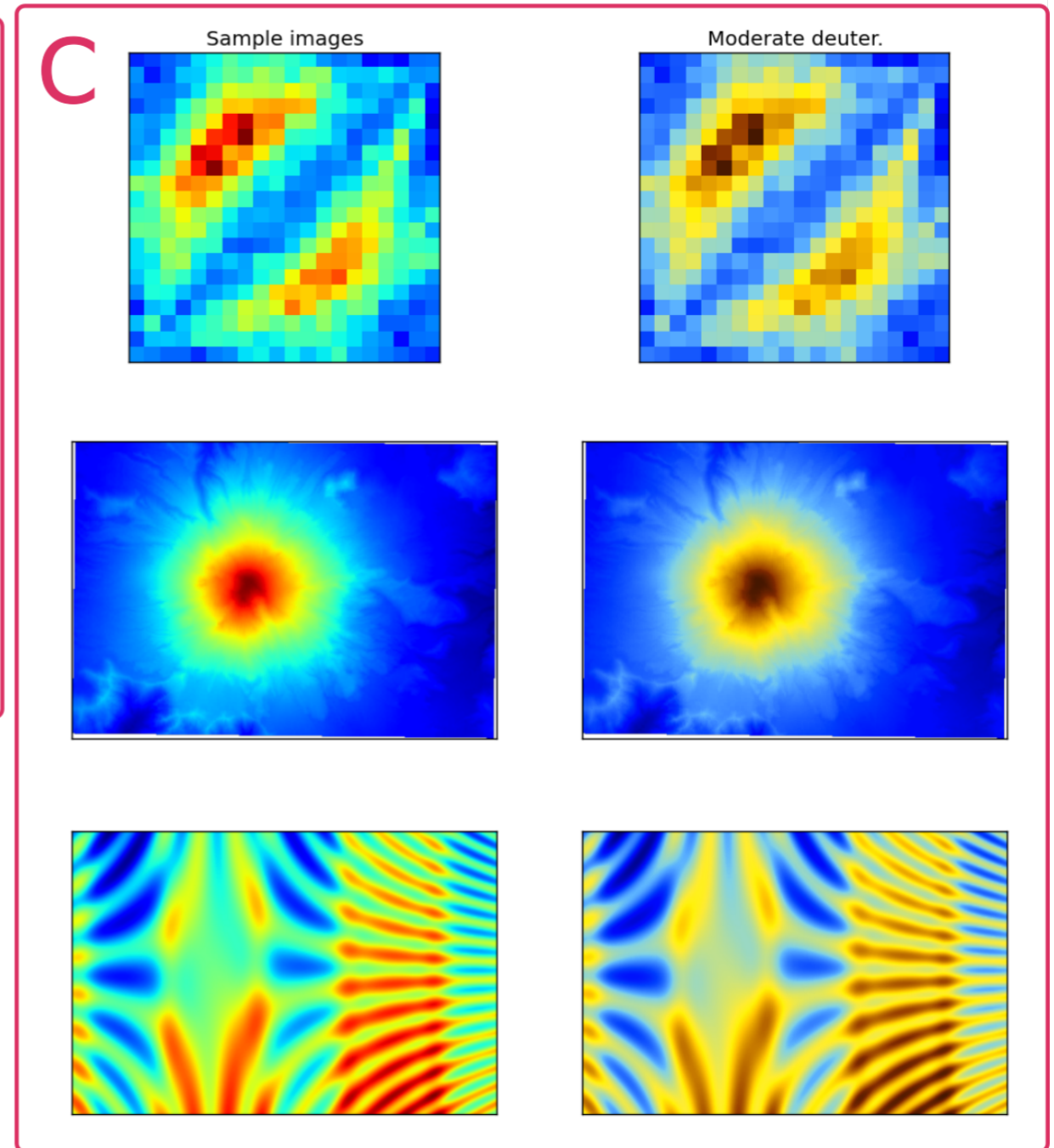
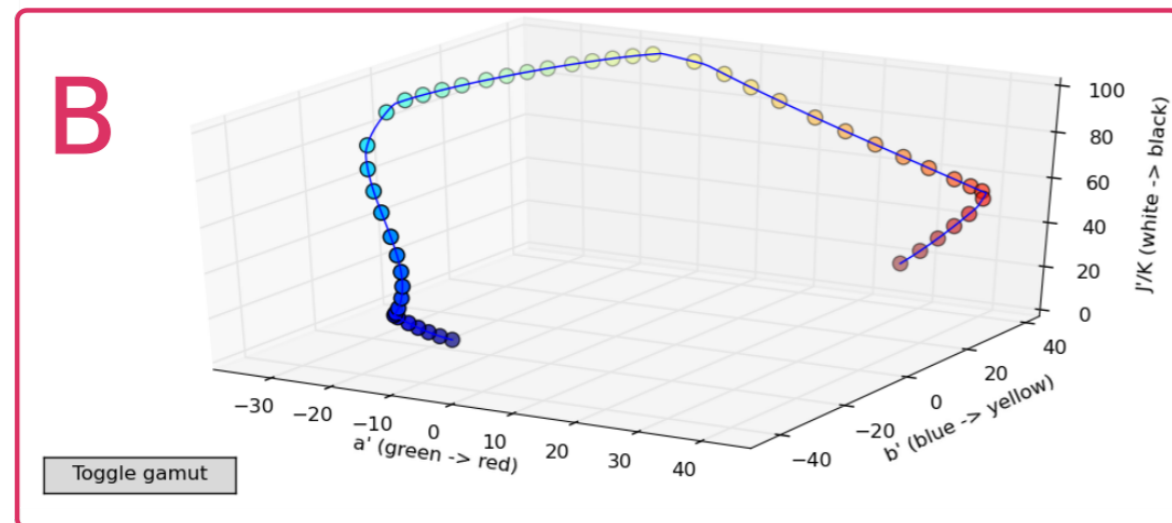
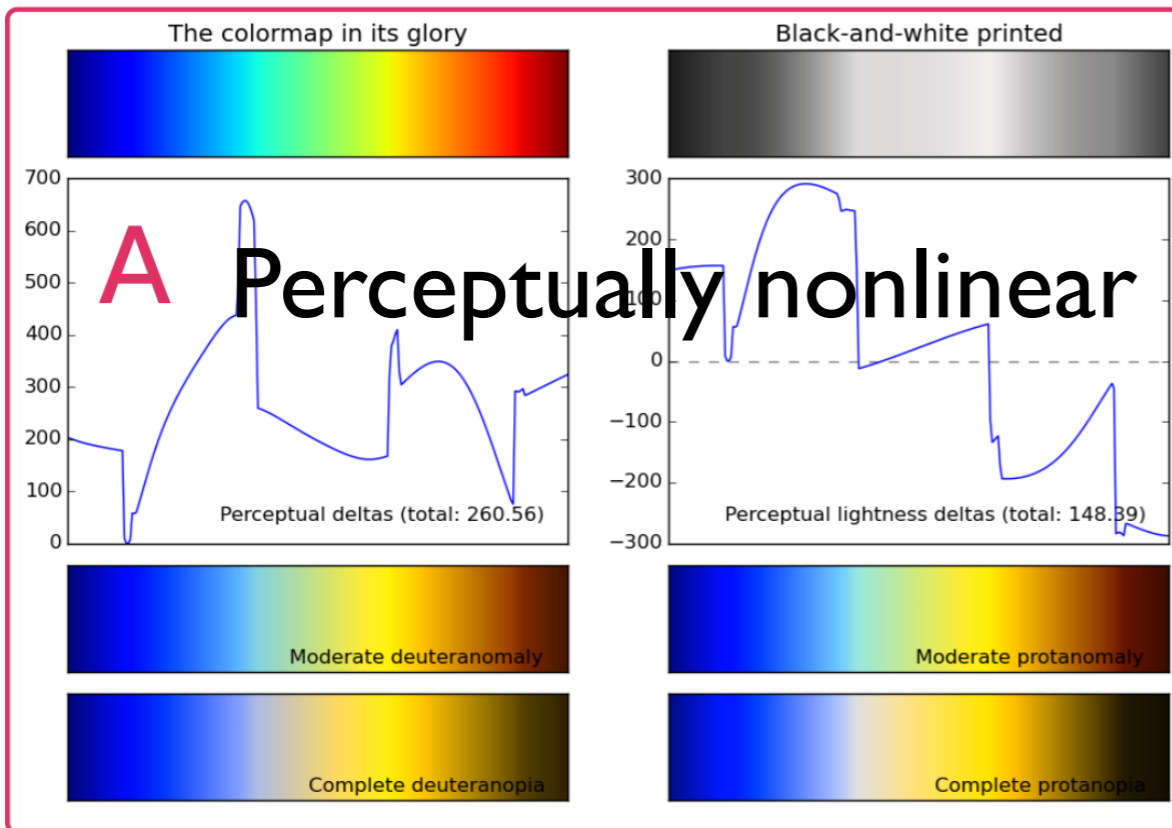
# Rainbow Colormap





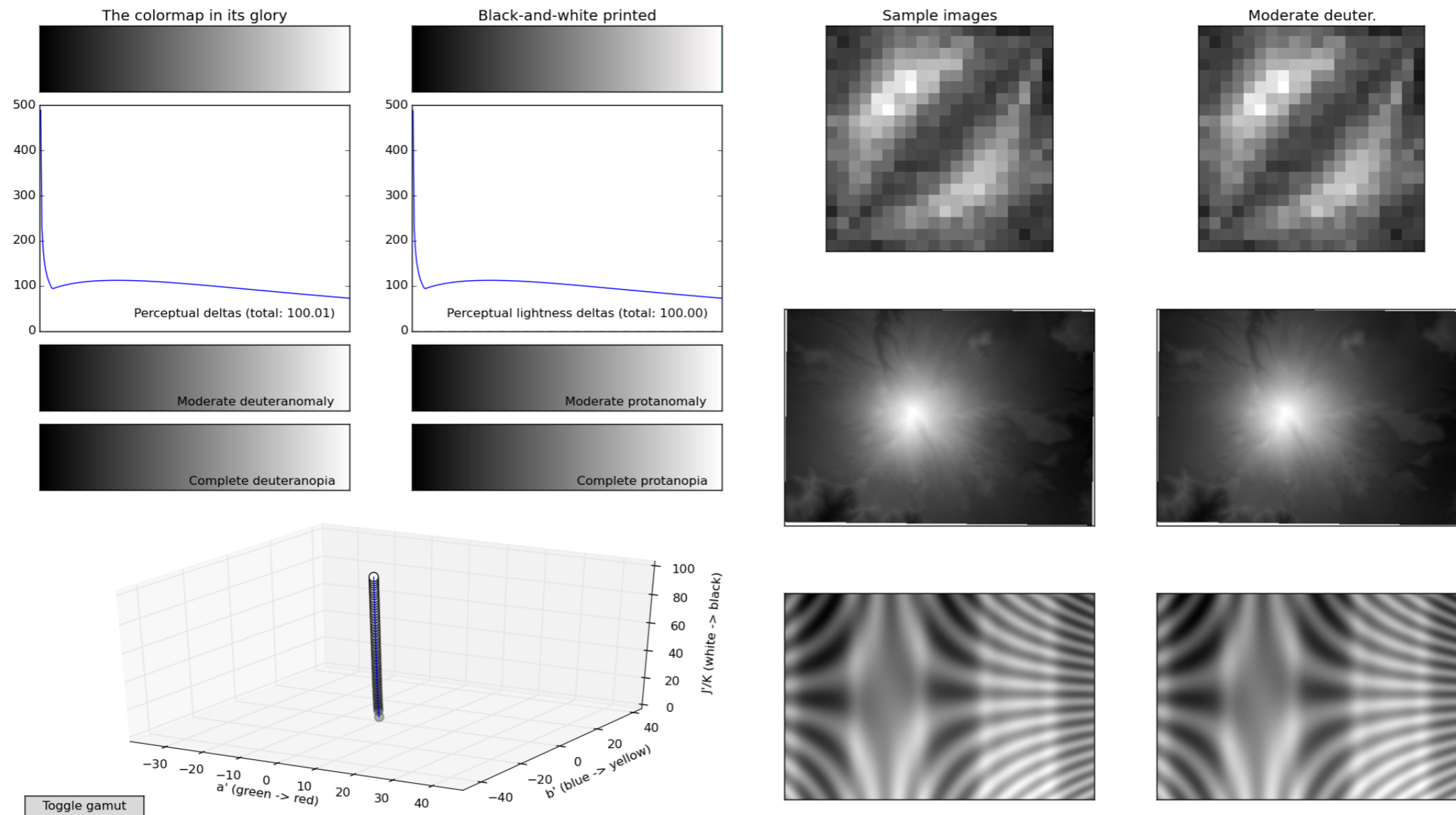
# Rainbow Colormap

Colormap evaluation: jet

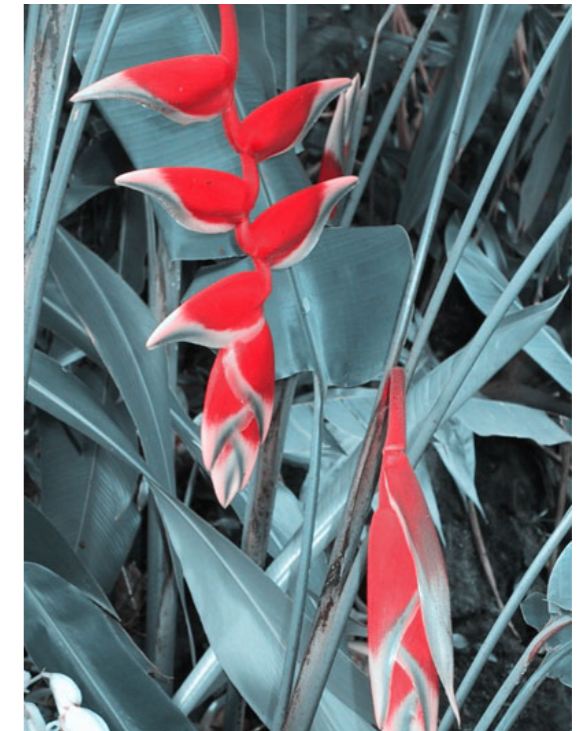


# Gray

## Colormap evaluation: gray



# Color Blindness



Protanope

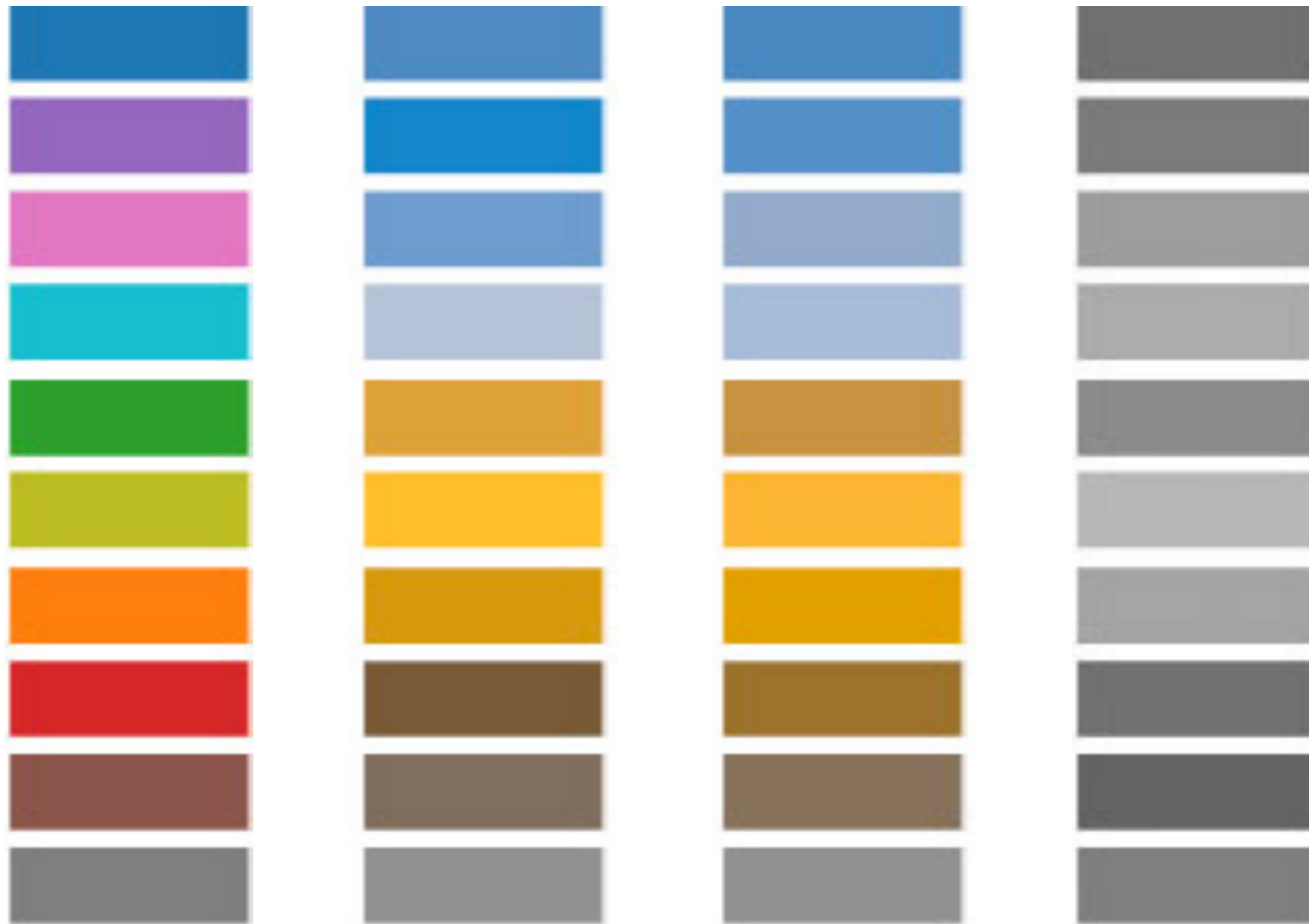
Deuteranope

Tritanope

Red / green  
deficiencies

Blue / Yellow  
deficiency

# Color Blindness



Normal

Protanope

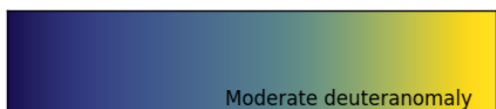
Deuteranope

Lightness

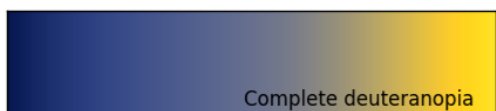
# Viridis

Colormap evaluation: option\_d.py

The colormap in its glory

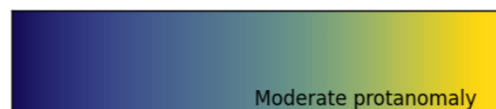
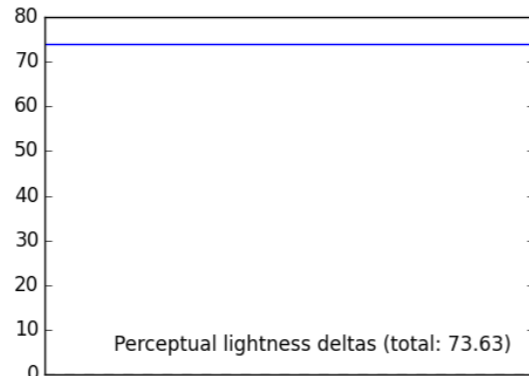


Moderate deuteranomaly

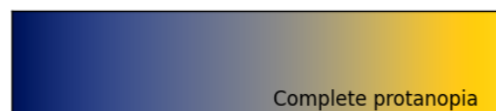


Complete deuteranopia

Black-and-white printed

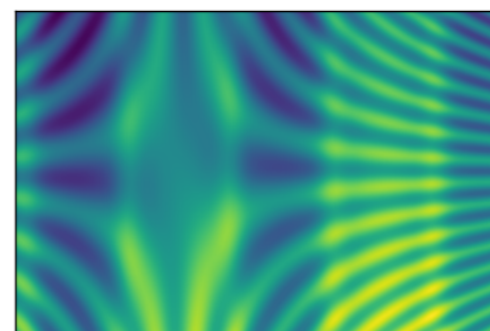
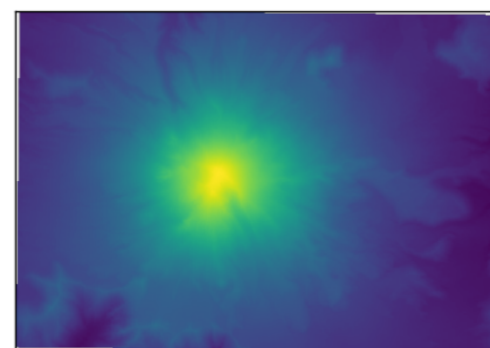
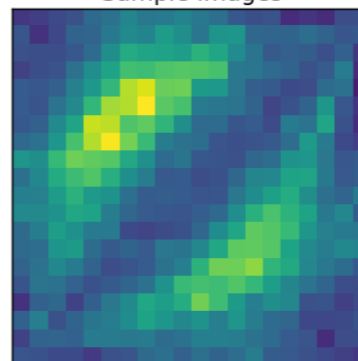


Moderate protanomaly

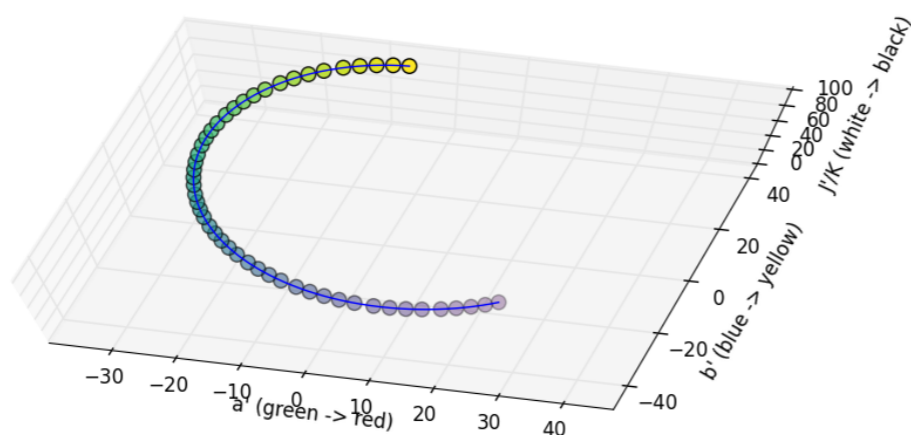
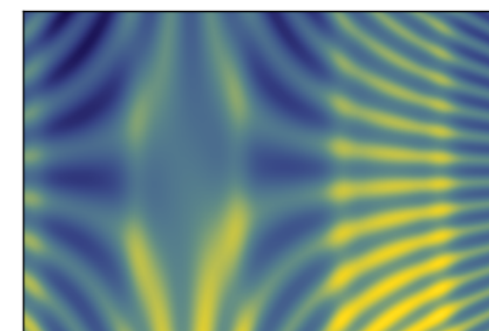
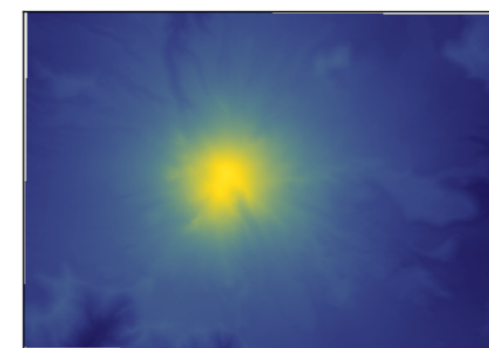
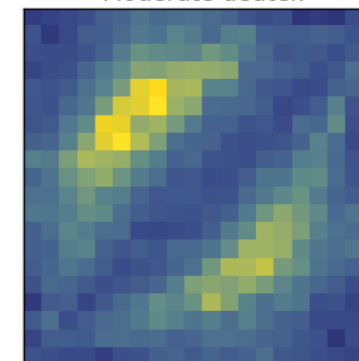


Complete protanopia

Sample images



Moderate deuter.



Toggle gamut

# Color Brewer

Nominal

Qualitative Scale



Ordinal

Sequential Scale



0 → Max

Diverging Scale



Max ← 0 → Max

number of data classes on your map

3 [learn more >](#)

[how to use](#) | [updates](#) | [credits](#)

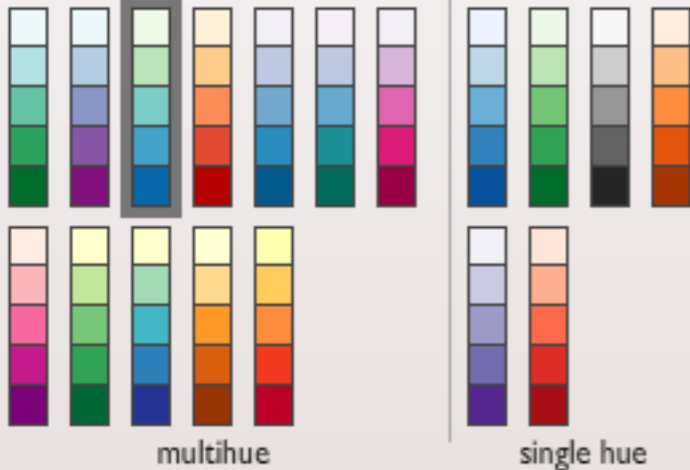
# COLORBREWER 2.0

color advice for cartography

the nature of your data

sequential [learn more >](#)

pick a color scheme: GnBu



(optional) only show schemes that are:

- colorblind safe
  - print friendly
  - photocopy-able
- [learn more >](#)

pick a color system

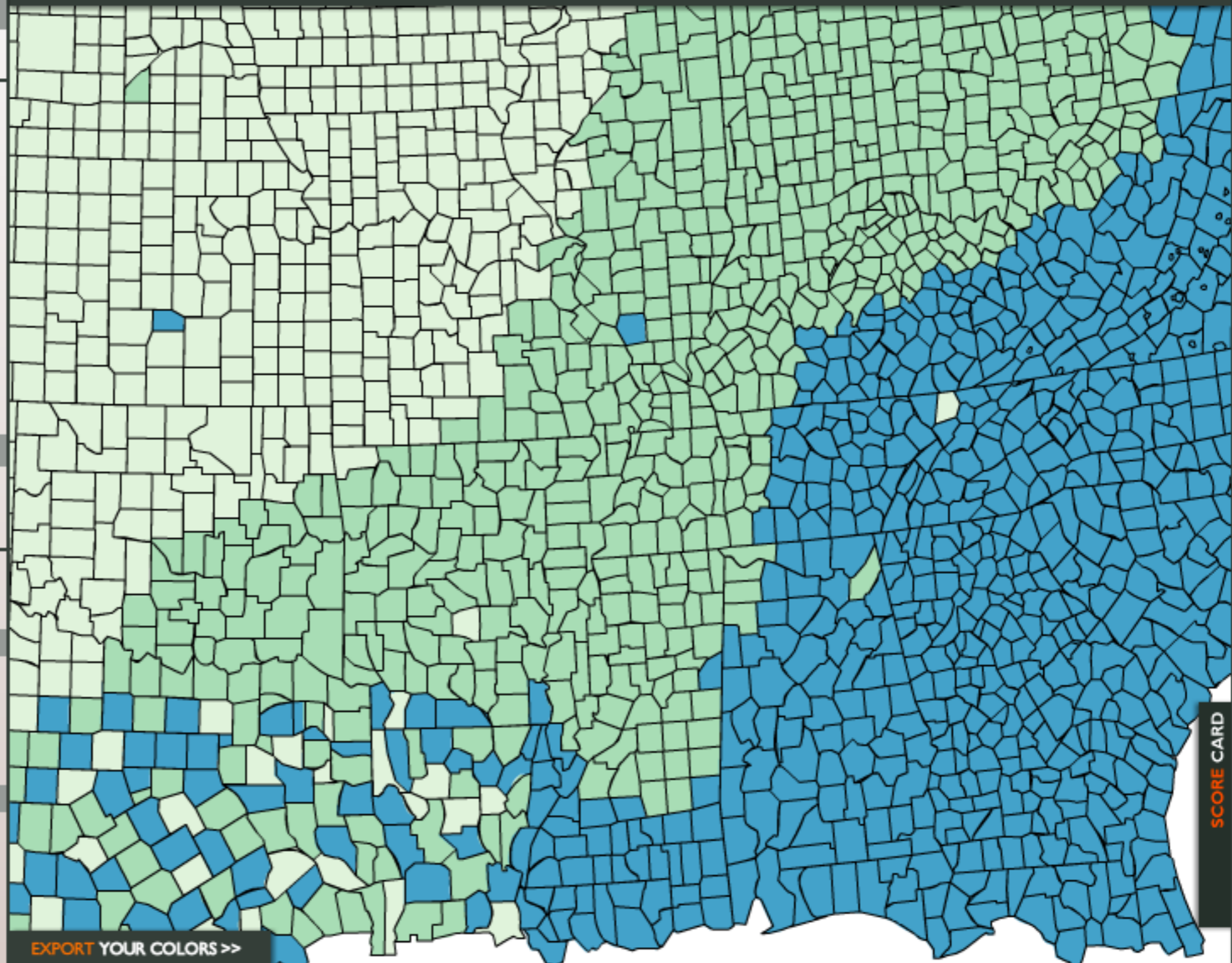
RGB  CMYK  HEX

adjust map context

- roads
- cities
- borders

select a background

- solid color
  - terrain
- color transparency



[EXPORT YOUR COLORS >>](#)

SCORE CARD

**Know your audience**

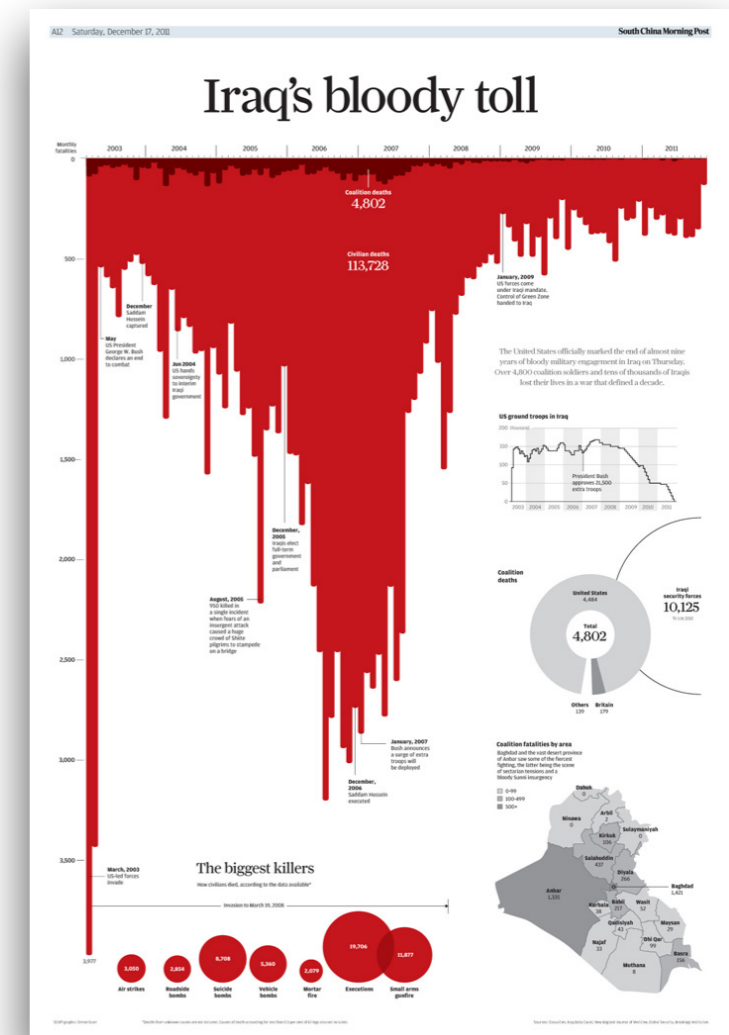
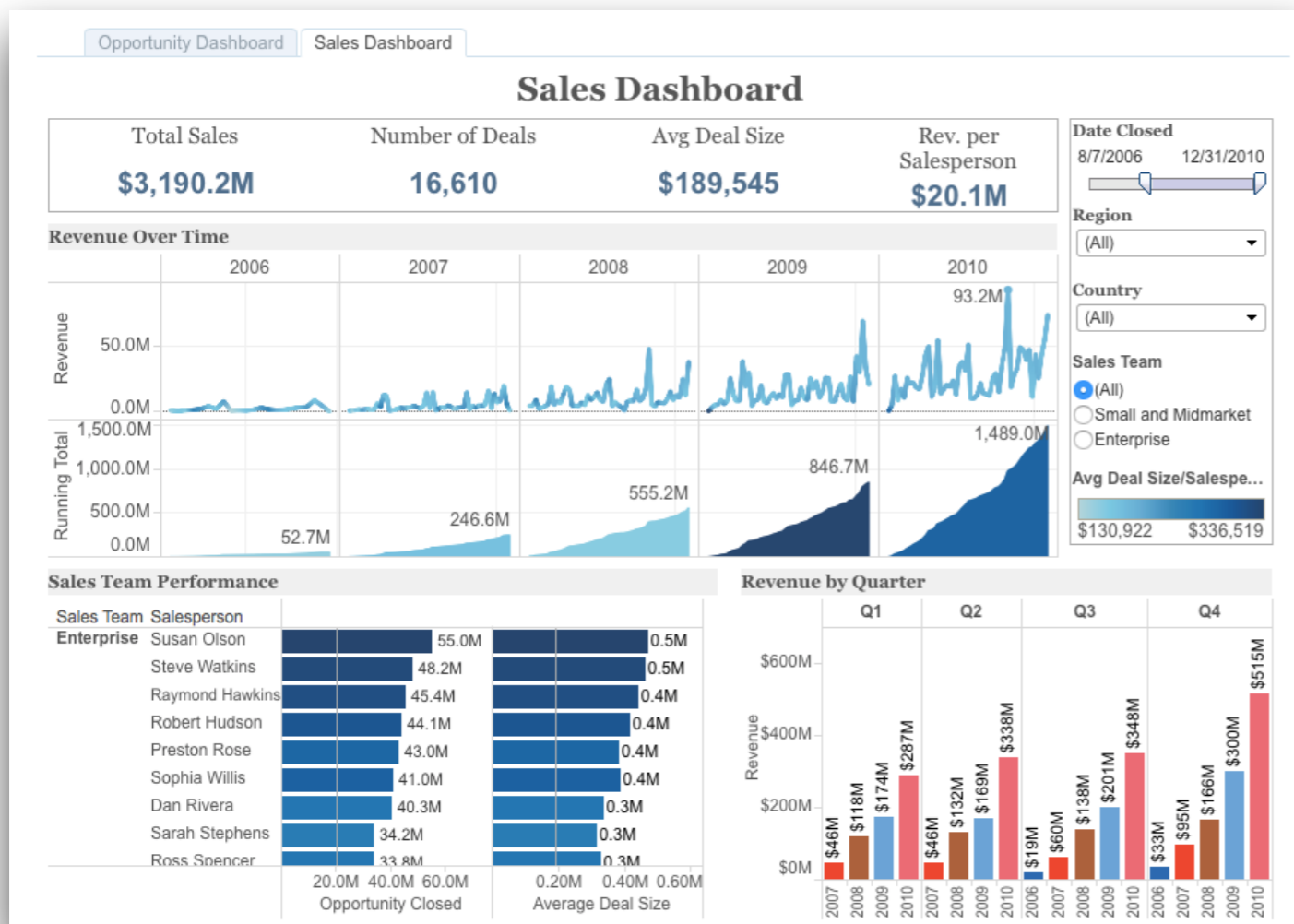


- What do they know?
- What motivates them? What do they desire?
- What experiences do you share? What are common goals?
- What insights can you give them? What tools and “magical gifts”?

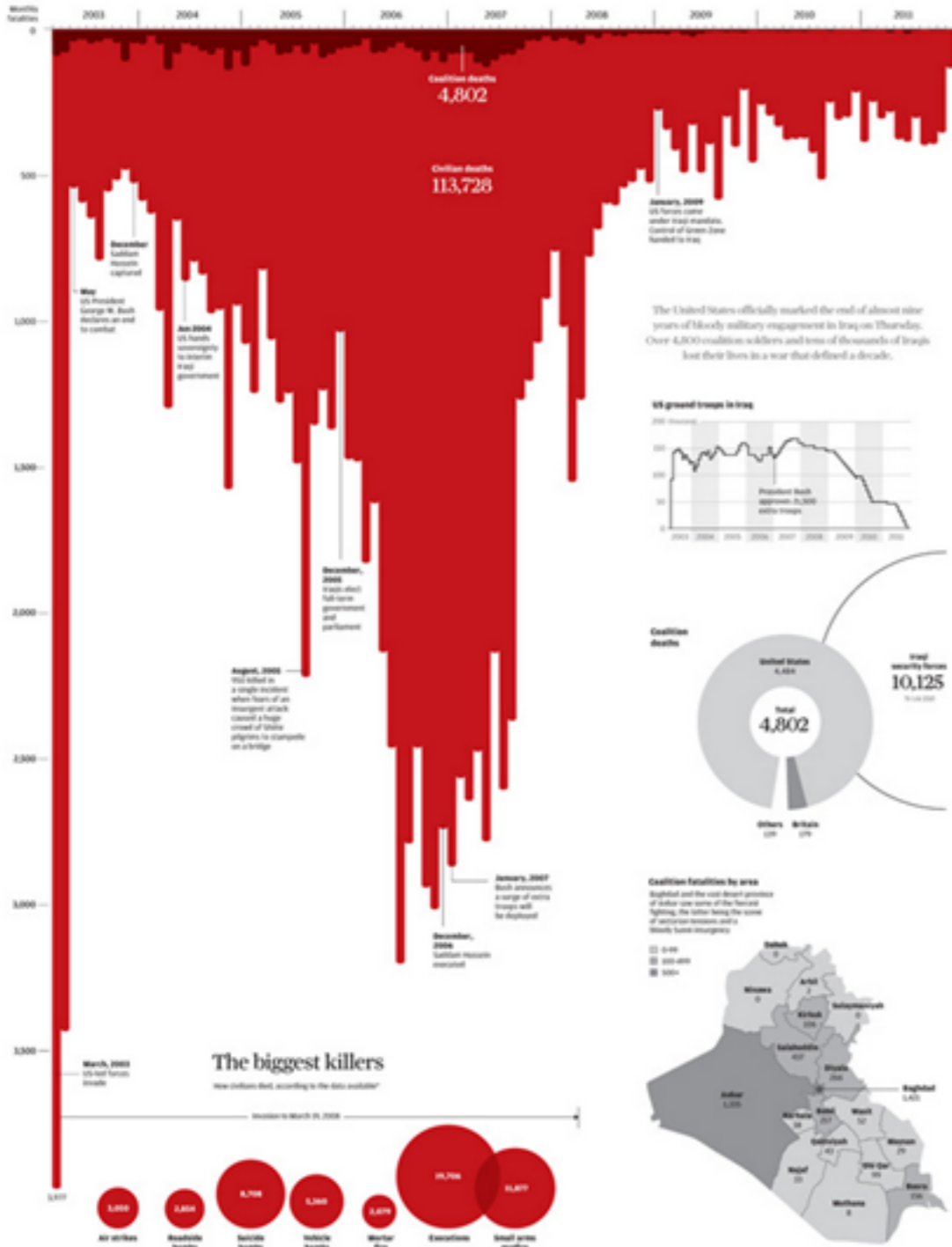
# What is the message?

Exploratory  
Neutral

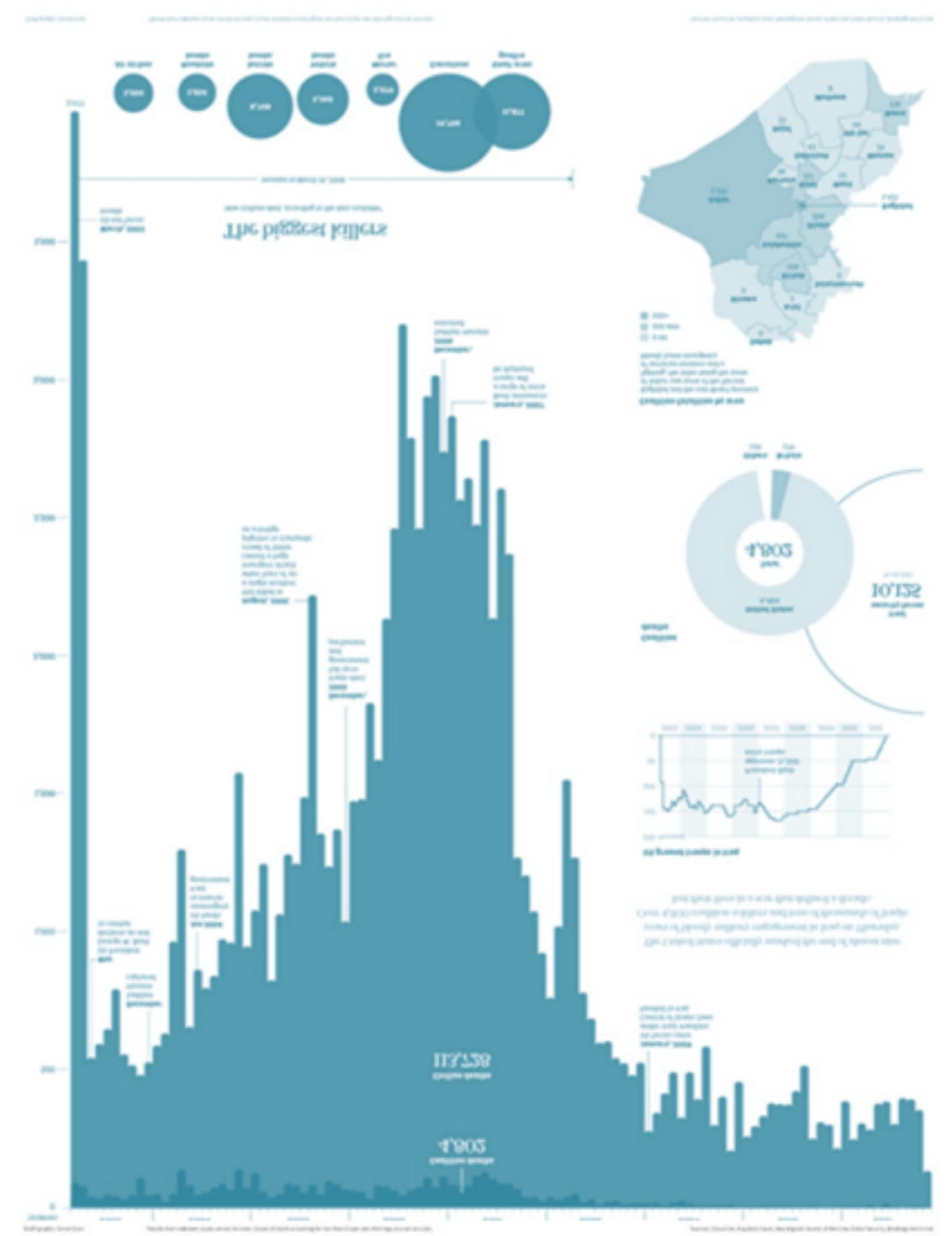
Explanatory  
Opinionated



# Iraq's bloody toll



# Iraq: Deaths on the Decline



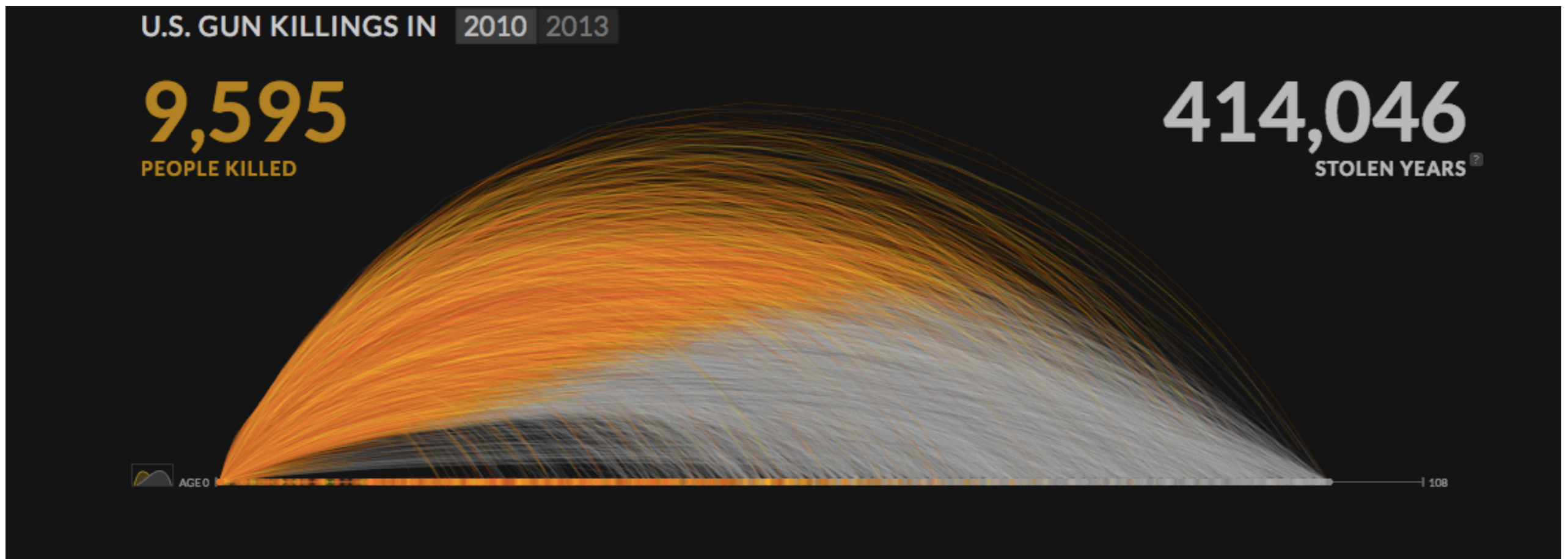
Andy Cotgreave, Tableau

# Framing - Why should I care?

- Tell the audience: “Here is the right way to think about the problem I was trying to solve.”
- Catch the audience’s attention and frame the story using captions and annotations
- If done well, your insights will seem obvious given this framing. And that’s a good thing!



# Gun Deaths in 2010



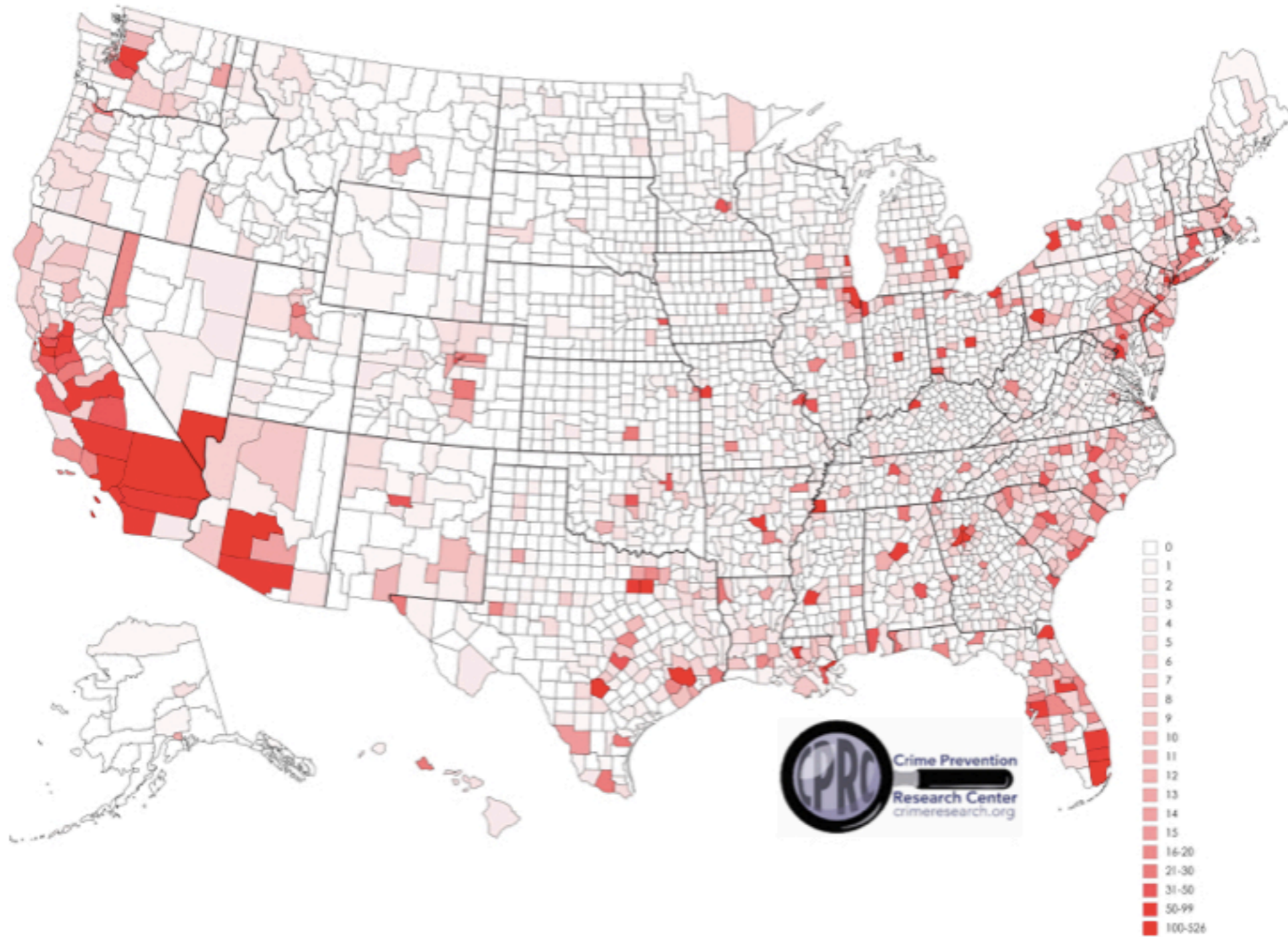
# Tools for interactive graphics

- R/shiny
- plotly/dash
- Tableau
- d3.js
- vega-lite/vega

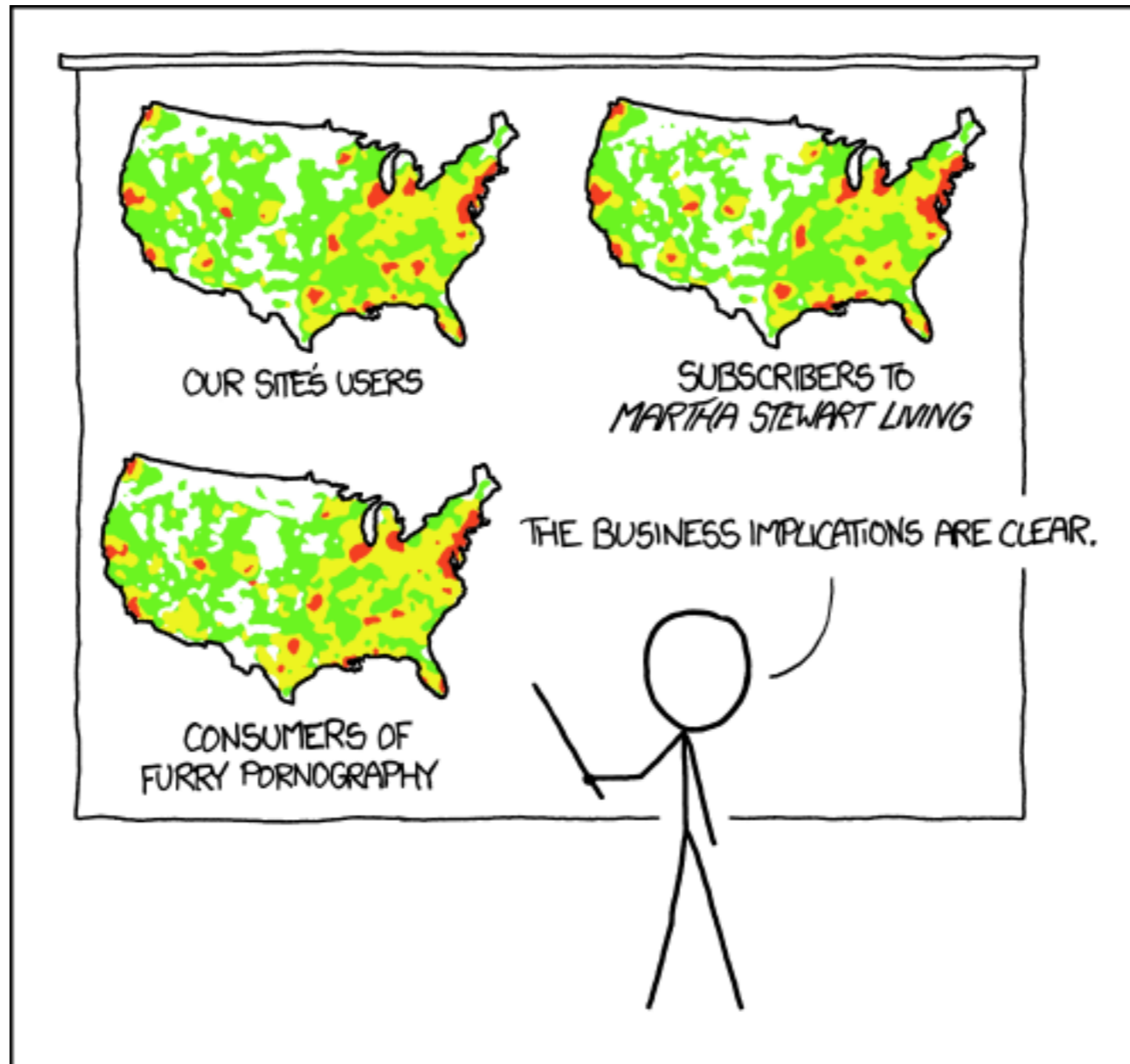
# Is there a story?

Surface it...even if it is incomplete

# 2014 Gun Deaths



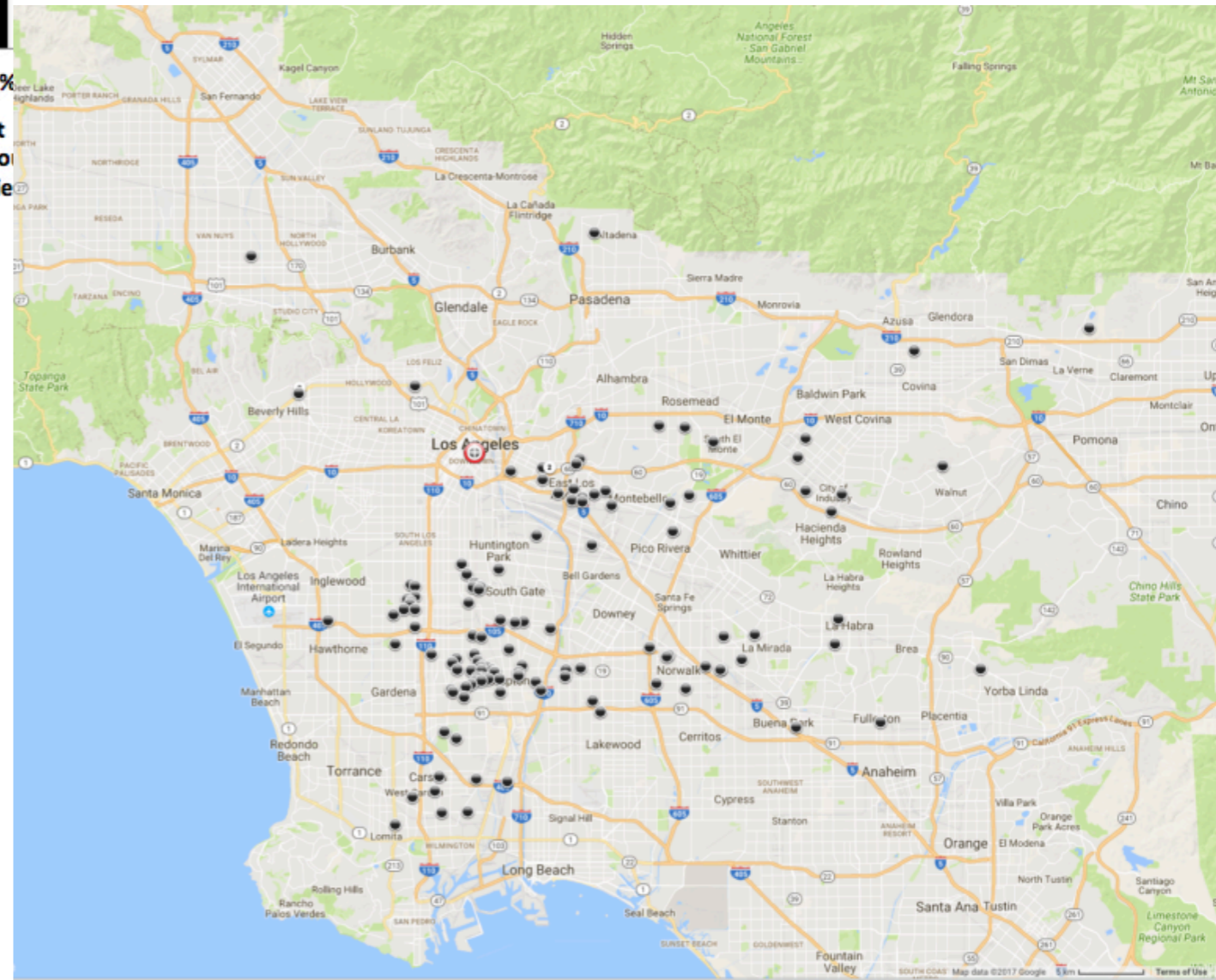
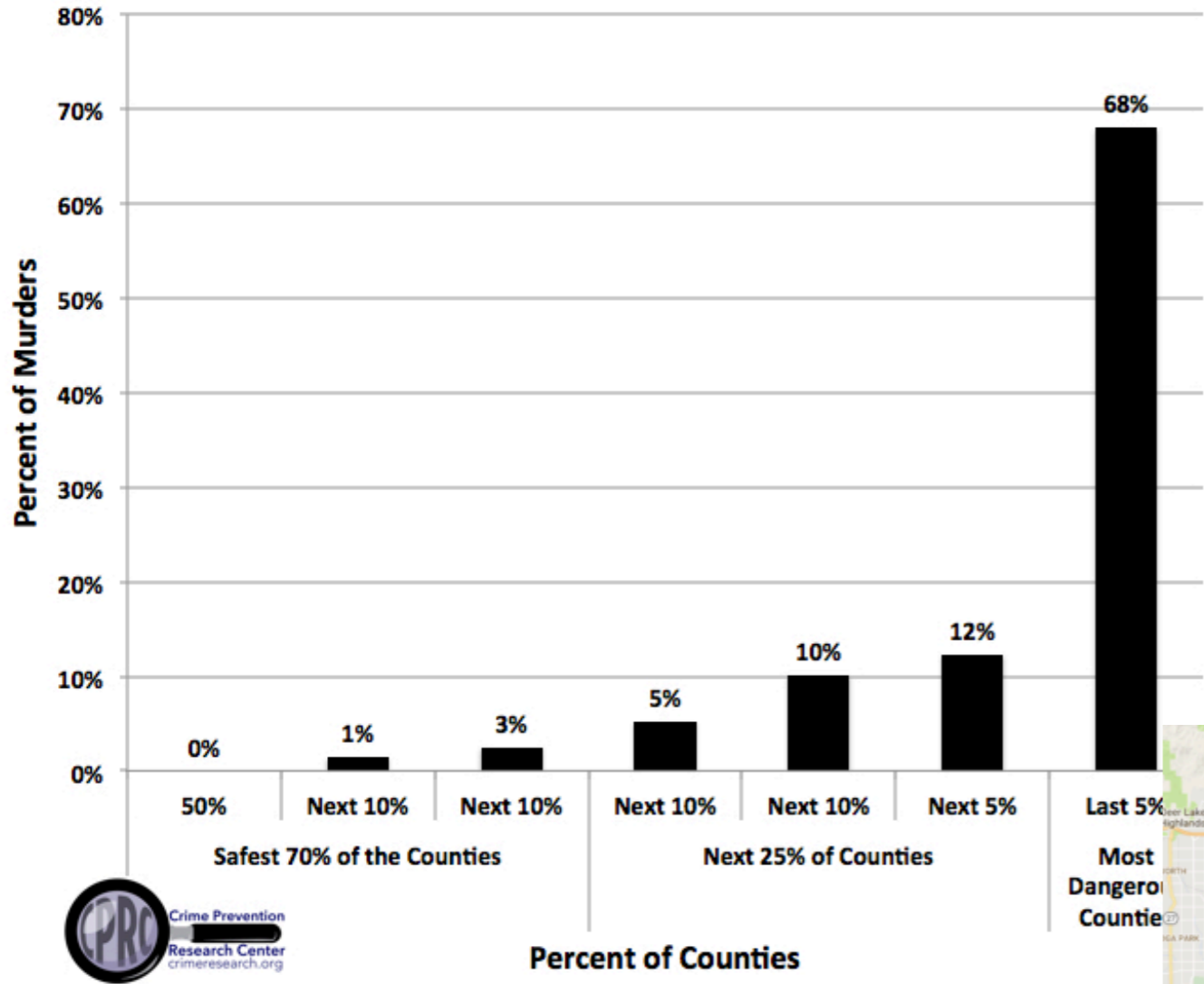




PET PEEVE #208:  
GEOGRAPHIC PROFILE MAPS WHICH ARE  
BASICALLY JUST POPULATION MAPS

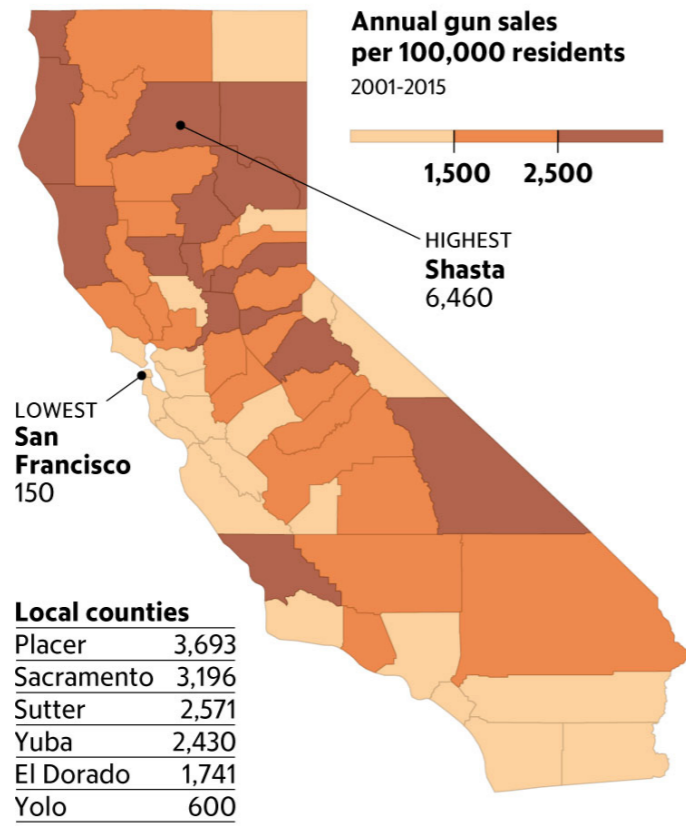
(XKCD)

**Figure 1: Percent of murders**



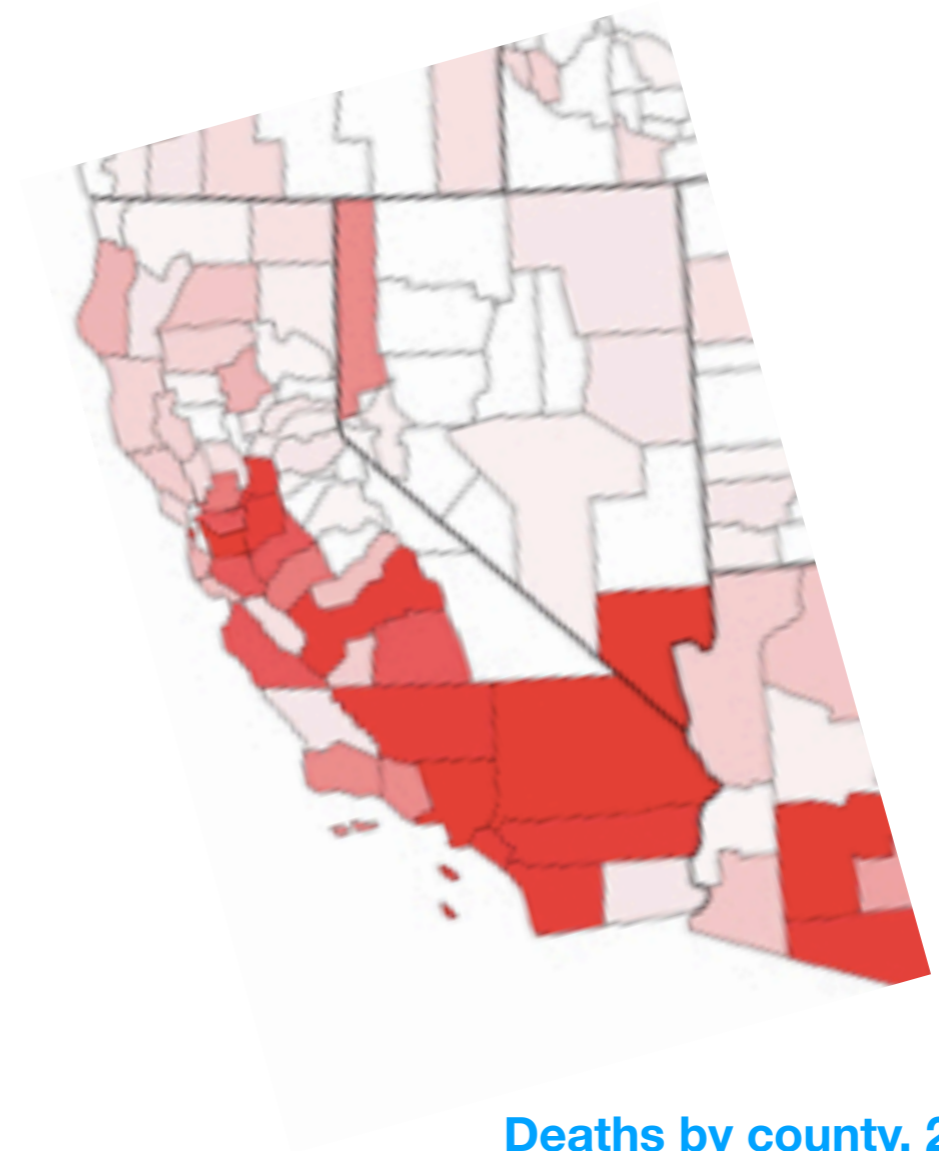
### Per capita sales by county

Annual gun sales per 100,000 residents are generally higher in California's rural and northern counties.



Source: California Department of Justice

The Sacramento Bee



Deaths by county, 2014

([crimeresearch.org](http://crimeresearch.org))

# Whether Crime Is Up or Down Depends on Data Being Used

By TIMOTHY WILLIAMS SEPT. 27, 2016



## RELATED COVERAGE



U.S. Murders Surged in 2015, F.B.I. Finds  
SEPT. 26, 2016

The news from the [F.B.I.](#) crime data was alarming: The murder rate rose sharply last year, driven by jumps in several major cities.

Four urban areas — Baltimore, Chicago, Milwaukee and Washington — accounted for about a fifth of the increase in homicides in 2015. Those cities, however, make up only about 1 percent of the nation's population.

But whether crime is up or down depends on what data is being looked at — and who is doing the looking.

The F.B.I. data showed that violent crime rose about 4 percent last year from 2014, and homicides increased 10.8 percent. Yet crime over all fell in 2015 for the 14th consecutive year.

And the total number of homicides last year was fewer than 20 years ago even as the country's population increased, criminologists said. There were 19,645 homicides in 1996 in a nation of 265 million; in 2015, there were 15,696 in a population of 321 million.

What that data means, criminologists and police officials said, is that the decline in homicides has been so significant in the last quarter century that sudden increases in the number of killings in just a few cities can skew the entire national picture, even as the country has one of its safest periods on record.

"It isn't a national trend, it's a city trend, and it's not even a city trend, but a problem in certain neighborhoods," said [Richard A. Berk](#), a professor of statistics and criminology at the University of Pennsylvania. "Certainly, people around the country should not be worried. People in Chicago shouldn't be worried. But people in certain neighborhoods might be."

Criminologists and police officials point out that homicides do not usually disrupt entire cities. Instead, they occur in particular neighborhoods — and on the same blocks — leaving much of the rest of the city relatively untouched.

Explanations for the increase in homicides in certain American cities are largely guesswork. Criminologists acknowledge that the required analysis has not been done in the neighborhoods where killings are occurring — or even an agreement of what such a study should include — to arrive at any but the broadest conclusions.

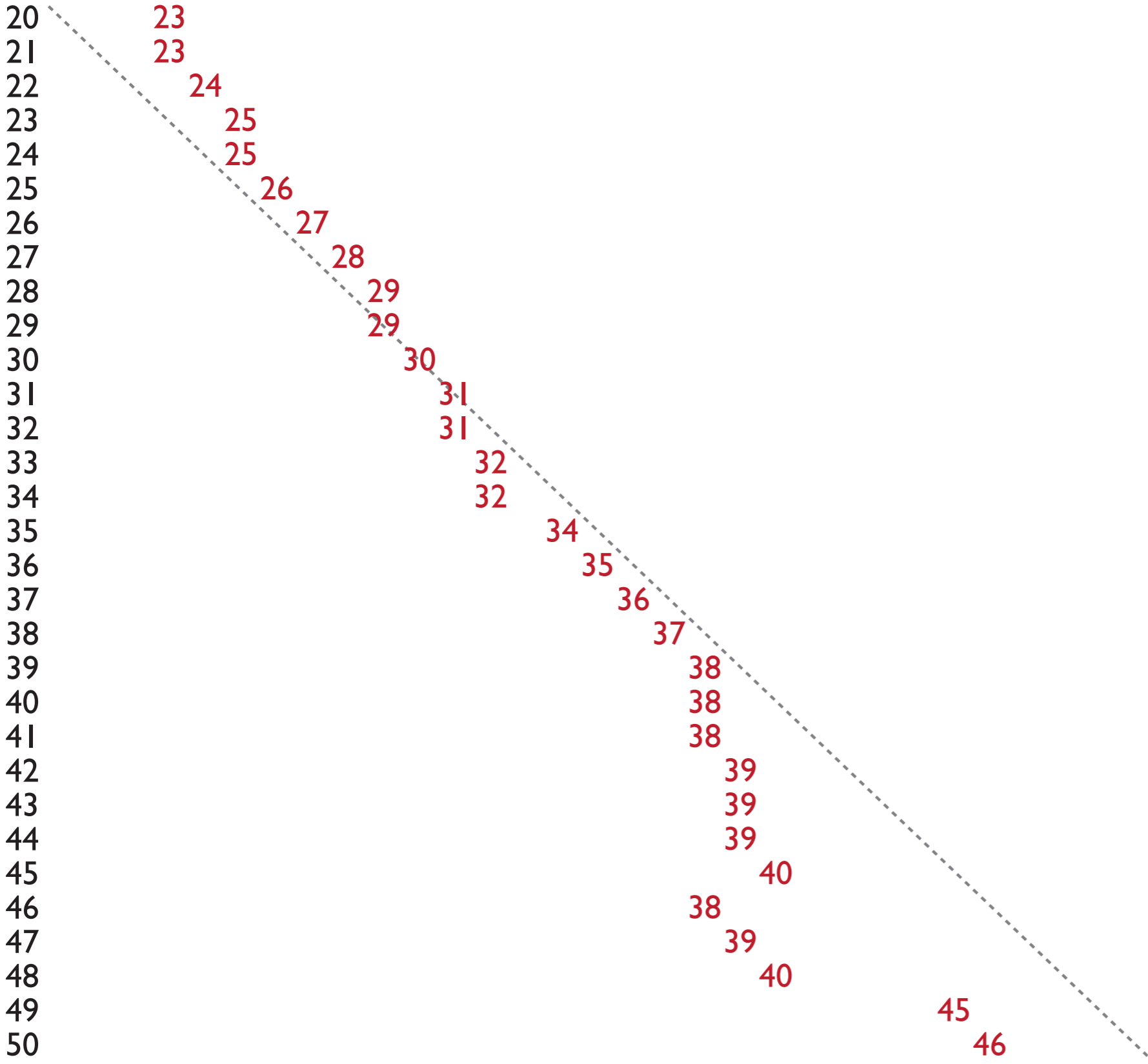
## Careful with amalgamation paradoxes and with outliers

<http://journal.frontiersin.org/article/10.3389/fpsyg.2013.00513/full>

# Ask Ask Ask

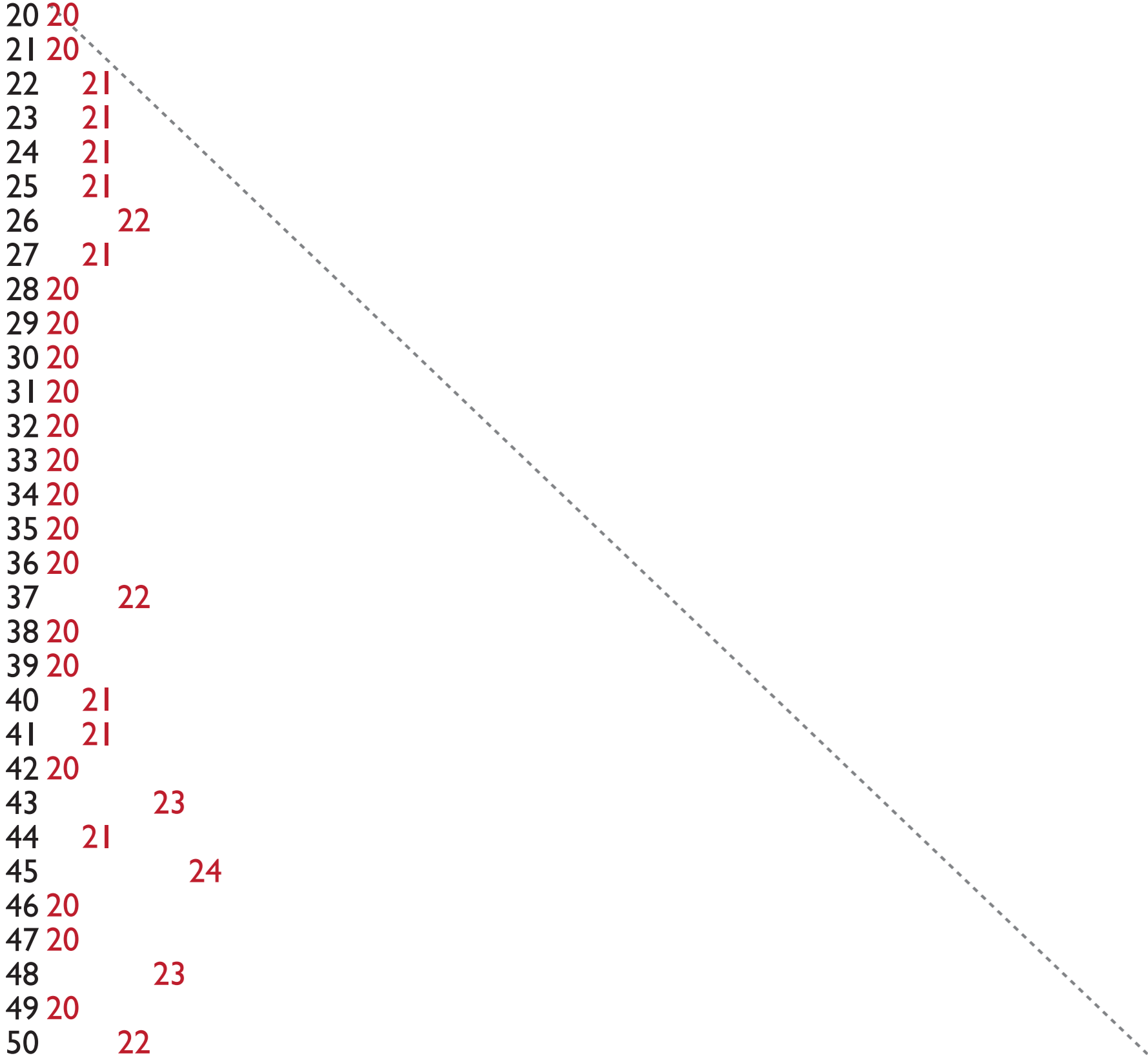
- Is the exact distribution of guns really the important concern?
- did we check the uncertainties?
- Should we be looking at this from a “risk” perspective?
- we tend to believe what we believe and look for confirmation.
- we need to be disciplined about interrogating ourselves
- it is ok (and not against simplicity) to surface our process

*a woman's age vs. the age of the men who look best to her*



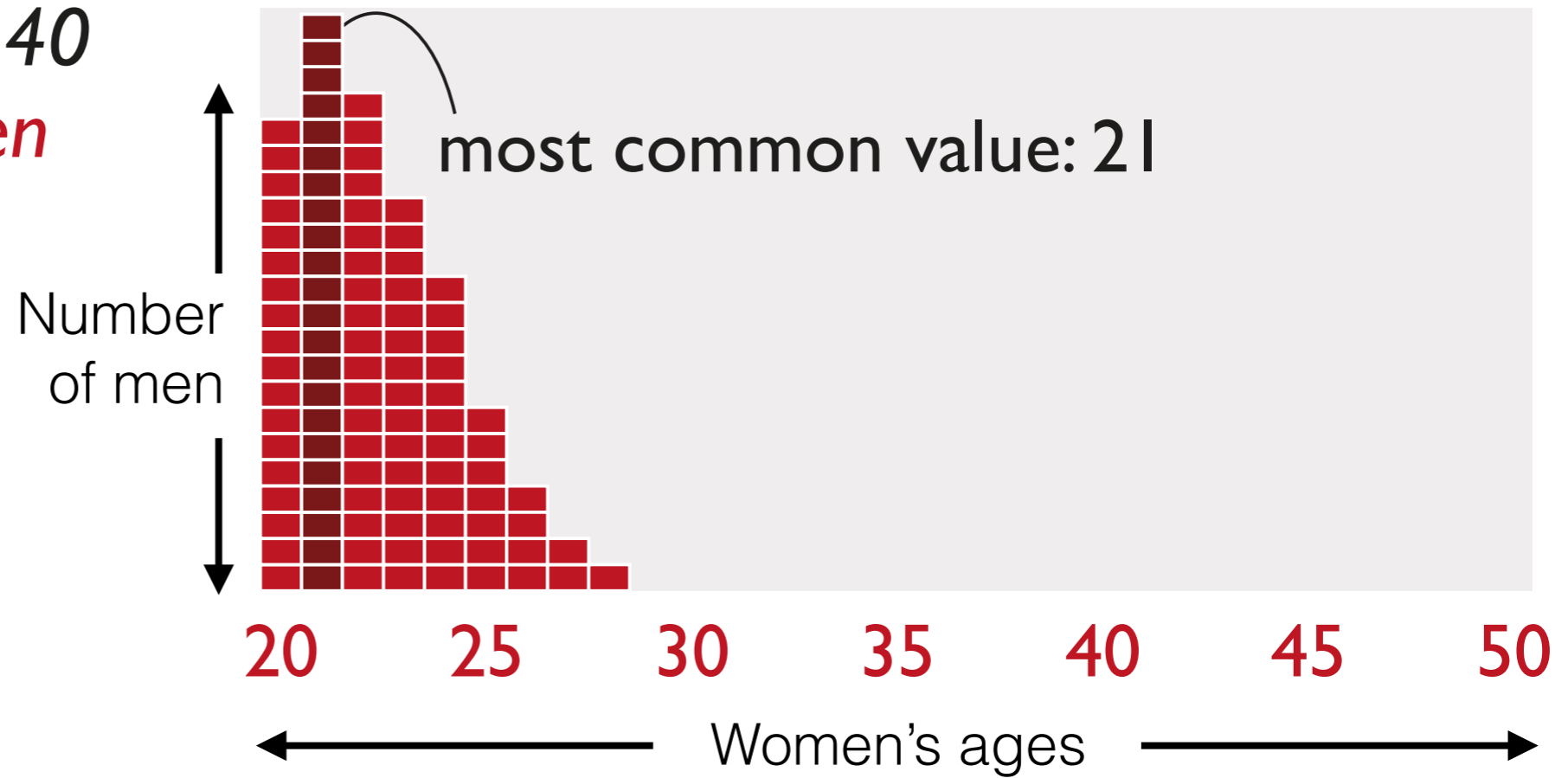
(from Dataclysm)

*a man's age vs. the age of the women who look best to him*



Sample of 100 men of 40  
vs. the age of the women  
who look best to them

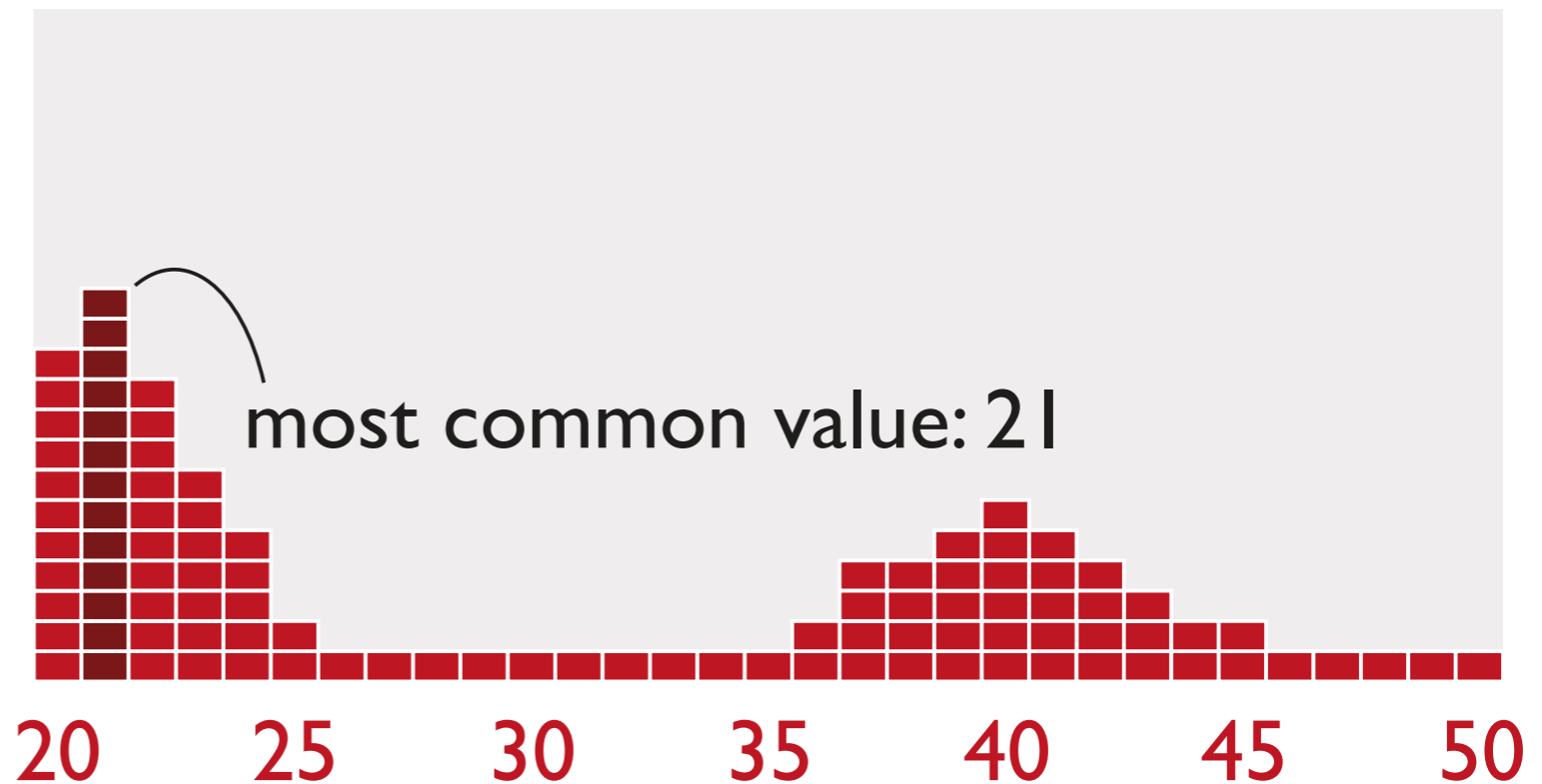
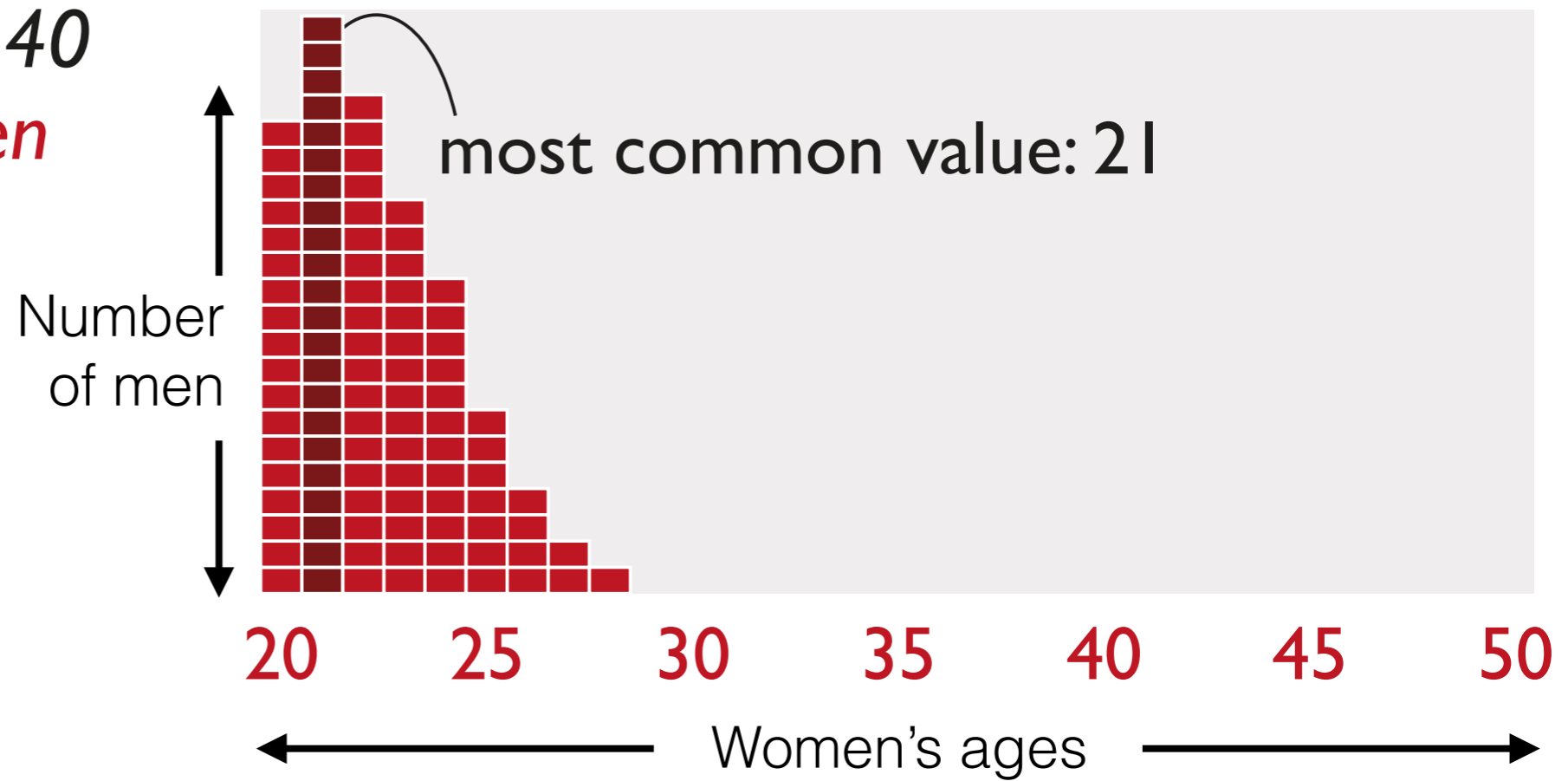
■ = 1 of men





Sample of 100 men of 40  
vs. the age of the women  
who look best to them

■ = 1 of men



# Structure of communication graphics

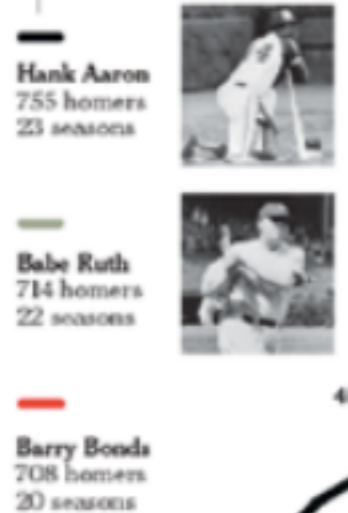
# 755

## Steroids or Not, the Pursuit Is On

Barry Bonds is taking aim at the career home run record. He needs only six more to tie Babe Ruth and 47 to equal Hank Aaron.



Lines are cumulative home runs.



**Bonds takes lead**  
Home runs  
after 16 seasons  
Bonds 567  
Aaron 554  
Ruth 516

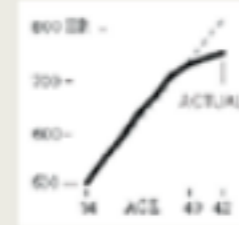
755  
714  
23 seasons  
22 seasons  
20 seasons  
Bonds was injured last season. He played 14 games and hit 6 homers.

### Homer Pace After Age 34

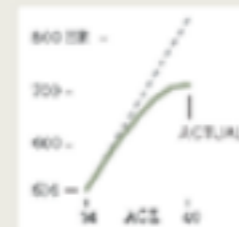
If the accusations are correct, Bonds was 34 in his first season on steroids. Here are projected home run paces for each player after age 34.

----- PROJECTED PACE BASED ON AVERAGE OF PREVIOUS FIVE SEASONS

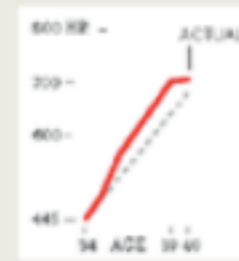
**Aaron**  
Actual homers slightly outpace projected homers for five seasons.



**Ruth**  
Averaged 46.4 homers a season from age 30 to 34. Averaged 42.6 for next four seasons.



**Bonds**  
From age 35 to 39, he averaged 14 more homers a season than projected.



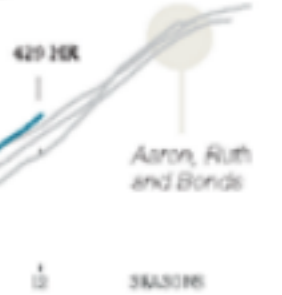
Note: Ages as of July 1 of each season.

According to allegations in a book about Bonds, he began taking steroids before the 1999 season, his 14th in the league. Two seasons later, he hit 73 home runs, surpassing Aaron's career pace.

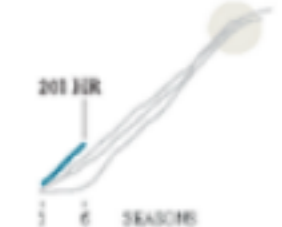
### Others Taking Aim



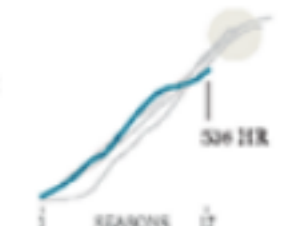
**Alex Rodriguez**  
Is ahead of the pace set by all three home run leaders.



**Albert Pujols**  
Averaging 40 homers a season, he has started stronger than the three leaders did.



**Ken Griffey Jr.**  
Many thought he would be the first to catch Ruth and Aaron until injuries limited his output.



### Differing Paths to the Top of the Charts

The top seven players on the career home run list, along with a look at Griffey (12th), Rodriguez (37th) and Pujols (56th).



A Sports Illustrated Special Double-Play Edition

# 755

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Every Bonds is taking aim at the career home run record. He needs only six more to tie Babe Ruth and 47 to equal Hank Aaron.

Lines are cumulative home runs.

**Hank Aaron**  
755 homers  
23 seasons



**Babe Ruth**  
714 homers  
22 seasons



**Barry Bonds**  
708 homers  
23 seasons

# BEGINNING

**Bonds takes lead**  
Home runs after 16 seasons:  
Bonds: 587  
Aaron: 554  
Ruth: 516

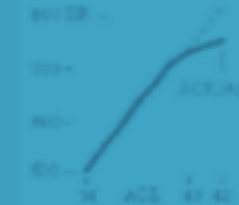
708  
714  
755  
23 seasons  
22 seasons  
20 seasons  
Bonds was injured last season. He played 14 games and hit 6 homers.

### Homer Pace After Age 34

If the accusations are correct, Bonds was 34 in his first season on steroids. Here are projected home run paces for each player after age 34.

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Note: Ages as of July 1 of each season.

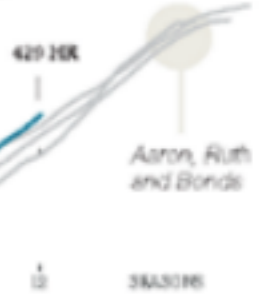
According to allegations in a book about Bonds, he began taking steroids before the 1999 season. He hit 140 in the league. Two seasons later he hit 73 home runs, surpassing Aaron's career pace.



### Others Taking Aim

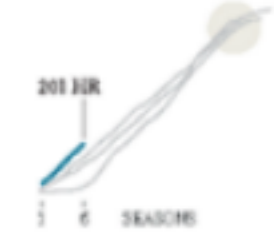
#### Alex Rodriguez

Is ahead of the pace set by all free home run leaders.



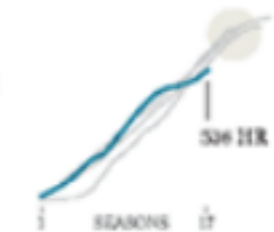
#### Albert Pujols

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The top seven players on the career home run list, along with a look at Griffey (12th), Rodriguez (37th) and Pujols (56th).



A source: One and the Word (The New York Times)

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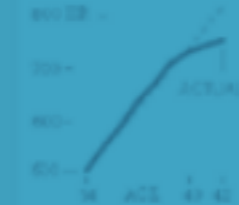
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Note: Ages as of July 1 of each season.

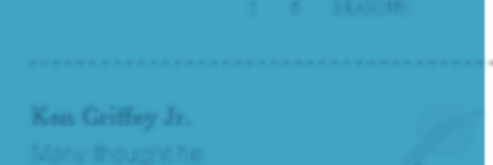
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**Alex Rodriguez** is ahead of the pace set by all three home run leaders.



**Albert Pujols** Averaging 40 homers a season, he has started stronger than the three leaders did.



**Ken Griffey Jr.** Many thought he would be the first to catch Ruth and Aaron until injuries limited his output.



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The top seven players on the career home run list, along with a look at Griffey (12th), Rodriguez (37th) and Pujols (96th).



A graphic by and for Ward of the New York Times

# 755

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Note: Ages as of July 1 of each season.

According to allegations in a book about steroids, he began taking steroids before the 1999 season. He hit 148 in the league. Two seasons later, he hit 73 home runs, surpassing Aaron's career pace.

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The top seven players on the career home run list, along with a look at Griffey (128), Rodriguez (376) and Pujols (267).



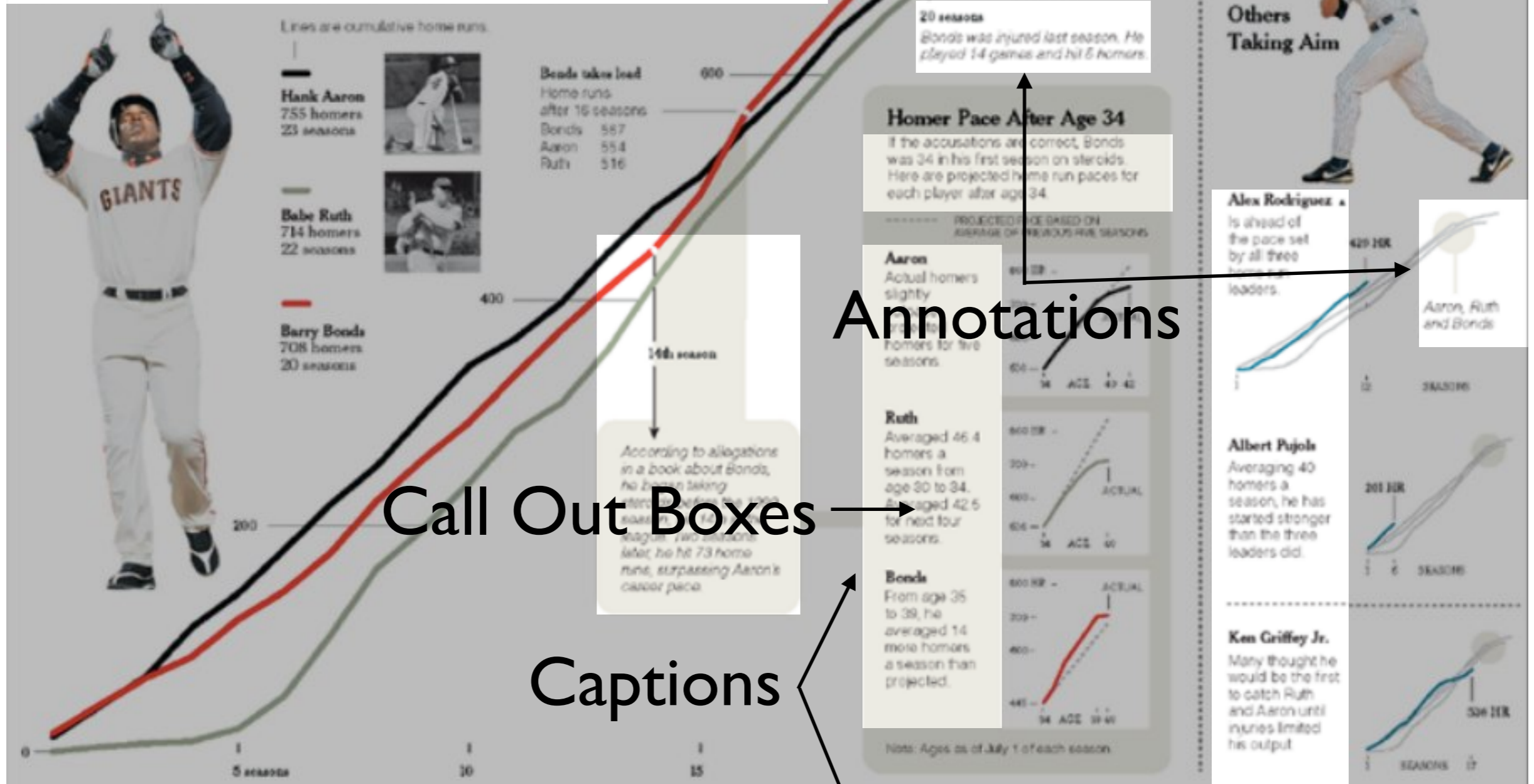
# END

# 755

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Barry Bonds is taking aim at the career home run record. He needs only six more to tie Babe Ruth and 47 to equal Hank Aaron.

Headline



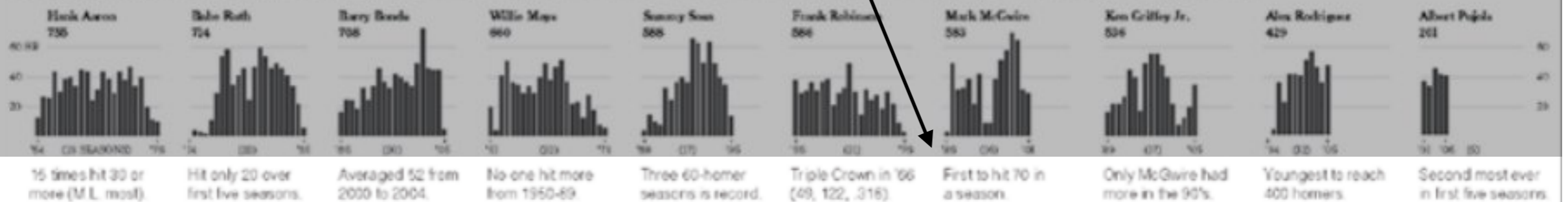
Call Out Boxes

Annotations

Captions

### Differing Paths to the Top of the Charts

The top seven players on the career home run list, along with a look at Griffey (12th), Rodriguez (37th) and Pujols (6th 257th).



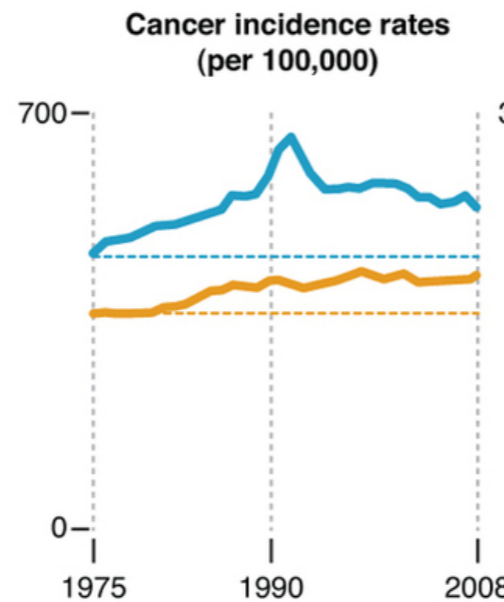
# WHERE THERE'S SMOKE—THERE'S CANCER

Cancer rates are up, but mortality is down. New diagnostics and treatments are responsible for part of this trend. But the greatest single contributing factor is the decline in smoking—rates are at their lowest level in 50 years.

— Men — Women

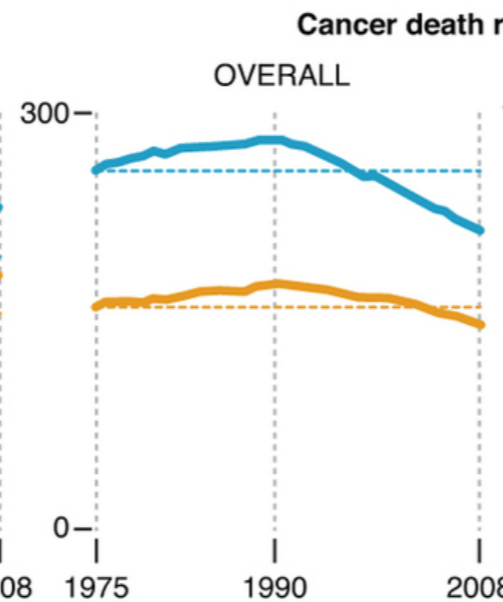
## 1 Increased incidence

An aging population contributes to rising incidence of cancer.



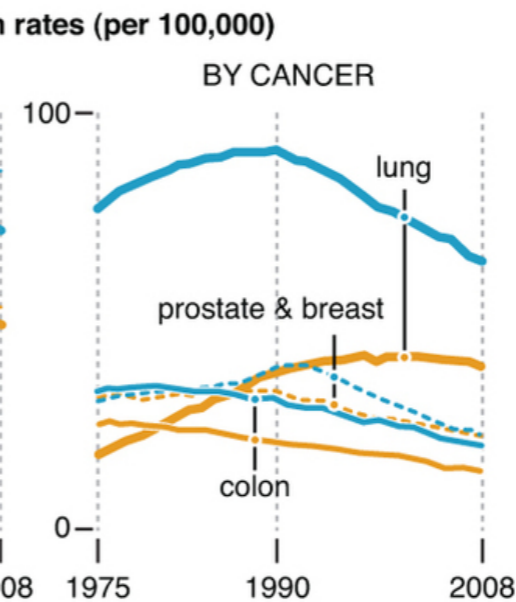
## 2 Fewer deaths

Cancer deaths have been dropping since 1991, especially in males.



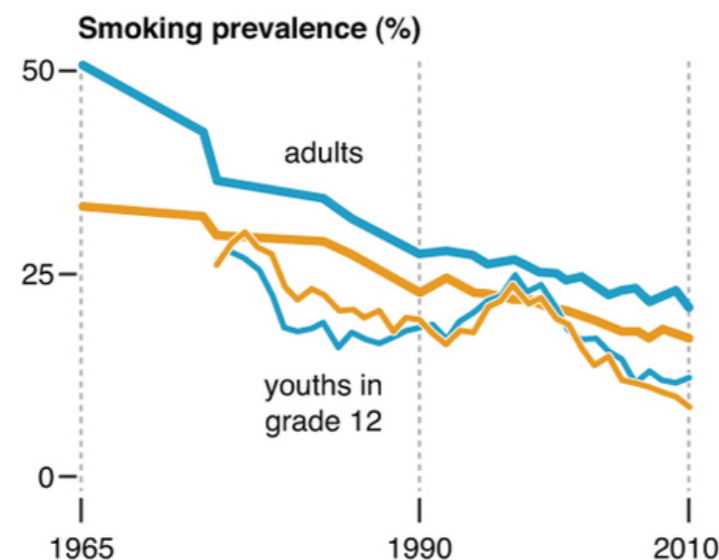
## 3 Decline of lung cancer

Drop in lung cancer deaths in males is the primary reason why death rates are down.



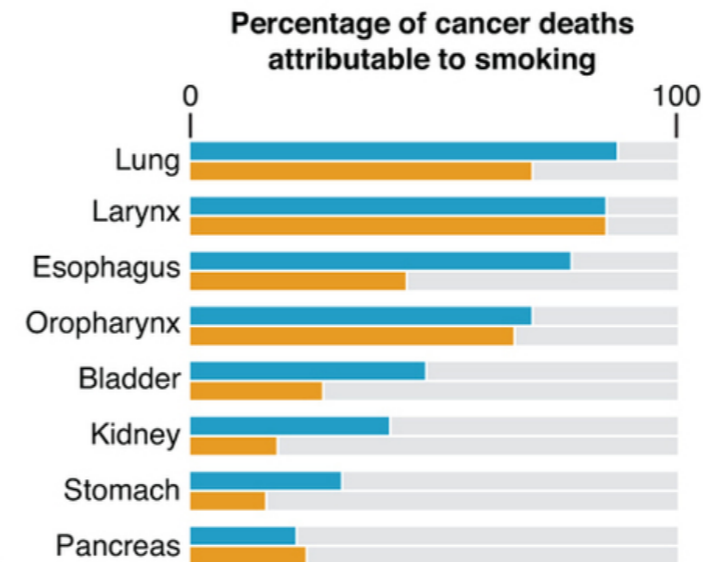
## 4 Decline in smoking

Since the 1964 first Surgeon General's report, smoking rates have been dropping. By 2010, the rate among males was down to 20%, from 50% at its peak. Among youths, rates have been on an even steeper decline since 1997.



## 5 Impact of smoking on cancer deaths

Smoking is a major risk factor for many types of cancer and significant contributor to cancer-related deaths. It remains the single largest preventable cause of disease and premature death in the US.



source: American Cancer Society Cancer Statistics 2012; Monitoring the Future (University of Michigan).



**Application to modeling**

# IMAC

I: **inferential goal** (scientific question of interest)

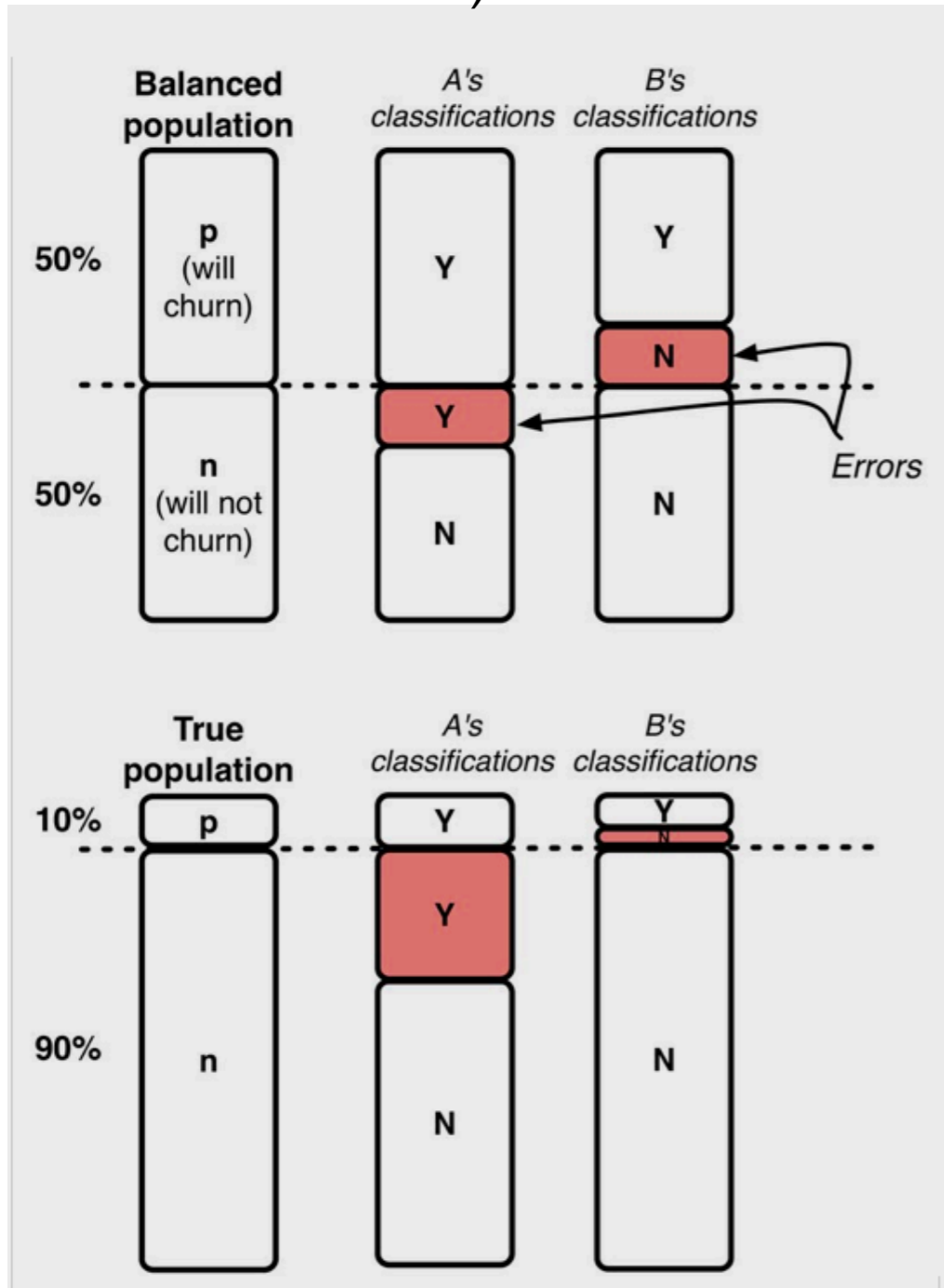
M: **model** (all models are wrong, some are useful)

A: **algorithms**

C: **conclusions and checking**

The C is crucial: what did we learn? Was the model useful, and how well does it fit? How do we know whether the method is working? Do we understand how it is working? Do we need to iterate and improve the model? What are the limitations and future directions?

(from Foster and Fawcett)



## Breast Cancer on a Mammogram

- False positives OK
- False Negatives are disaster
- More people dont have it

		Predicted		
		0	1	
Observed	0	TN True Negative	FP False Positive	ON Observed Negative
	1	FN False Negative	TP True Positive	OP Observed Positive
		PN Predicted Negative	PP Predicted Positive	

Which Model is Better?

# Communicating a model

# Telecom Churn Problem

Survey 1000 customers , with an offer with an administrative cost of \$3 and an offer cost of \$100, an incentive for the customer to stay with us.

Want to predict for our 100000 customer base.

If a customer leaves us, we lose the customer lifetime value, which is some kind of measure of the lost profit from that customer.

Lets assume this is the average number of months a customer stays with the telecom times the net revenue from the customer per month. We'll assume 3 years and \$30/month margin per user lost, for roughly a \$1000 loss.

```
admin_cost=3
offer_cost=100
clv=1000 # customer lifetime value
```

- TN=people we predicted not to churn who wont churn. We associate no cost with this as they continue being our customers
- FP=people we predict to churn. Who wont. Lets associate a  $admin\_cost+offer\_cost$  cost per customer with this as we will spend some money on getting them not to churn, but we will lose this money.
- FN=people we predict wont churn. And we send them nothing. But they will. This is the big loss, the  $clv$
- TP= people who we predict will churn. And they will. These are the people we can do something with. So we make them an offer. Say a fraction  $f$  accept it. Our cost is  $admin\_cost + f*offer\_cost + (1-f)*clv$ .

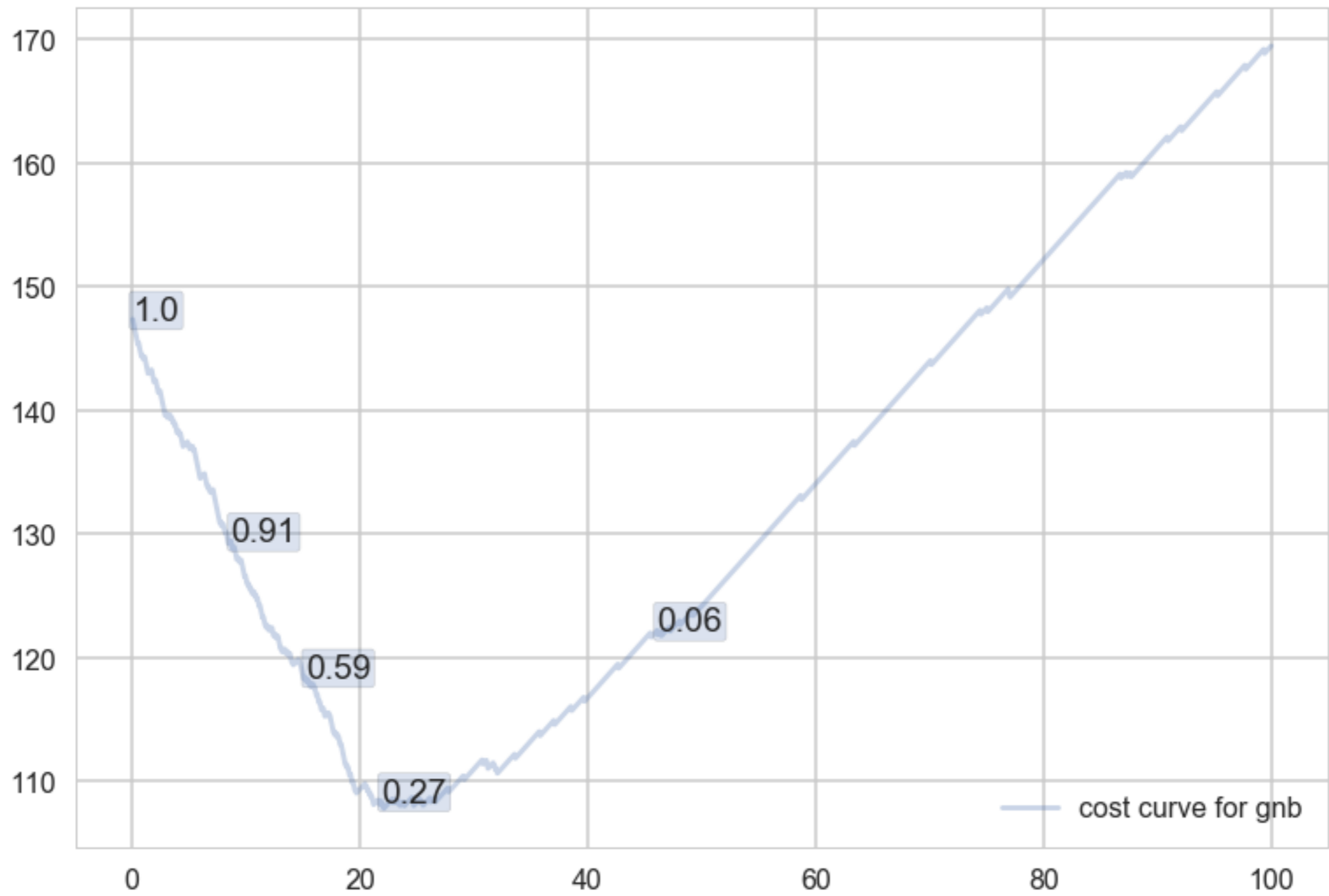
```
f = 0.5
tnc = 0.
fpc = admin_cost+offer_cost
fnc = clv
tpc = admin_cost + f*offer_cost + (1. - f)*clv
```

		Predicted		
		0	1	
Observed	0	TN True Negative	FP False Positive	ON Observed Negative
	1	FN False Negative	TP True Positive	OP Observed Positive
		PN Predicted Negative	PP Predicted Positive	

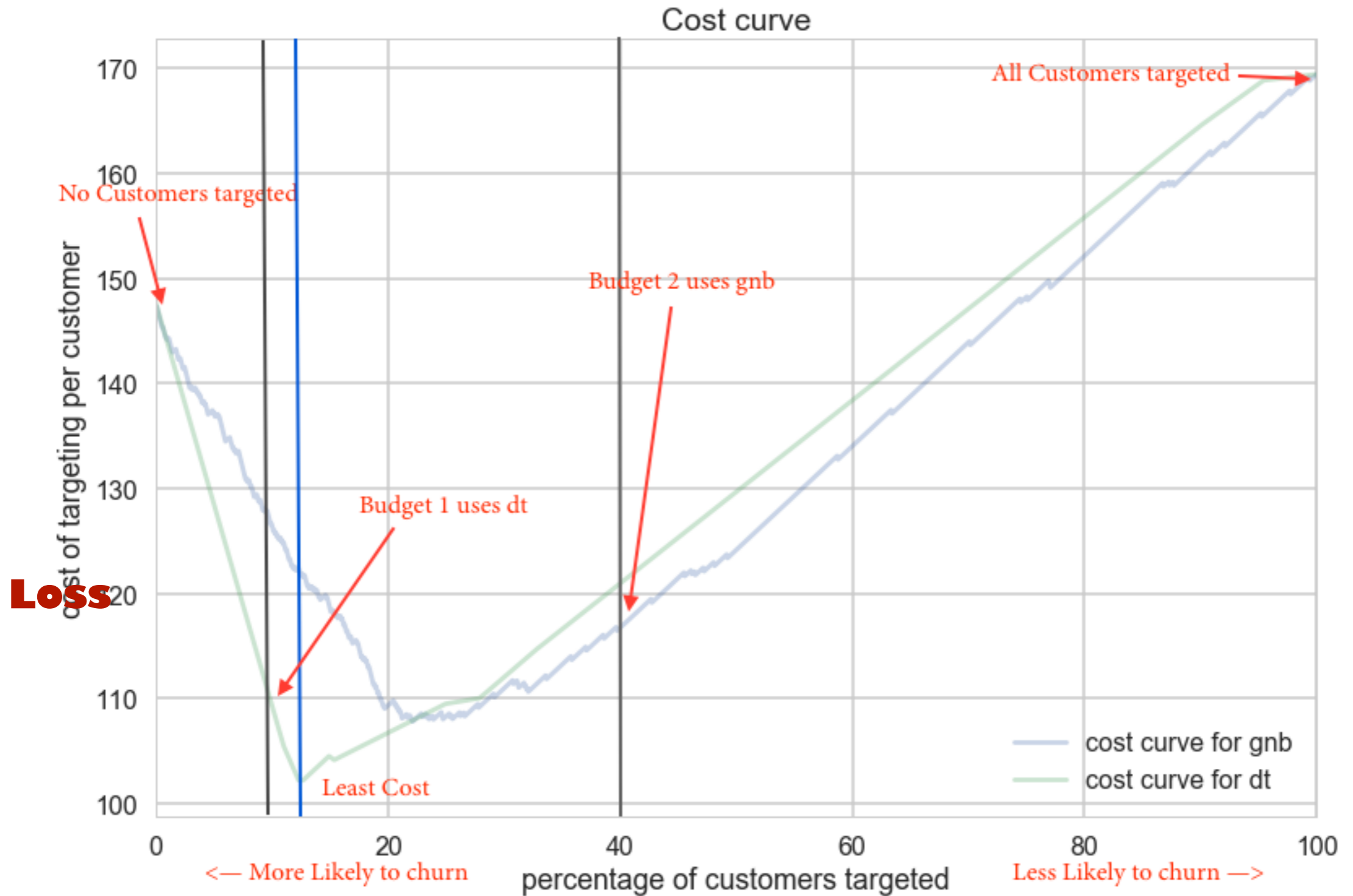
		Predicted		
		0	1	
Observed	0	TNC True Negative Cost	FPC False Positive Cost	
	1	FNC False Negative Cost	TPC True Positive Cost	

$$\text{Average Cost} = \text{TN} \times \text{TNC} + \text{TP} \times \text{TPC} + \text{FN} \times \text{FNC} + \text{FP} \times \text{FPC}$$

		Predicted		
		0	1	
Observed	0	TNC <sup>0</sup> True Negative Cost	FPC <sup>103</sup> False Positive Cost	
	1	FNC <sup>1000</sup> False Negative Cost	TPC <sup>553</sup> True Positive Cost	

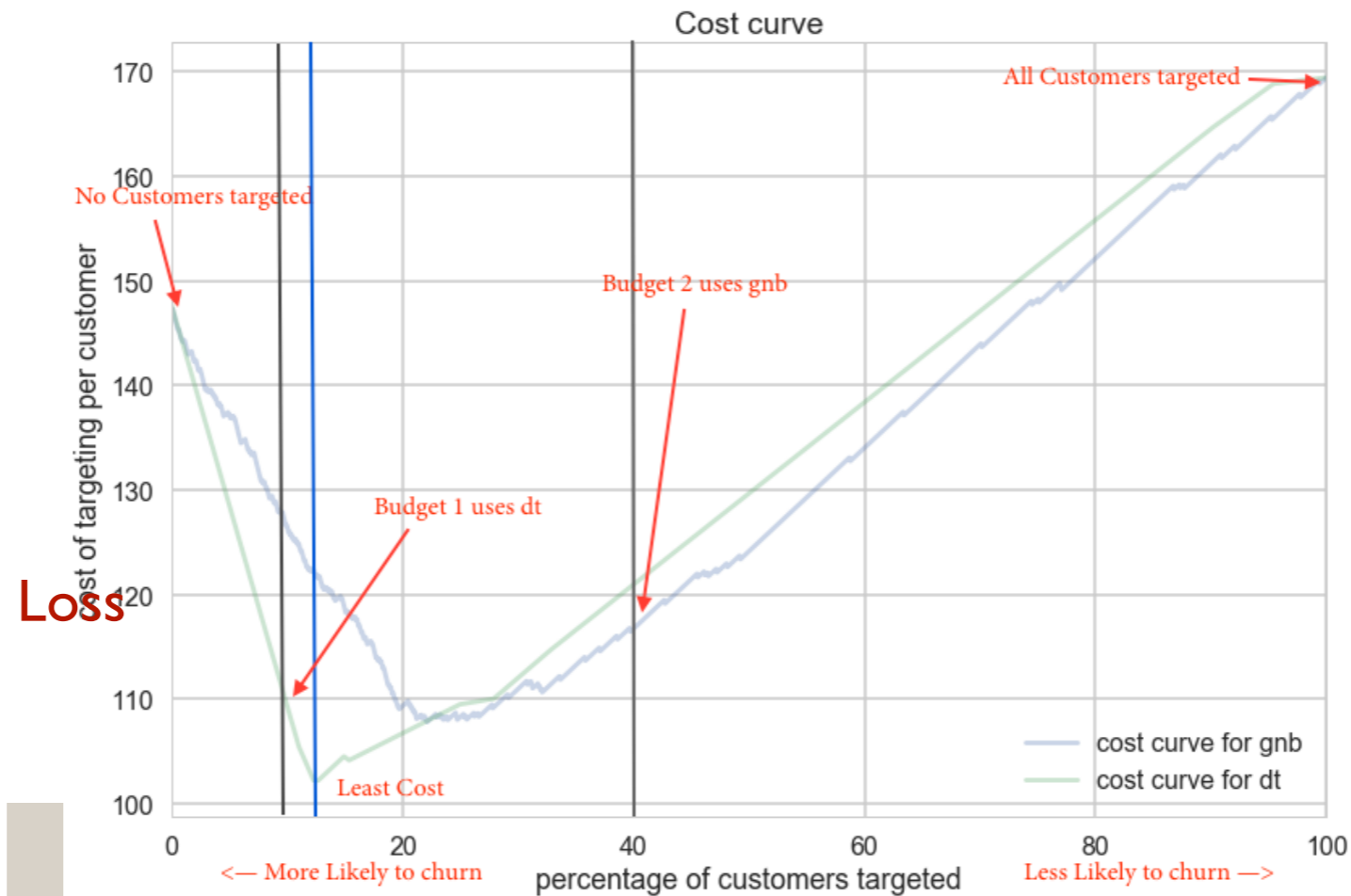


# Annotated Diagram





# Reduce churn and our cost by sending customers an offer



## Making offers within Budget

This study was made on a pilot survey of 1000 customers from our 100000 customer base.

Make an offer with an **administrative cost of \$3** and an **offer cost of \$100**, an incentive for the customer to stay with us.

If a customer leaves us, we lose the customer lifetime value (CLV), a **roughly \$1000 loss**.

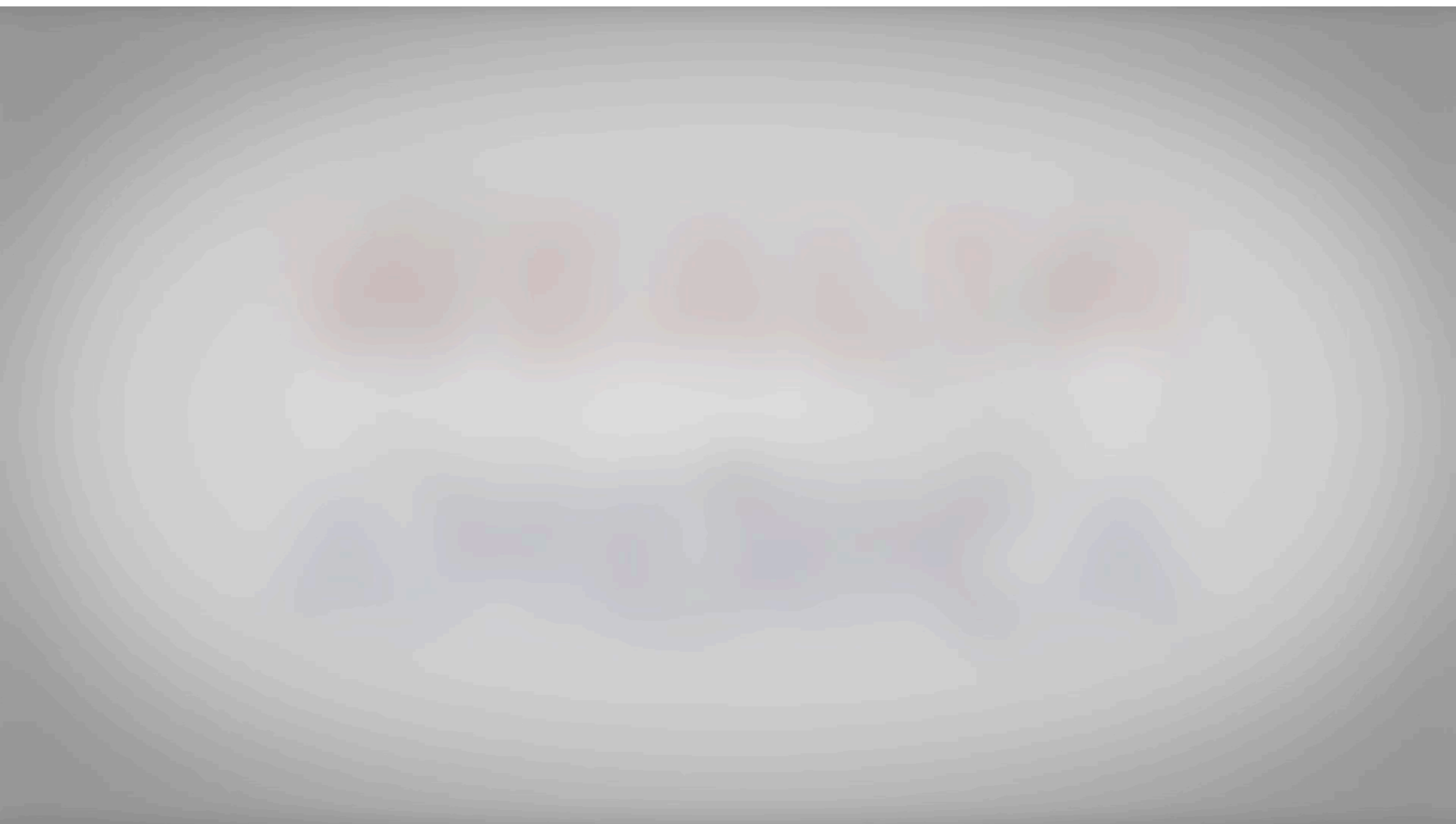
We assume that 50% of those customers targeted will stay with us.

If we do nothing we lose \$150 per customer including CLV

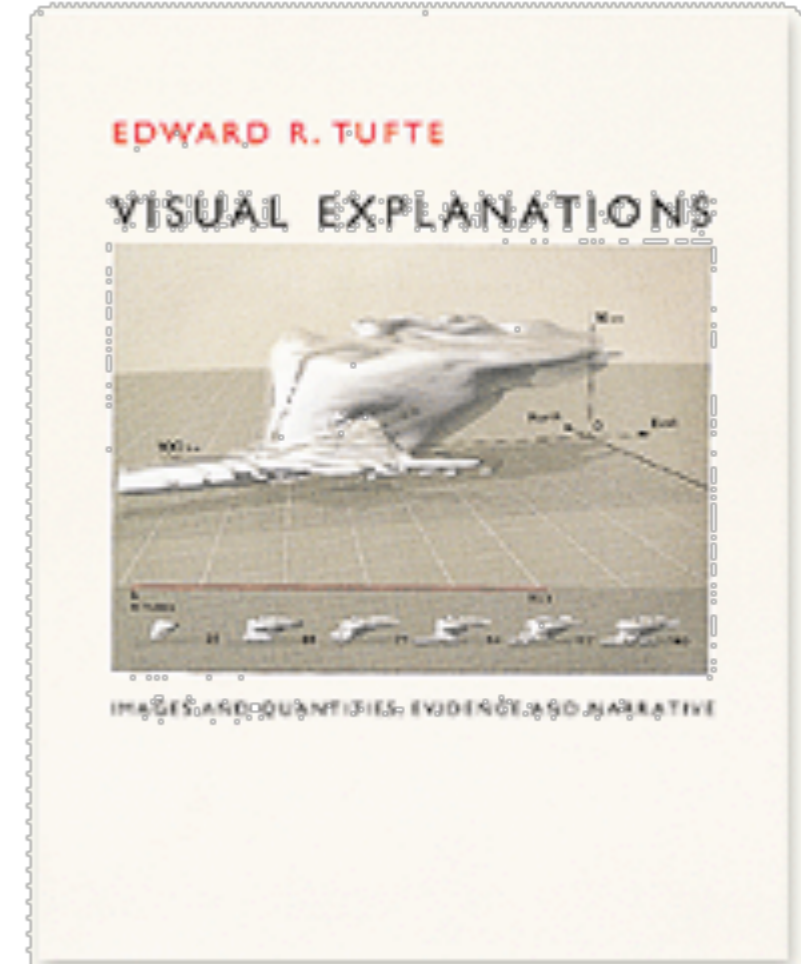
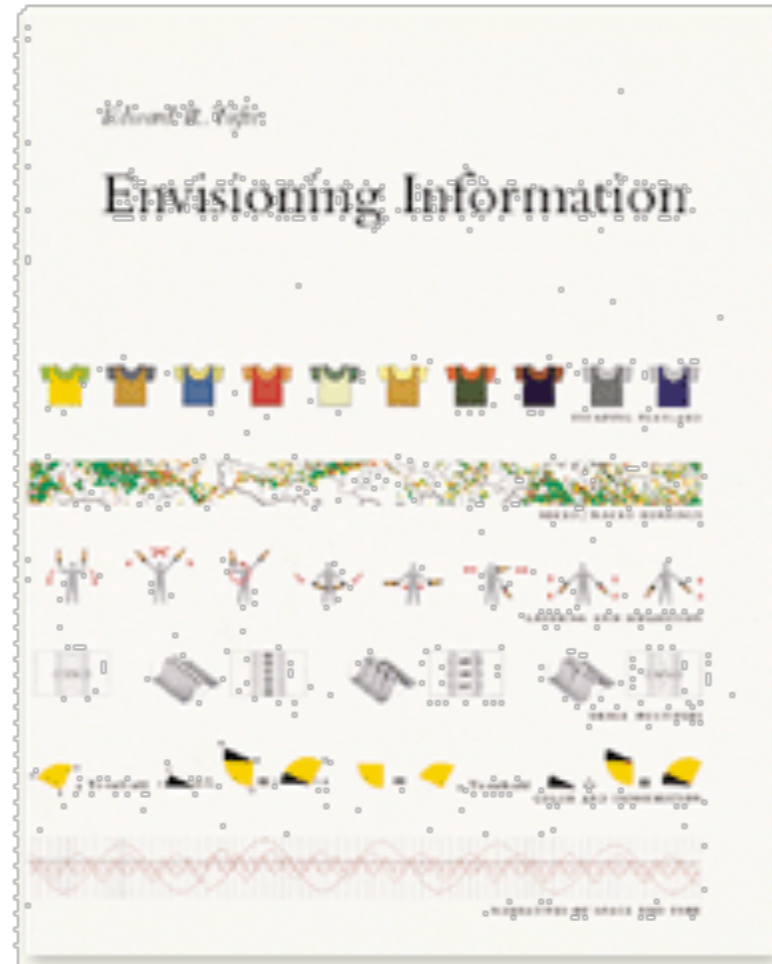
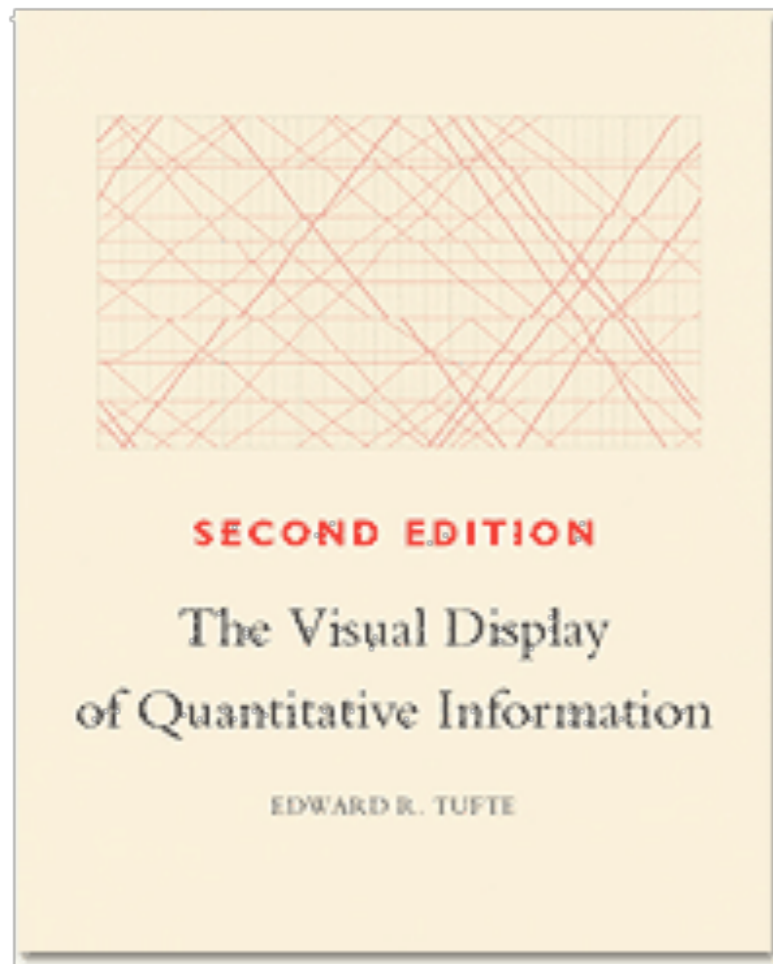
We **choose which customers to target** according to 2 different models, **dt** and **gnb**:

- Making an offer to 13% of our most likely to leave customers will cut this cost to a lowest value of \$103 per customer according to the **dt** model, for a total cost of \$1.34 million.
- If we only target 10% of the customers (Budget 1) using the **dt** model, we get by in 1.03 million but incur a loss of \$110 per customer including CLV.
- If we target 40% of our customers, we need a budget (Budget 2) of \$4.2 million. Here the **gnb** model performs better and we will choose customers according to it. We incur a loss of \$116 per customer including CLV.

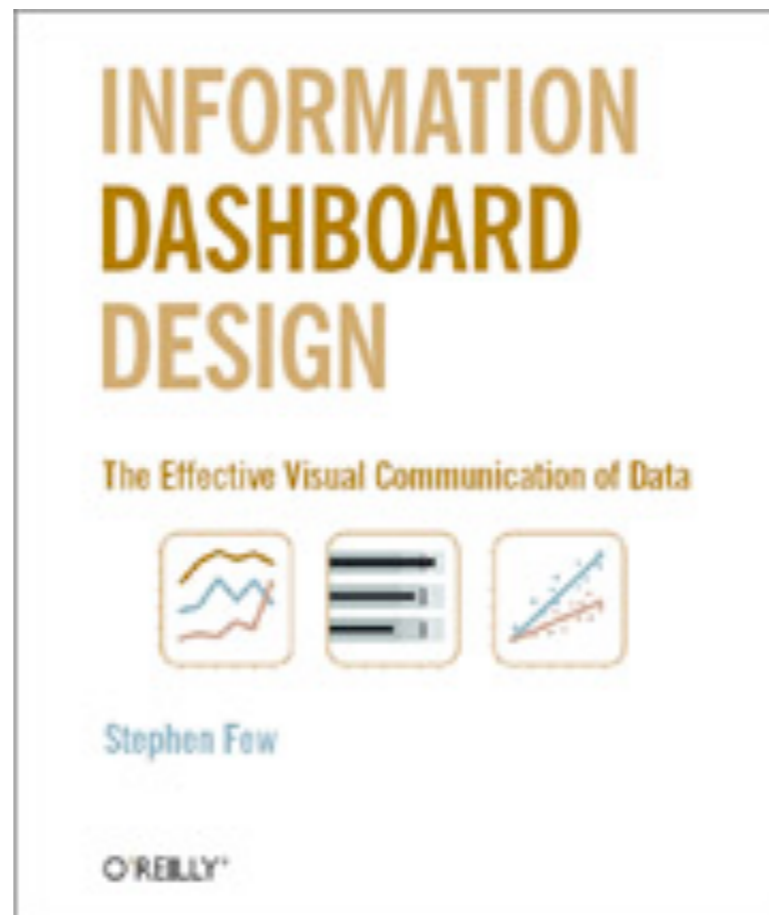
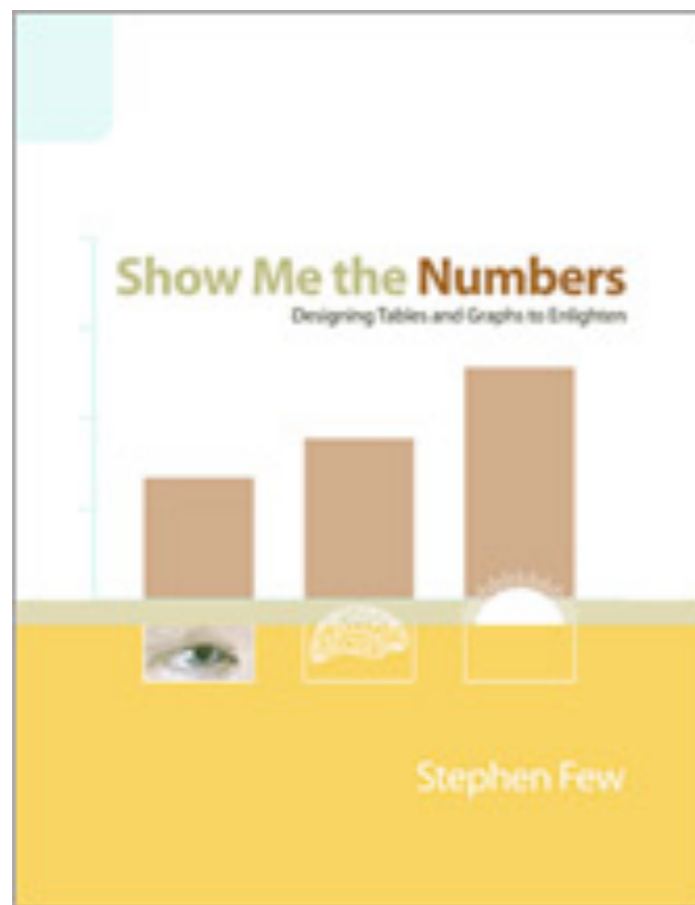
# StoryTelling

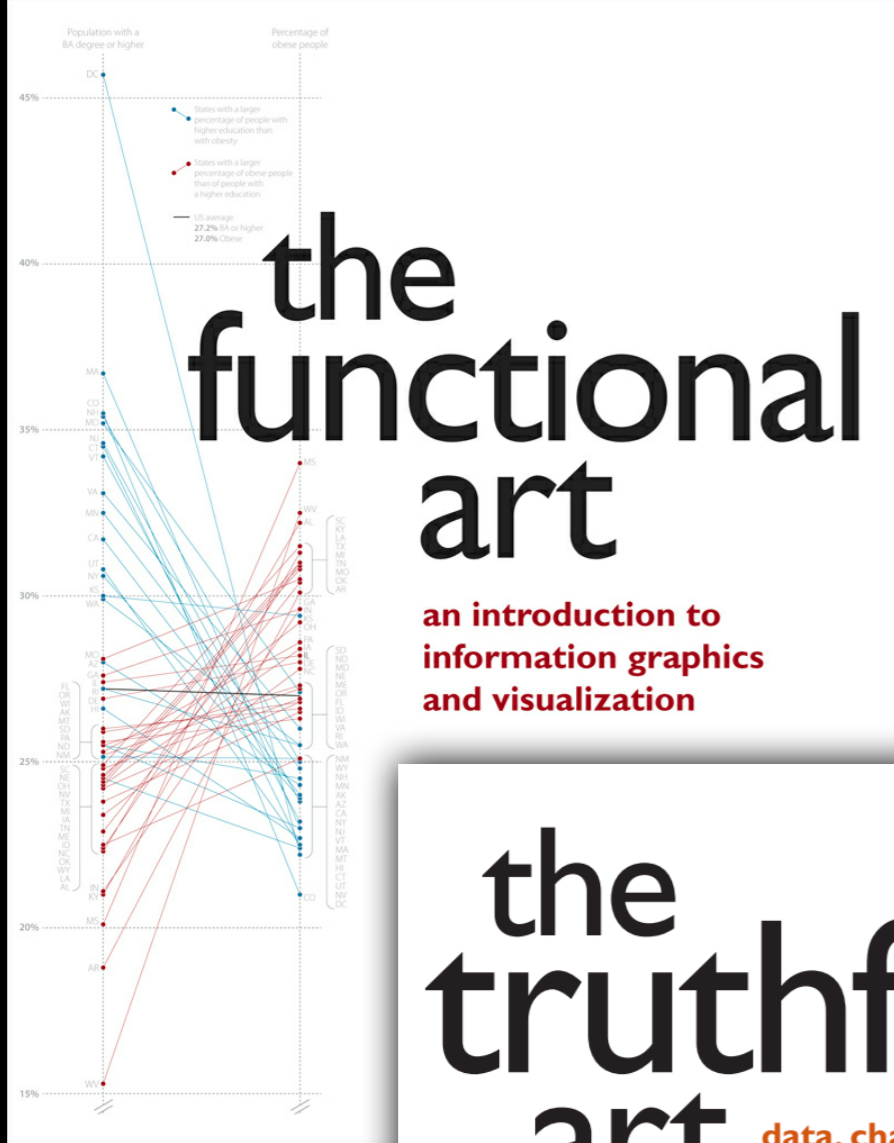


# Edward Tufte

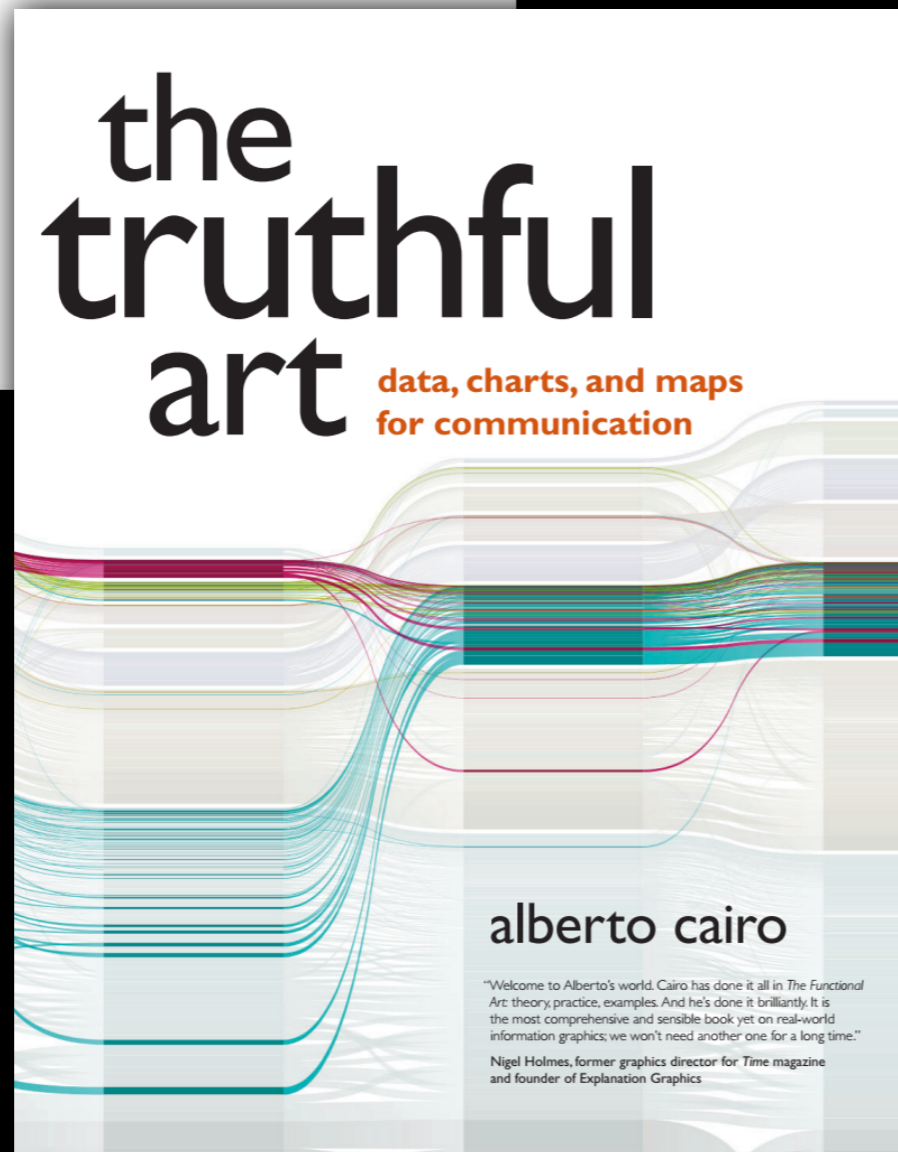


# Stephen Few





2016



I've always believed in the power of data visualization (the representation of information by means of charts, diagrams, maps, etc.) to enable understanding